



Avista Corp.  
1411 East Mission P.O. Box 3727  
Spokane, Washington 99220-0500  
Telephone 509-489-0500  
Toll Free 800-727-9170

April 29, 2016

***VIA: Electronic Mail***

Steve King  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive S. W.  
P.O. Box 47250  
Olympia, Washington 98504-7250

RE: Avista Utilities' 2015 Service Quality and Electric Reliability Report

Dear Mr. King:

Pursuant to WAC 480-100-398, attached for filing is Avista Utilities' 2015 Customer Service Quality and Electric System Reliability Report. An original copy has been provided via overnight mail.

If you have any questions, please contact Shawn Bonfield at 509-495-2782 or feel free to contact me at 509-495-4975.

Sincerely,

*/s/Linda Gervais/*

Linda Gervais  
Manager, Regulatory Policy  
State and Federal Regulation  
Avista Utilities  
[linda.gervais@avistacorp.com](mailto:linda.gervais@avistacorp.com)

cc: Ms. Deborah Reynolds  
Mr. Yochi Zachai