## BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper	)	DOCKET TV-160213
Carrier Classification of, and Complaint for	)	
Penalties against:	)	
	)	<b>DECLARATION OF</b>
PAUL M. CREECH AND TRISTAN MARTI	)	MEGAN BANKS
D/B/A CREECH AND SON LLC	)	

Megan Banks, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. I began an investigation into the activities of Creech and Son LLC in December 2015, after receiving information about the company from a permitted household goods carrier. The permitted household goods carrier provided a scanned photograph of an advertisement from "Creech & Son Movers, LLC." The advertisement provided a telephone number, (360) 775-0136, and included two coupons.<sup>1</sup>
- 3. A December 21, 2015, google.com search for (360) 775-0136 produced multiple results, including a facebook.com page for "Creech & Son Movers," a website for "Paul M. Creech Pianos & Music Academy, and two coupons on www.valpak.com."<sup>2</sup>
- 4. On December 21, 2015, I conducted a reverse search on www.accurint.com for (360) 775-0136. The search produced an unknown listing in Port Angeles.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> See Attachment A for an advertisement provided by a permitted carrier, which I received on November 10, 2015.

<sup>&</sup>lt;sup>2</sup> See Attachment B for the google.com search results, the company's facebook.com page, the website for "Paul M. Creech Pianos & Music Academy, and the www.valpak.com coupons," which I printed on December 21, 2015.

<sup>&</sup>lt;sup>3</sup> See Attachment C for www.accurint.com cover page, which I printed on December 21, 2015.

- 5. On December 21, 2015, I conducted a search of the Washington Department of Revenue's Business Licensing Services for "Creech and Son LLC." The search produced one record for Creech and Son, governed by Tristan Marti.<sup>4</sup>
- 6. I reviewed Commission records related to Creech and Son LLC to determine whether the company held a household goods permit. According to Commission records, as of February 10, 2016, there is no record Paul M. Creech and Tristan Marti d/b/a Creech and Son LLC now (or ever) held a household goods permit.
- 7. On December 21, 2015, I sent a text message to (360) 775-01363 and asked if this was "Tristan with Creech and Sons." In the message, I also requested an estimate for a move from a two-bedroom apartment in Port Angeles to a rental house in Sequim. On the same day, I received a text message response from an unidentified person stating that the cost for the move would be around \$300 and include two men and a truck.
- 8. On December 28, 2015, commission staff sent a compliance letter to Paul M. Creech and Tristan Marti d/b/a Creech and Son LLC, at 1802 W. 12<sup>th</sup> St., Port Angeles, WA 98363, (1) outlining the licensing process for household goods movers, directing Paul M. Creech and Tristan Marti to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington State. Mr. Creech and Mr. Marti were required to respond by January 12, 2016. No response was received and the letter was not returned.
- 9. On January 25, 2016, I found an advertisement for "Creech & Son Movers, LLC" on www.valpak.com. The advertisement provided a telephone number, 775-0136, and provided two coupons for moving services.<sup>5</sup>
- 10. On January 25, 2016, I sent a text message to (360) 775-0136 and asked if this was "Creech and Son." I requested an estimate for a move from a two-bedroom apartment in Port Angeles to a house in Port Angeles. On the same day, I received a text message from a man who identified himself as "Tristan" who stated that the move would likely cost between \$300 and \$400 for two movers and a truck. He also stated that the company was available to move me the week of February 1, 2016.
- 11. On February 10, 2016, I confirmed that no permit application had been submitted for "Paul M. Creech," "Tristan Marti," or "Creech and Son LLC." A search for the company's website, creechandson.com, produced an active website.<sup>6</sup>
- 12. On February 10, 2016, I sent a text message to (360) 775-0136 requesting an estimate for a move from a one-bedroom apartment in Port Angeles to a house in

<sup>&</sup>lt;sup>4</sup> See Attachment D for the business license for Creech and Son LLC, which I printed on December 21, 2015.

<sup>&</sup>lt;sup>5</sup> See Attachment E for the www.valpak.com advertisement, which I printed on January 25, 2016.

<sup>&</sup>lt;sup>6</sup> See Attachment F for a copy of the company's website, www.creechandson.com, which I printed on February 10, 2016.

