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May 14, 2015

VIA E-FILING AND HAND DELIVERY

Mr. Steven V. King, Executive Director and Secretary Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, WA 98504-7250

Re: Ellensburg Telephone Company - Notice of Closing of Business Office

Dear Mr. King:

The purpose of this letter is to provide the required notice under WAC 480-120-162(4) that Ellensburg Telephone Company d/b/a FairPoint Communications is closing its Ellensburg business office. The exchanges that are affected are all exchanges served by Ellensburg Telephone Company d/b/a FairPoint Communications. This includes the communities of Ellensburg, Thorpe, Kittitas, Vantage and Selah.

The date that the business office will be closed is June 30, 2015.

Customers will be able to obtain business office services and customer assistance services by calling FairPoint Communications' customer service center using an available 800 number for that purpose. If customer issues are not resolved by calling the customer call center, the matter may be escalated with the ultimate escalation to the local manager. That local manager will, under the appropriate circumstances, meet with the customer at the former business office or the customer's premises. Service personnel and equipment will remain available on a local basis.

FairPoint Communications has contracted with Western Union to serve as a payment agency for cash and urgent payments. There will be no cost to the customer for making cash and urgent payments. The payment agency will be paid by the company.

The customers will be notified through a bill message of the office closing. In addition, flyers will be available at the business office between now and the closing date informing customers who come by the business office of the pending closing. Signs will also be posted in the window of the business office by the main entrance so that customers are aware of the

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pending closing and the signs will remain for a period of time after the business office is closed to inform the customers.

Thank you for your attention to this notice.

RICHARD A. FINNICAN

RAF/cs

cc: Client (via e-mail)