

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper	)	DOCKET TV-140435
Carrier Classification of, and Complaint for	)	
Penalties against:	)	
ALEXANDER SATIR d/b/a PRO MOVING	)	DECLARATION OF
DELIVERY LLC	)	LYNDA HOLLOWAY
_____	)	
	)	
	)	

Lynda Holloway, under penalty of perjury under the laws of the State of Washington, declares as follows:

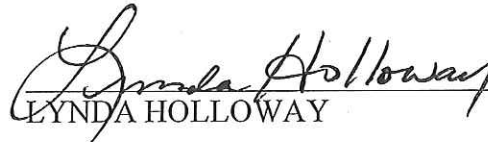
1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. Commission Staff (Staff) began an investigation into the activities of Alexander Satir d/b/a Pro Moving Delivery LLC in March 2014 after Mr. Satir asked Staff to rescind a \$1,800 penalty imposed on his company, Swift Moving & Delivery LLC, for failure to file a 2012 Annual Report and pay regulatory fees by May 1, 2013. Because the penalty was unpaid, it was sent to collections, and according to Mr. Satir the balance is now \$2,338.39.
3. On November 13, 2012, the Commission received a household goods moving company permit application for Swift Moving & Delivery, LLC, listing Alexander V. Satire as Owner/Member, at 8828 S. I St., Tacoma, WA 98444, and a telephone number (253) 376-1873. On December 12, 2012, the Commission granted a provisional household goods permit to Swift Moving and Delivery LLC
4. On March 1, 2013, the Commission mailed 2012 annual report and regulatory fee calculation forms to all household goods carriers registered in Washington State, including instructions identifying a requirement to file the report and pay regulatory fees by May 1, 2013. Swift Moving and Delivery did not file its annual report by May 1, 2013.

5. On May 10, 2013, the Commission mailed a Notice of Enforcement (NOF) to Swift Moving & Delivery, LLC. The NOF explained how penalties accrue for failure to file the annual report, and offered mitigation of the penalties if the company filed its annual report and paid regulatory fees by May 24, 2014.
6. Swift Moving & Delivery LLC, did not file an annual report by May 24, 2013, and was assessed a \$1,800 penalty on August 8, 2013. The penalty assessment required one of three responses within 15 days: (1) pay the amount due; (2) request a hearing to contest the occurrence of the violations; or (3) request mitigation to contest the amount of the penalty.
7. On August 19, 2013, Alexander Satir called and spoke to Staff through a Russian interpreter. He told Staff that he did not understand why he was being assessed the \$1,800 penalty. Staff told him it was because the Commission had not received his 2012 annual report or regulatory fee calculation form. Mr. Satir told Staff that he did not receive the annual report form and asked where he could get one. Staff told him he could find it on the Commission's website, and also offered to email him the forms. Mr. Satir asked Staff to mail him a hard copy instead. Staff also told Mr. Satir if he didn't believe he should pay the full penalty he should fill out page three of the penalty assessment to ask for mitigation or a hearing and mail it to the Commission. Additionally, Staff told Mr. Satir that his permit could be canceled for failure to file his annual report. Mr. Satir told Staff that he understood. Staff mailed Swift Moving & Delivery, LLC the requested forms.
8. On November 7, 2013, the Commission received the 2012 annual report for Swift Moving & Delivery, LLC, and on November 26, 2013 the Commission received the company's Regulatory Fee Calculation Schedule identifying gross intrastate revenues of \$5,600.
9. On January 21, 2014, Swift Moving and Delivery, LLC's provisional permit was suspended for failure to maintain proof of liability and property damage insurance in Docket No. TV-140059, and after no action by the company, the permit was canceled on February 18, 2014.
10. On March 17, 2014, Alexander Satir came to the Commission headquarters in Olympia, WA and spoke to Commission Staff about the \$1,800 penalty assessment. Mr. Satir told Staff that he was no longer in the moving business and was unable to pay the \$1,800 penalty. Additionally, Mr. Satir told Staff that he was in the carpet cleaning business. Staff told Mr. Satir that she would consider his request and get back to him.
11. On March 17, 2014, I conducted an internet search for Swift Moving and Delivery, LLC to determine whether the company was continuing to offer moving services. I found a Facebook profile for Swift Moving Delivery, LLC at [www.facebook.com/pages/SWIFT-Moving-Delivery](http://www.facebook.com/pages/SWIFT-Moving-Delivery). The advertisement

included an address of 8827 S. I St., Tacoma, WA 98444, and a telephone number of (253) 579-7122.<sup>1</sup>

12. I searched records related to telephone number (253) 579-7122 and found an advertisements on [www.craigslist.org](http://www.craigslist.org) (craigslist) for Pro Moving Delivery LLC and Pro Movers, offering, "2 GUYS + TRUCK \$75 PER HOUR - 3 GUYS + TRUCK \$95 PER HOUR - 3 HOUR MINIMUM." The other advertisement offered, "Choose a truck size" and "\$30 or \$40 hour rate."<sup>2</sup>
13. On March 17, 2014, I called (253) 579-7122 and asked if I had reached a moving company. The man who answered the call said I did and when asked what his name was he replied "Demitri Satir." I then asked if his company could move my household goods from Everett to Tacoma, saying I saw his advertisement on craigslist. He said they could, but wasn't sure how much it would cost. I asked if his rates included a truck, and he replied, "yes."
14. On March 18, 2014, I conducted another search on craigslist and found additional advertisements for household goods moves and an advertisement for carpet cleaning, all using the same telephone number, (253) 579-7122.<sup>3</sup>
15. On March 19, 2014, I conducted an internet search on Google Earth for the address 8828 S. I St., Tacoma, WA 98444. I found a picture of the address showing a white box truck and a van with "Royal Carpet Cleaning" written on the side. Two telephone numbers are listed on the side of the van: (253) 579-7122 (the same number listed on the craigslist advertisements for household goods moving), and (253) 376-1873, which is the telephone number listed on Mr. Satir's original household goods carrier application.<sup>4</sup>
16. Staff searched Commission records related to Pro Moving Delivery LLC and Pro Movers to determine whether the company held a household goods permit. According to Commission records, as of March 20, 2014, there is no record of Pro Moving Delivery now (or ever) holding a household goods permit.