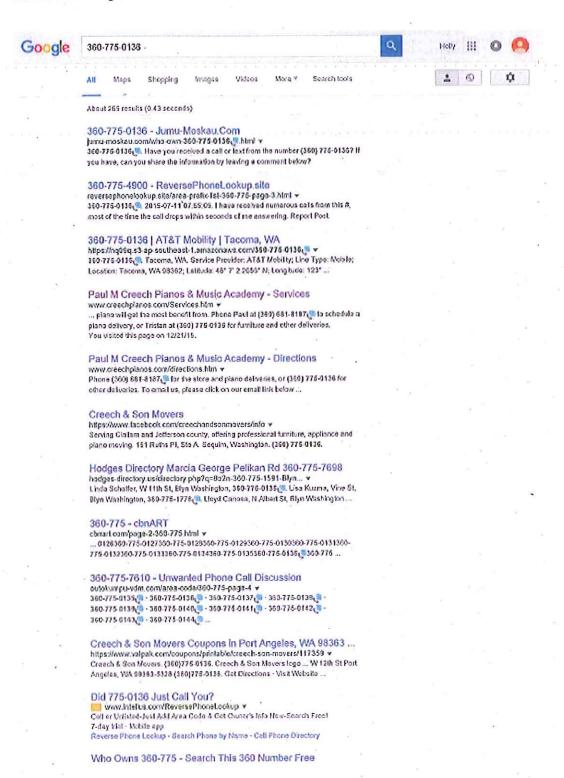
Sequim. On the same day, an unidentified person responded and quoted me \$360-\$400 for the move. When I asked, I was told that the rate included movers and a truck.

DATED this 2 day of March, 2016, at Olympia, Washington.

MEGAN BANKS

## Attachment A





https://www.google.com/search?q=360-775-0136&sourceid=le7&rls=com.microsoft:en-US:IE-Addr... 12/21/2015

www.spokeo.com/360-Area-Code v
See Name, Address & Email Now.
Blazing Fast Results - Fresh Data - Easy to Use Design - Billions of Records
... a perfect vehicle for users searching for semeone – Daily Newa
Reverse Phone Lookup - Search By Name - Search By Address

Who Owns 775-0136? - Find Name & Address for 775-0136

whitepages.com/Reverse Phone Lookup ▼

Ce), Landines, Businesses & Morel

Neighbor Search : Reverse Phone Search : Reverse Phone Lookup

Reverse Phone Lookup - People Search - Reverse Address



Ofjangia, WA - From your Internet address - Use procise location - Learn more

Paul M. Creech Pianos & Music Academy

151 Ruths Place Suites 6A, 6B & 6D Sequim, WA 98382 (360) 681-8187



Paul's experience as a planist, composer, and performer has made him strive for the best possible sound in every plano. With over 60 years of experience, Paul Creech Planos & Music Academy provides service on all makes and models of planos.

- . Tunings recommended at least once a year
- · Three-step voicing give new life to your hammers and improve tone quality
- · Rebuilding is available
- Replaning and restringing, regulating the action can greatly improved many planos

Estimates are available to determine the work that your plane will get the most benefit from.

Phone Paul at (360) 661-8167 to schedule a plano delivery, or Tristan at (350) 775-0136 for furniture and other deliveries.

