

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper	)	DOCKET TV-140344
Carrier Classification of, and Complaint for	)	
Penalties against:	)	
STEVEN RONALD ERICKSON	)	DECLARATION OF
	)	LYNDA HOLLOWAY
	)	
	)	
	)	

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Lynda Holloway, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. Commission Staff (Staff) began an investigation into the activities of Steven Ronald Erickson d/b/a Tri-Cities Movers & Recyclers in May 2013 because Staff received an email from a permitted carrier containing advertisements indicating that the company is conducting household goods moves within the state of Washington without a permit. The advertisement on [www.craigslist.org](http://www.craigslist.org) (Craigslist) offered a “professional mover and equipment,” at a “low Craigs-List Price.” The ad listed “Steve” as the contact, with a telephone number of (509) 440-1326. The advertisement included a picture of a man, who Staff later identified as Steven Ronald Erickson.<sup>1</sup>
3. Staff reviewed Commission records related to Steven Ronald Erickson d/b/a Tri-Cities Movers & Recyclers to determine whether the company held a household goods permit. According to Commission records, as of March 5, 2013, there is no record of Steven Erickson d/b/a Tri-Cities Movers & Recyclers now (or ever) holding a household goods permit.

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<sup>1</sup> See Attachment A, advertisement on [www.craigslist.org](http://www.craigslist.org), printed on May 17, 2013.

4. On May 17, 2013, Staff responded to the advertisement on Craigslist, requesting an estimate for a move from a two-bedroom apartment in Richland to another two-bedroom apartment about a mile away. Staff received a response from "Steve," quoting \$150.<sup>2</sup> When Staff asked "Steve" for a reference, he provided Wine Country Furniture, in Pasco, which he stated he does "all the furniture delivery for."
5. On June 6, 2013, Staff received an email from Justin Green, a Tax Discovery Agent at the Washington Department of Revenue, reporting that he received a tip from an anonymous source reporting that Steven Ronald Erickson is operating a household goods moving company in the Tri-Cities area. As an attachment to his email, Mr. Green provided additional screen shots of Mr. Erickson's advertisements on [www.craigslist.org](http://www.craigslist.org) for "Tri-Cities Movers & Recyclers," "3 City Movers," "Fast Affordable Movers," and "Extreme Movers."<sup>3</sup>
6. On June 11, 2013, Staff sent a compliance letter to Steven Ronald Erickson at 5501 W. Hildebrand Blvd., Apt. A120, Kennewick, WA 99336, (1) outlining the licensing process for household goods movers, directing Steven Ronald Erickson to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Erickson was required to respond or apply by June 24, 2013.
7. On June 18, 2013, the letter was returned undeliverable. Staff emailed the letter to Steven Ronald Erickson at the email address found on his Facebook profile: [steveerickson80@hotmail.com](mailto:steveerickson80@hotmail.com).
8. On July 1, 2013, Staff found a similar advertisement for "AAA Movers," with a different telephone number, 509-412-5320. This advertisement featured a picture of two box trucks and a van parked in front of a sign that says, "Furniture Sale."<sup>4</sup> A Google search revealed that this sign is located in the parking lot of Wine Country Furniture, at 2019 W. Court St., Pasco, WA 99301.<sup>5</sup> Staff called Wine Country Furniture and spoke to "Norm." He confirmed that "Steve Erickson" parks his trucks at his store, and delivers furniture, but is not affiliated with his company. I asked him if he knew whether Mr. Erickson performed household goods moves as well. He said, "yes."

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<sup>2</sup> See Attachment B, email exchange between myself and Steven R. Erickson.


<sup>3</sup> See Attachment C, advertisements on Craigslist, printed on June 6, 2013.

<sup>4</sup> See Attachment D, advertisement on Craigslist, printed on July 1, 2013.

<sup>5</sup> See Attachment E, Google maps image of the parking lot of Wine Country Furniture, at 2019 W. Court St., Pasco, WA 99301.

9. On August 8, 2013, Staff called 509-440-1326 and spoke to Steven Erickson. Staff informed Mr. Erickson that the Commission had information that he was operating a household goods moving company without a permit. He said that he knew he needed a permit to perform household goods moves in Washington state, but that he did not plan to apply for a permit at this time. Staff told Mr. Erickson that he must to cease advertising as a household goods carrier until he obtains a permit. Mr. Erickson told Staff that he would remove his advertisements.
10. On August 22, 2013, Staff found an advertisement for "Tri-Cities Movers & Recyclers" on Craigslist. The ad offered a "professional mover and equipment," at "Low Craigs-List Prices." The ad listed "Steve" as the contact, with Mr. Erickson's telephone number, (509) 440-1326, and included a picture of Mr. Erickson.<sup>6</sup>
11. On February 28, 2014, I found advertisements for "Tri-City Movers" and "Affordable Movers" on Craigslist. The ad offered "Big or small we move it all," and "We move you where you need to go today." The ad listed "Steve as the contact with Steven Erickson's telephone number (509) 440-1326, and included a picture of a white box truck and men moving furniture."<sup>7</sup>
12. On February 28, 2014, I called (509) 440-1326 and spoke to "Steve Erickson." I asked for a quote to move my aunt from her three bedroom home in Pasco to Richland. Mr. Erickson said he didn't do hourly rates, but guessed that the move would cost between \$300 and \$500. When I asked if that price included a truck or if I needed to rent a Uhaul, he said it included the truck.