DATED this 20th day of March, 2014, at Olympia, Washington.

  
LYNDA HOLLOWAY

<sup>1</sup> See Attachment A for the [www.facebook.com](http://www.facebook.com) advertisement, printed on March 18, 2014.

<sup>2</sup> See Attachment B for the [www.craigslist.org](http://www.craigslist.org) advertisements, printed on March 17 and March 18, 2014.

<sup>3</sup> See Attachment C for the [www.craigslist.org](http://www.craigslist.org) advertisement, printed March 18, 2014 for carpet cleaning.

<sup>4</sup> See Attachment D for the Google Earth pictures with the telephone numbers

Attachment A

SWIFT Moving & Delivery

SWIFT Moving & Delivery Alison Home Find Friends

**SWIFT MOVING DELIVERY LLC.**  
Seattle Tacoma Olympia  
253.579.7122

SWIFT Moving & Delivery  
4 likes

Local Business · Add A Category  
8877 S 1st Tacoma, Tacoma, Washington 98444  
(253) 579-7122

Like Follow Message

4

About · Suggest an Edit Photos Likes

Highlights

Post Photo / Video

Write something... Post

Reviews

★★★★★  
What do you think of SWIFT Moving & Delivery?

SWIFT Moving & Delivery changed their cover photo. June 8, 2013

SWIFT MOVING DELIVERY LLC.  
Seattle Tacoma Olympia  
253.579.7122

Like · Comment · Share

SWIFT Moving & Delivery changed their cover photo. June 7, 2013

SWIFT MOVING DELIVERY LLC.  
Seattle Tacoma Olympia  
253.579.7122

Like · Comment · Share

SWIFT Moving & Delivery June 7, 2013

Don't Just Move ... Do it Right

Like · Comment · Share

Chat

https://www.facebook.com/pages/swift-moving-delivery

3/18/2014

## Attachment B

CL > seattle > south king > all services offered > labor & moving

[\[copy\]](#) [\[prohibited\]](#) [\[report\]](#) Posted: 4 days ago

### PRO Moving For Less (253)579-7122

**Don't Just Move... Do It Right**  
**253.579.7122**

**PRO MOVING DELIVERY LLC**  
Seattle Tacoma Olympia

Welcome the load and unload of **ABB UHAUL PODS** WE PROVIDE 17FT TRUCK AND ALL OF THE MOVING SUPPLIES

2 GUYS + TRUCK \$75 PER HOUR	2 GUYS \$50 PER HOUR
1 GUYS + TRUCK \$55 PER HOUR	3 GUYS \$75 PER HOUR

3 HOUR MINIMUM

moving delivery local moving a professional movers professional packers professional packers movers

• do NOT contact me with unsolicited services or offers

postid: 4373246499 posted: 4 days ago updated: 5 hours ago [email to friend](#) [\[heart\]](#)

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<http://seattle.craigslist.org/skc/lbs/4373246499.html>

3/17/2014

[CL](#) > [seattle](#) > [south king](#) > [all services offered](#) > [labor & moving](#)

[reply](#)

X [prohibited](#)

Posted: 18 days ago

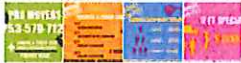
### Moving For Less (253)579-7122

**PRO MOVERS**  
**253-579-7122**

**CHOOSE A TRUCK SIZE**

<b>10 FT</b>	<b>STUDIO/APARTMENT</b>	<b>\$ 30HR</b>
<b>14 FT</b>	<b>APARTMENT UP TO 2 BEDROOMS</b>	
<b>17 FT</b>	<b>HOME UP 2 BEDROOMS</b>	<b>\$ 40HR</b>
<b>20 FT</b>	<b>HOME UP 3 BEDROOMS</b>	

**3 HR MINIMUM CHARGE ON ALL MOVES - THIS PRICE IS FOR IN TOWN MOVE**



moving delivery local moving a professional movers professional packers professional packers movers

- do NOT contact me with unsolicited services or offers

post id: 4354611628 posted: 18 days ago updated: a day ago [email to friend](#) [♥ beat of](#)

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<http://seattle.craigslist.org/skc/lbs/4354611628.html>

3/18/2014

DECLARATION OF LYNDA HOLLOWAY - 6

## Attachment C

[CL](#) > [seattle](#) > [tacoma](#) > [all services offered](#) > [household services](#)

[reply](#)

[X prohibited](#)

Posted: 4 days ago

Carpet Cleaning (253)579-7122 \$25 a room

**Spring Cleaning Specials!**  
Truck mounted Steam Cleaning  
Commercial & Residential

<b>\$75</b> <b>3 Rooms</b> Maximum 600 Sq. Ft. Price is negotiable. valid carpet. Trial charges may apply.	<b>\$149</b> Whole house special! 6 Rooms Maximum 1200 Sq. Ft. Price is negotiable. valid carpet. Trial charges may apply.	<b>\$99</b> Upholstery Special! Couch and Love Seat
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carpet cleaning, house cleaning, cleaning, spring cleaning

- do NOT contact me with unsolicited services or offers

postid: 4375115416 posted: 4 days ago updated: 3 hours ago [email to friend](#) [best of](#)

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<http://seattle.craigslist.org/tac/hss/4375115416.html>

3/18/2014

Attachment D