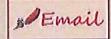
Performances

Lessons

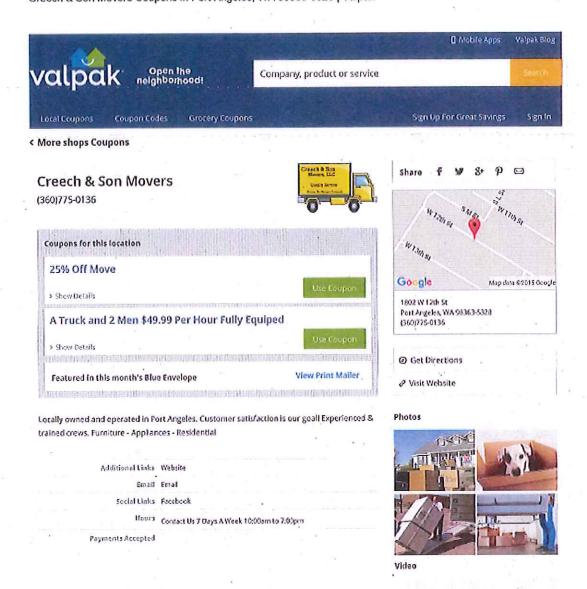
Services

Delivery





© 1999 - 2015 Paul M. Creech Pisnos & Music Academy



No videos available

FT 19349/00G119359401

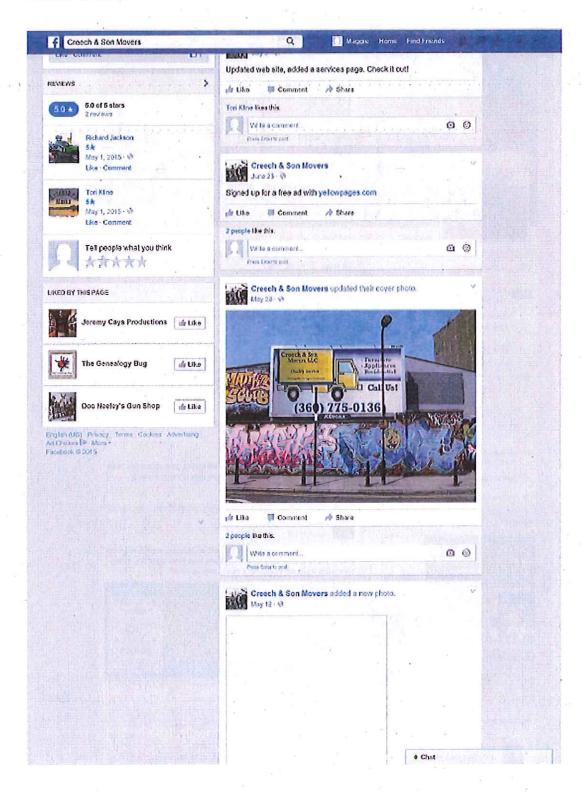


https://www.valpak.com/coupons/printable/creech-son-movers/117359

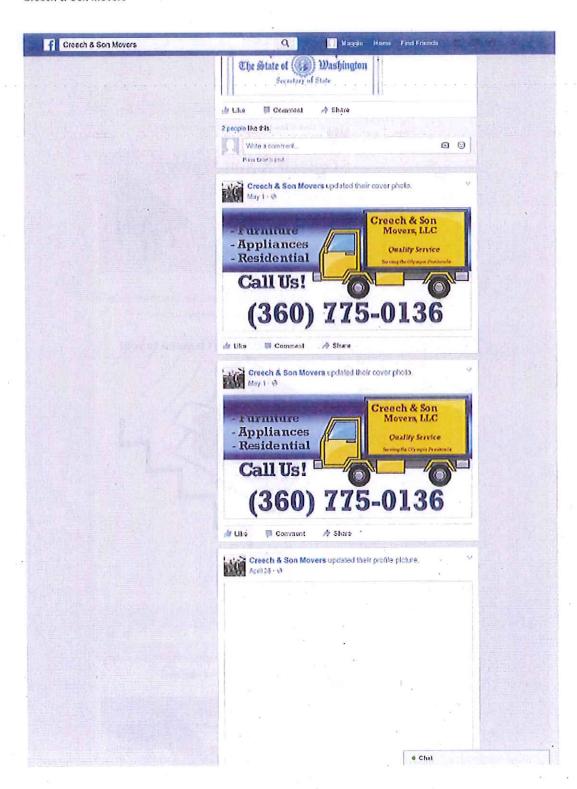


https://www.facebook.com/creechandsonmovers/

Creech & Son Movers 2



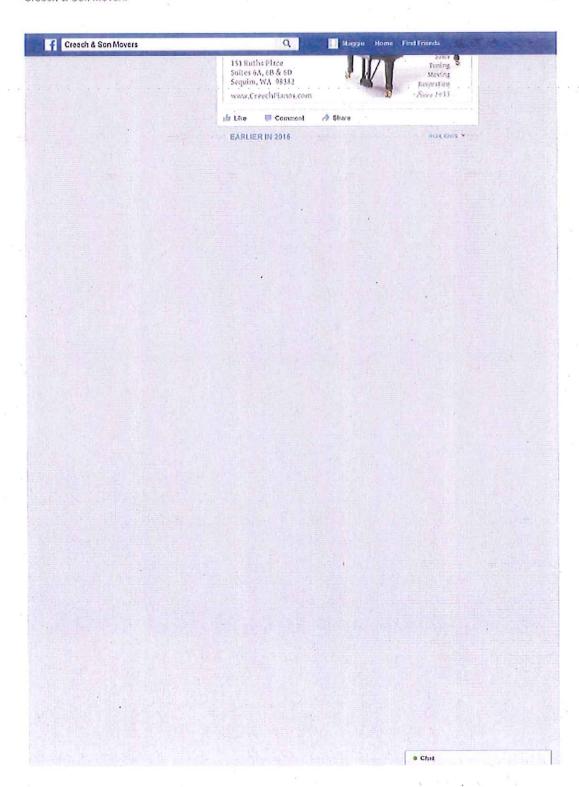
https://www.facebook.com/creechandsonmovers/