DATED this 20th day of March, 2014, at Olympia, Washington.

  
LYNDA HOLLOWAY

<sup>6</sup> See Attachment F, advertisement on Craigslist, printed on August 22, 2013.

<sup>7</sup> See Attachment G for advertisements on Craigslist, printed on February 28, 2014.

## Attachment A

Tri-Cities Movers & Recyclers

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CL tri-cities. WA all services offered labor & moving

Reply [snxnj-3759036277@serv.craigslist.org](mailto:snxnj-3759036277@serv.craigslist.org) flag <sup>1</sup> : [miscategorized prohibited spam](#) best of Posted:

2013-05-17, 9:29AM PDT

### Tri-Cities Movers & Recyclers (Tri Cities)



Tri-Cities Movers & Recyclers. Specializing in moving new and old things so you don't have to. We don't stop moving until your happy. Professional movers and equipment, low Craigs-List price. Call E-mail or Text Steve (509) 440-1326

- Location: Tri Cities
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3759036277 Posted: 2013-05-17, 9:29AM PDT [email to a friend](#)

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<http://kpr.craigslist.org/lbs/3759036277.html>

5/17/2013

**RE: Tri-Cities Movers & Recyclers (Tri Cities)**

From: craigslist 3759036277 (snxnj-3759036277@serv.craigslist.org)  
Sent: Sat 5/18/13 12:39 PM  
To: 66cefa7ba60d3177a08d1637e07f1874@reply.craigslist.org

Everyone of my clients is a reference Melanie. Never had an un-happy client. Yesterdays move was a lady named Nancy. (509)521-3786 Feel free to call her. I also do all the furniture delivery for Wine Country Furniture in Pasco. Owners name is Norm. (509) 544-0414

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From: 66cefa7ba60d3177a08d1637e07f1874@reply.craigslist.org  
To: snxnj-3759036277@serv.craigslist.org  
Subject: RE: Tri-Cities Movers & Recyclers (Tri Cities)  
Date: Fri, 17 May 2013 15:48:31 -0700

sounds like a good deal. do you have any references?

Thanks, Melanie

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From: snxnj-3759036277@serv.craigslist.org  
To: 66cefa7ba60d3177a08d1637e07f1874@reply.craigslist.org  
Subject: RE: Tri-Cities Movers & Recyclers (Tri Cities)  
Date: Fri, 17 May 2013 15:41:04 -0700

Hi Melanie, yes we do lot's of apt moves. That's are specialty. Sounds like about a \$150 dollar move. A little more if there is a lot of stairs involved. I would be happy to drop by some time and give you quote. How soon do you need to move? Steve 440-1326

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From: 66cefa7ba60d3177a08d1637e07f1874@reply.craigslist.org  
To: snxnj-3759036277@serv.craigslist.org  
Subject: Tri-Cities Movers & Recyclers (Tri Cities)  
Date: Fri, 17 May 2013 12:04:32 -0700

Steve,  
I saw your ad on craigslist for moving services. do you do residential moves or just hauling/recycling? just wondering how much are your rates and what is included? I am taking estimates for a move from a 2-br apt in Richland to another one about a mile away. I'm on a budget, but I can pay cash.

Thanks, Melanie

<https://blu171.mail.live.com/mail/PrintMessages.aspx?cpids=9cfebb0a-bff2-11e2-b15b-00...> 8/20/2013

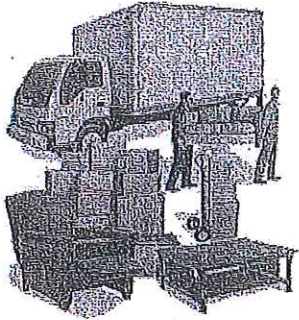
## Attachment C



CL, tri-cities, WA all services offered labor & moving

[Reply](#) 9msqs-3809004811@serv.craigslist.org<sup>tm</sup> flag<sup>tm</sup> : miscategorized prohibited spam best of Posted: 2013-05-16, 9:38AM PDT

### 3 City Movers (Tri-City)



3 City Movers. Specializing in moving new and old things so you don't have to. Professional mover and equipment! Low Low Craigs-List Prices! Call Write or Text (509) 440-1326

