

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Table of Contents Sheet 1
Canceling
Original Table of Contents Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

TABLE OF CONTENTS

	<u>Sheet</u>
A. Application	1
B. Definitions	2
C. General Regulations.....	12
Establishment and Furnishing of Services	12
Discontinuance of Service	18
Abuse or Fraudulent Use of Service	19
Resale of Service	20
Telephone Numbers	20
Directories.....	20
Obligation of Company	20
Customer Premises Inside Wire (CPIW)	27
Demarcation Point.....	27
Temporary Service or Speculative Projects	30
Lifeline Service.....	31
Native American Lifeline.....	36
Extension of Service	38
Construction of Outside Plant Facilities	49
Slamming	54
Termination Liability.....	54

(T)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 6
Canceling
Original Sheet 6

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

B. Definitions

Installation Charge

A nonrecurring charge made to cover all or a portion of the cost associated with the installation or move of communication facilities.

Interface

That point on the premises of the customer at which provision is made for connection of Company facilities to facilities provided by others.

Lifeline

A program which provides reduced monthly rates for low-income residential customers who meet established eligibility requirements.

(T)
(T)

Line Extensions

See Service Extensions.

Local Calling Plans

Optional calling plans offer expanded local calling areas for an additional monthly rate.

Local Exchange

In connection with foreign exchange service, that exchange in which the primary termination of the Network Access line is located.

Local Message

Communication between customers within the same local service area.

Local Private Line

A line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line, and not connected for switched exchange service.

Local Service

Telephone service furnished between customers' telephones located within the same local service area.

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 11
Canceling
Original Sheet 11

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

B. Definitions

Tie Line

A telephone channel entirely within an exchange connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Toll Rate

The charge prescribed for toll messages based upon the duration of the initial and additional periods and distance between exchanges.

Toll Message

A completed call between two exchange telephones located in different Local Service areas, between two toll telephones, or between a toll telephone and an exchange telephone.

Toll Service

Telephone Service between exchanges or locations for which a toll rate is charged.

Trade Name

The name or style under which a concern conducts its business and by which it is generally known to the public.

Tribal Link Up

A national, consumer education and outreach program designed to promote universal service to low-income Tribal Land households and to get those who do not have service onto the telephone network.

Trunk Line

See Central Office Trunk.

Utility

See Company.

(D)
|
(D)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
2nd Revised Sheet 14
Canceling
1st Revised Sheet 14

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

1. Establishment and Furnishing of Services (Continued)

a. Application For Service (Continued)

Canceled by the Company

If an applicant refuses to comply with the Company's Rules and Regulations prior to the establishment of service, the Company may cancel the application, and any monies collected from the applicant will be refunded.

b. Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's rate for all services ordered plus installation charges that may be applicable in addition to such special construction charges as are to be borne by the applicant.

Federal, State, or Municipal governmental agencies may not be required to make advance payments.

c. Deposits

Regulations involving Deposits are included in 480-120-122, 480-120-123, 480-120-124 and 480-120-128 of the Washington Administrative Code (WAC).

For residential service for applicants without previous verifiable service, the amount of deposit will be equivalent to two months estimated billing. When the applicant cannot establish credit or pay a deposit or deposit extended payments, the applicant or customer may furnish a guarantor to secure payment, not to exceed the amount of the requested deposit. The company may require that the guarantor:

- Reside in the state of Washington;
- Currently have service with company;
- Have an established satisfactory payment history for the class of service being guaranteed.

Qualifying customers may receive relief from this regulation. See Lifeline Service.

(T)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 31
Canceling
Original Sheet 31

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline Service

(T)

a. Lifeline Service

Lifeline Service applies the current Federal Baseline Credit amount to offset the federal End User Subscriber Line Charge as specified in Frontier's Tariff FCC No. 5.

An additional supplemental reduction will be made to the local single line residential rate of qualifying Lifeline Service customers.

Lifeline Service can only be associated with the primary residential connection.

Funding for Lifeline Service baseline amount and the supplemental reduction amount is obtained from a universal service support mechanism which all telecommunications carriers, that provide interstate telecommunications services, contribute to on an equitable and non-discriminatory basis.

Lifeline Service may not be disconnected for non-payment of toll charges.

Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.

Applicants who qualify for Lifeline Service also qualify for a discount on nonrecurring service installation charges.

(T)

Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Telephone Service customers at no charge.

Lifeline Toll Restriction Service allows access to local, 911, 0-, 1+800/877/888 etc., and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0- and a operator surcharge will be applied. Access to Service Activation Codes "*"#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+, 011+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+555-1212, 1+/0+NPA-555-1212), 1+900 calls, 1+700, 976 calls, and IntraLATA toll calls.