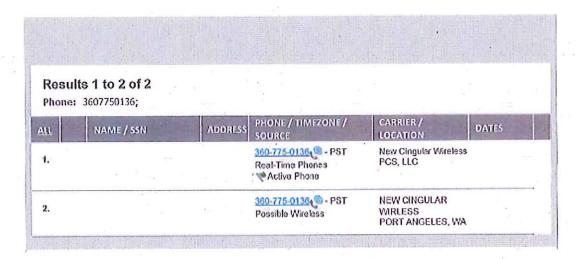


https://www.facebook.com/creechandsonmovers/



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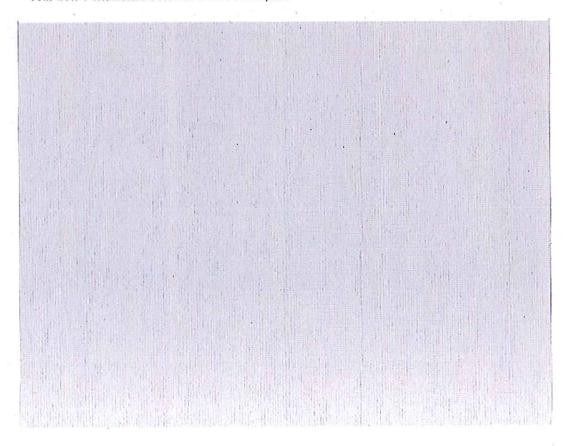




Your DPPA Permissible Use: Court, Law Enforcement, or Government Agencies

Your GLBA Permissible Use: Legal Compliance

Your DMF Permissible Use: No Permissible Purpose



https://secure.accurint.com/app/ops/main

Business Licensing Service:License Query Search

- Contact us
  Forms
  About us

- Home
   Start your business
   Change or update your business information
   How to renew your license

## Search Business Licenses

License Information:

Entity Name: CREECH AND SON LLC Business Name: CREECH AND SON LLC License Type: Washington State Business Entity Type: Limited Liability Company

UBI: 603502473 Business ID:001 Location ID:

Status: To check the status of this company, go to Secretary of State and Department of Receive.

Location Address:

Mailing Address:

Governing People; TRISTAN MARTI

Information Current as of 12/21/2015 6:39AH Pacific Time

New Search

This site is limited to searching for business licenses issued through the Washington State Business Utensing Service.

- Contact us
- Forms
   About us
   Privacy.

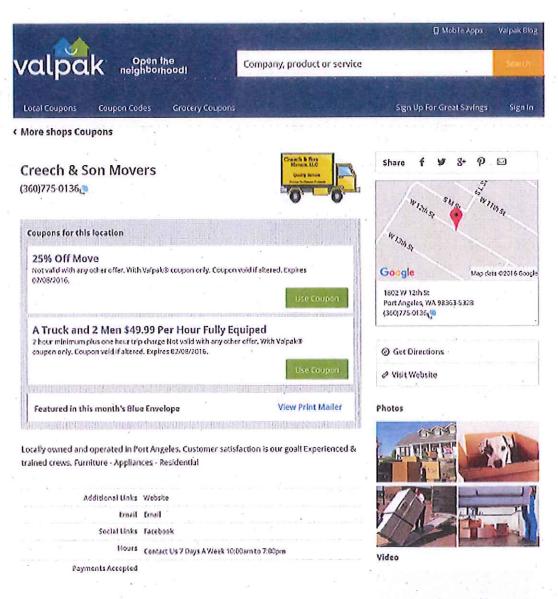
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Valpak Mailer Offers Printed from Valpak.com on 01/25/2016



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1/25/2016



No videos available

FTD3543/C0GTD336497



https://www.valpak.com/coupons/printable/creech-son-movers/117359

1/25/2016



Locally owned and operated in Port Angeles, customer satisfaction is our goal! Available 7 days a week, contact hours are 10AM to 7PM.

Our services include:



Furniture and Appliances - need an item moved across the street, across fown, or anywhere in the Clallam / Jefferson County areas, give us a call! (We can do moves to other areas of the state as well - special rates will apply depending on mileage for out-of-area moves.)



Residential - Packing up and moving your entire household? You pack your items, we will move them to your new home. We can take apart and reassemble furniture for you, if needed.



Have a business, and need someone to do deliveries for you? Give us a call!



For more information and pricing, call us at (360) 775-0136.



© 2015 Creech & Son Movers, LLC