

WN U-11
CenturyTel of Washington, Inc.
d/b/a CenturyLink

SECTION 3

First Revised Sheet 24
Cancels Original Sheet 24

UNIVERSAL EMERGENCY NUMBER SERVICE - 911

B. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E911) (Continued)

2. Terms and Conditions (Continued)

gg. In a Private Switch/Automatic Location Identification...(Continued)

- (6) Configure PBX to connect at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- (7) Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- (8) Order a minimum of two dedicated 911 trunks to the E911 Control Office (Tandem) for each PBX.
- (9) Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes that conform to the specifications outlined in the TUW Communications Private Switch/Automatic Location Identification User's Manual.

hh. Pursuant to a statewide contract, Qwest Corporation d/b/a CenturyLink QC is the sole provider of automatic location identification services within the state of Washington. The terms, conditions, and rates for Private Switch Automatic Location Identification are in Section 9 of [Qwest Corporation d/b/a CenturyLink QC WN U-49 Exchange and Network Services](#).

(N)
|
(N)