Pattison

WATER Company

PO Box 3374 Lacey, WA 98509-3374  (360) 412-1252

November 30, 2015

To: Residents of Stellar Lane SE and Holland Ct. SE

Re: Purchase of Colonial Manor Water System

Dear Colonial Manor Water Customer,

Effective December 1, 2015 Pattison Water Company will be assuming responsibility for providing and maintaining the water system that serves your home. As you may be aware, the existing Colonial Manor water system was unable to meet the heavy demands placed upon the system during the hottest days of the summer. Washington State Department of Health’s Office of Drinking Water had requested that the system be upgraded, which would require substantial investment on your part to bring the water system in compliance with current regulations. We were approached by Victor Berube in August 2015 inquiring if we could provide additional water for peak periods. While we were willing to provide water on an as-needed basis, we proposed that we acquire the whole system and incorporate Colonial Manor Water System into the Pattison system. A proposal was offered to the Colonial Manor Board of Directors and accepted by them.

First, let me say a word about who we are. Pattison Water Company was founded by my father in 1964 to serve a 35-lot subdivision next to the launching ramp on Pattison Lake. Over the years we extended our water lines to serve new subdivisions as well as failing water systems. We now operate a network of six wells (soon to be seven with the acquisition of the Colonial Manor well), nine reservoirs, booster pumps, an emergency generator, and over 35 miles of water mains. We currently serve about 1,600 homes and businesses in the Pattison Lake and Lake St. Clair areas. We are locally operated: our office is at 5626 Kagy St SE. We pride ourselves on providing quality water, reliably, at a reasonable rate. While we occasionally shut down a water main to do a repair, our last system-wide outage was in January 1992 when the whole county lost power in a major wind storm.

Improvements Needed: We will be making several upgrades to the Colonial Manor Water System in the coming months. The most critical one will be to connect our pipes to yours, so that a power outage or pump failure will not cause you to lose water service. Our goal will be to get this done as soon as possible. Unfortunately, we need to get approval from the State, and such approval takes some time. We will also be installing meters where the water comes off of the main and enters your property. State law requires that all water systems in the state must have metered services by January 2017. We hope to have these in place by April of 2016.

Regarding Water Rates: You have been charged a flat rate of $30.00 per month. For the next several months we will keep your rates the same. Once meters have been installed we will ask the Washington Utilities and Transportation Commission for approval to shift your rates to our standard metered rates. For a listing of our current metered rates, see the enclosed cream colored letter and the fifth paragraph “Billing and Rates”.

\*\*\* Enclosed are two forms for you to complete and return to us in the enclosed return envelope. The blue form is our standard **Water Service Application** that all new customers must fill out and return. The green form is a **Backflow Hazard Self-Assessment** form that helps us assess any potential backflow hazards that may exist on your property, and is required by the Washington State Department of Health. Please fill out *both* of these forms and return them to us by **December 15th 2015**. \*\*\*

If you have any questions, I can be reached at (360) 412-1252.

Thank You! We look forward to serving you in the coming years.

James S. Casebolt

President