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 32
Canceling
Original Sheet 32

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline Service (Continued)

(T)

(D)

(D)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 33
Canceling
Original Sheet 33

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline Service (Continued)

b. Eligibility Requirements

Lifeline Service is only available to low income residential customers who meet the following criteria:

(1) The applicant must be a participant in at least one of the following programs:

- (a) Medical Assistance
- (b) Food Assistance
- (c) State Supplemental Security Income
- (d) General Assistance
- (e) Refugee Assistance
- (f) Community Options Program Entry System
- (g) DSHS Chore Services
- (h) Temporary Assistance to Needy Families
- (i) State Family Assistance
- (j) Federal Public Housing Assistance (Section 8)
- (k) Low-Income Home Energy Assistance Program
- (l) National School Lunch Program's free lunch program; or

The consumer must meet eligibility criteria established by a state for its residents provided that such state-specific criteria re based solely on income or factors directly related to income.

Applicants will be certified eligible by the Department of Social and Health Services (DSHS).

The eligibility period is a one-year period as certified by DSHS and runs from July 1 through June 30 of the succeeding year.

(2) The Company shall provide lifeline telephone service to any applicant who certifies via supporting documentation, under the penalty of perjury, the household income to be at or below 135 percent of the applicable Federal Poverty Guidelines.

(T)

(T)

(T)

(T)

(D)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
3rd Revised Sheet 34
Canceling
2nd Revised Sheet 34

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

B. General Regulations (Continued)

11. Lifeline Service (Continued)

c. Rates and Charges

A total credit amount applies to the Lifeline Service customer's monthly bill as follows:

	<u>Monthly Rate</u>
Federal and State Lifeline Credits for a One-Party Line:	
a. Federal Lifeline Support Credit	\$9.25

(T)

(T)

(D)

(D)

With the exception of the initial installation charges, (see Lifeline Service) Section 2.C.11.a all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.

(M) (T)
| (T)

When a customer is no longer eligible for Lifeline Service, the credit amounts specified previously will be discontinued.

(T) (M)

(M) Material relocated from Sheet 35.

(N)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 35
Canceling
Original Sheet 35

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

(D)

(D)

(K)

|

(K)

(K) Material relocated to Sheet 34.

(N)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2
1st Revised Sheet 36
Canceling
Original Sheet 36

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

12. Native American Lifeline¹

Residential customers who reside on federally recognized tribal lands are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any state or federal programs identified in Section 2 preceding or one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard)
- Food Distribution Program on Indian Reservations (FDPR)

If a resident of a federally recognized tribal land satisfies the Lifeline Service eligibility criteria as defined in Section 2, the resident will receive the state support, as well as the additional enhanced federal support.

(T)

The Company shall provide lifeline telephone service to any applicant who certifies via supporting documentation, under the penalty of perjury, the household income to be at or below 135 percent of the applicable Federal Poverty Guidelines.

The additional enhanced federal credit will be available to Lifeline customers who reside on tribal lands in the following exchanges:

<u>Reservation</u>	<u>Exchange</u>
Confederated Tribes of the Colville Reservation	Tonasket Republic Brewster Bridgeport
Lummi Tribe of the Lummi Reservation	Ferndale
Nooksack Indian Tribe	Everson Deming Lynden
Samish Indian Nation	Anacortes
Sauk-Suiattle Indian Tribe	Darrington

¹ Program will be available on October 1, 2001.

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3
1st Revised Sheet 1
Canceling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

A. General

1. Service Charges are nonrecurring charges that apply to customers for work performed by the Company for the ordering, provisioning and changing of local telephone service.
2. Service Charges apply in addition to all other rates and charges unless stated otherwise for specific items.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, overtime charges as specified under Time and Material Charges, will apply.
4. A residential customer may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments. The monthly installments normally begin with the first bill rendered after completion of the arrangements between the utility and the customer.

The optional payment plan will not be applicable to subsequent additions or changes to services having one-time charges at customer's premises already receiving local exchange service from the Company.

In the event service is discontinued prior to payment of all amounts due under the provisions of the installment billing option, the outstanding balance will become due and payable in full upon demand by the Company.

5. Qualifying customers may receive a discount or waiver of certain of these charges. See Lifeline Service, Section 2 preceding.

(T)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 3
1st Revised Sheet 7
Canceling
Original Sheet 7

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

		<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence¹</u>
1.	Service Ordering Charge		
	a. Initial Service.....	\$48.50	\$26.25
	b. Subsequent Service	24.25	12.00
2.	Line Connection Charge.....	17.00	17.00
3.	Restoral Charge, per line.....	41.25	29.00
4.	Time and Material Charges		
	a. Time Charge - each 15 minutes or fraction thereof per employee	12.00	12.00
	Overtime Charges	Refer to B.4.d preceding	
	Material Charge.....	At Cost	At Cost
	b. A five minute allowance into the next time increment will be granted.		
5.	Returned Check Charge	15.00	15.00
6.	Late Payment Charge		

A late payment charge of 1 percent or \$2.00, whichever is greater, for residential, on past due balances greater than \$2.00, or 1.5 percent or \$5.00, whichever is greater, for business, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1 percent for residential and the 1.5 percent for business is applied to the total unpaid amount carried forward and the charge (minimum \$2.00 for residential and \$5.00 for business) is included in the total amount due on the current bill.

¹ Qualifying customers may receive a discount or waiver of certain of these charges. See Lifeline Service, Section 2 preceding.

(T)

Advice No. 3348

Issued: July 20, 2015
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President, Regulatory Affairs

Effective: September 1, 2015