- Location: Tri-City
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3809004811 Posted: 2013-05-16, 9:38AM PDT Updated: 2013-05-30, 5:02PM PDT [email to a friend](#)

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Reply [fyzsq-3809802282@serv.craigslist.org](mailto:fyzsq-3809802282@serv.craigslist.org) <sup>TM</sup> flag <sup>SM</sup> : [miscategorized](#) [prohibited spam](#) [best of](#) Posted: 2013-05-16, 3:38PM PDT

### Fast Affordable Movers (Tri Cities)



Fast Affordable Movers. We will move you were you need to go today. No job to big or to small. Low prices, great service. Call E-mail or Text (309) 440-1326

- Location: Tri Cities
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3809802282 Posted: 2013-05-16, 3:38PM PDT Updated: 2013-06-02, 2:37PM PDT [email to a friend](#)

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[Reply](#) [2qgc8-3807070025@serv.craigslist.org](mailto:2qgc8-3807070025@serv.craigslist.org) <sup>m</sup> [flag](#) <sup>m</sup>; [miscategorized](#) [prohibited spam](#) [best of](#) [Posted: 2013-05-15, 11:09AM PDT](#)

### Extreme Movers! (Tri-Cities)



We are regular movers with big trucks and big muscles! We love the challenge of moving your hot-tub, piano, over sized and extra heavy furniture, shops, tools, storage shed, boat, R.V. What ever you need moved? We have the solution. Call Extreme Movers. (509)440-1326

- Location: Tri-Cities
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3807070025 Posted: 2013-05-15, 11:09AM PDT Updated: 2013-06-01, 11:01AM PDT [email to a friend](#)

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Reply [wxvds-3838203497@serv.craigslist.org](mailto:wxvds-3838203497@serv.craigslist.org) flag : miscategorized prohibited spam best of Posted: 2013-05-30, 12:14AM PDT

### Fast Affordable Movers (Tri Cities)



Fast Affordable Movers. We will move you where you need to go TODAY! No job to big or to small. Low low prices and great service. Call, E-mail or Text Colby and save. Free estimates and phone quotes. (509) 440-1326

- Location: Tri Cities
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3838203497 Posted: 2013-05-30, 12:14AM PDT Updated: 2013-06-01, 2:17AM PDT [email to a friend](#)

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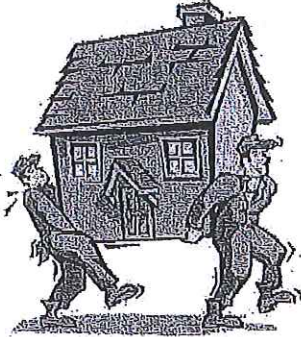
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[CL tri-cities, WA all services offered labor & moving](#)

[.Reply](#) [fzqz-3853379992@serv.craigslist.org](mailto:fzqz-3853379992@serv.craigslist.org) <sup>™</sup> [flag](#) <sup>™</sup> : [miscategorized prohibited spam best of](#) Posted: 2013-06-06, 10:45AM PDT

### Fast Affordable Movers (Tri-Cities)



We will move you where you need to go today. No job to big or to small. Low prices and great service. Call, e-mail or text for your free estimate. 440-1326

- Location: Tri-Cities
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3853379992 Posted: 2013-06-06, 10:45AM PDT [email to a friend](#)

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## Attachment D

AAA Movers

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Reply [ntqbr-3902570372@serv.craigslist.org](mailto:ntqbr-3902570372@serv.craigslist.org) <sup>1</sup> flag <sup>1</sup> : [miscategorized prohibited spam best of](#) Posted:

2013-06-29, 3:01AM PDT

### AAA Movers (Tri-Cities)



Moving new and old so you don't have to. Big trucks, big service! Call us today and save. AAA Movers (509) 412-5320

- Location: Tri-Cities
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3902570372 Posted: 2013-06-29, 3:01AM PDT [email to a friend](#)

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7/1/2013

# Attachment E



Attachment F

Tri-Cities Movers & Recyclers

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Reply [fg99z-4016550221@serv.craigslist.org](mailto:fg99z-4016550221@serv.craigslist.org) <sup>(1)</sup> flag <sup>(1)</sup> : [miscategorized prohibited spam best of](#) Posted: 2013-08-21, 11:04AM PDT

**Tri-Cities Movers & Recyclers (All Tri-City areas)**



Tri-Cities Movers & Recyclers. Specializing in moving new and old things so you don't have to. Professional mover and equipment! Low Craigs-List Prices! Call, E-mail or Text Steve (509) 440-1326

- Location: All Tri-City areas
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 4016550221    Posted: 2013-08-21, 11:04AM PDT    [email to a friend](#)

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<http://kpr.craigslist.org/lbs/4016550221.html>

8/22/2013