

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-140342
Carrier Classification of, and Complaint for)	
Penalties against:)	
LYLE AND DARCY ALLEN d/b/a)	DECLARATION OF
EASTSIDE & ALL CITY MOVERS)	LYNDA HOLLOWAY
_____)	
)	
)	

Lynda Holloway, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. Commission Staff (Staff) began an investigation into the activities Lyle and Darcy Allen d/b/a Eastside & All City Movers in August 2013 after finding an advertisement on Craigslist.org offering moving services. The advertisement offered local, long-distance and interstate residential moving services. The advertisement included a copy of the company's business license from the City of Everett, with an address of 1729 73rd St. SE, Everett, WA, a telephone number of (855) 868-6687, a website (www.eastsidemovingco.com), and a Facebook profile ([www.facebook.com/Eastside Movers](http://www.facebook.com/EastsideMovers)).¹
3. Staff searched records related to Lyle and Darcy Allen d/b/a Eastside & All City Movers to determine whether the company held a household goods permit. According to Commission records, as of March 6, 2014, there is no record of Lyle and Darcy Allen d/b/a Eastside & All City Movers now (or ever) holding a household goods permit. Staff found an open Department of Revenue registration for Darcy M. Allen, d/b/a Eastside & All City Movers.² A

¹ See Attachment A for to see a copy of the www.craigslist.org advertisement, printed on August 15, 2013.
² See Attachment B for a copy of the Department of Revenue registration for Darcy M. Allen.

search for Eastside Movers also produced a record for an entity registered to Lyle G. Allen in 1999.

4. On August 15, 2013, Staff, using an assumed name, sent an email to the contact address on the company's website, contact@eastsidemovingco.com requesting an estimate to move a standard two bedroom from Everett to Issaquah. Staff received a response that same day quoting the move at \$100 per hour for two movers, with a request to, "call us and will go into more depth with you [sic]."³
5. On August 30, 2013, Staff sent a compliance letter to Lyle and Darcy Allen, at 1729 73rd St. SE, Everett, WA 98203, (1) outlining the licensing process for household goods movers, directing Lyle and Darcy Allen to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Lyle and Darcy Allen were required to respond or apply by September 13, 2013.
6. On September 13, 2013, Staff confirmed that the Commission's compliance letter was not returned, and that licensing Staff had received no permit application for "Eastside & All City Movers." Staff called (425) 347-6687 and spoke to Darcy Allen. Staff asked if she had received the compliance letter sent August 30, 2013. Darcy told Staff that she did, and said she is working on getting the application filled out, but is having a difficult time because she does not own any trucks. Staff explained that if she cannot apply for a permit at this time, she can provide labor-only moves without violating Commission laws and rules. Darcy told Staff that she wants to keep the company going, but wants to make sure that she is legal. Staff asked Darcy to send her a statement by email in writing that she is providing labor-only services, and provided an email address.
7. On September 13, 2013, Staff received the following statement from Darcy Allen: "This is concerning our attempt to get a permit. So we will change our labor offers to 'load and unload' only to make this company right and legal on all counts. We will not offer moving household goods moves on our sites. Please notify us if we missed a site as I will go through all them and make those changes."
8. On December 24, 2013, Staff sent an email to contact@eastsidemovingco.com requesting an estimate to move from a two-bedroom house in Issaquah to another two-bedroom in Everett.

³ See Attachment C for a copy of the email exchange between Staff and lyle@eastsidemovingco.com on August 15, 2013.

9. On December 27, 2013, Staff received an email from Darcy Allen quoting "2 movers, usage of equipment, and a truck is \$100hr. We do have a 2hour minimum which with this move it would be no issue...[sic]"
10. On February 19, 2014, I sent an email to contact@eastsidemovingco.com requesting an estimate to move from Everett to Kent, asking specifically if their rates include a truck.
11. On February 19, 2014, I received a response from lyle@eastsidemovingco.com asking specifics about the move and stated, "For a 2 person move and including a truck and our equipment for \$100hr. We have our 2 hour minimum and charge every 15 min after the next hour starts. [sic]"⁴

DATED this 20th day of March, 2014, at Olympia, Washington.


LYNDA HOLLOWAY

⁴ See Attachment D for a copy of the February 19, 2014, response from Lyle@eastsidemovingco.com to my request to move household goods.

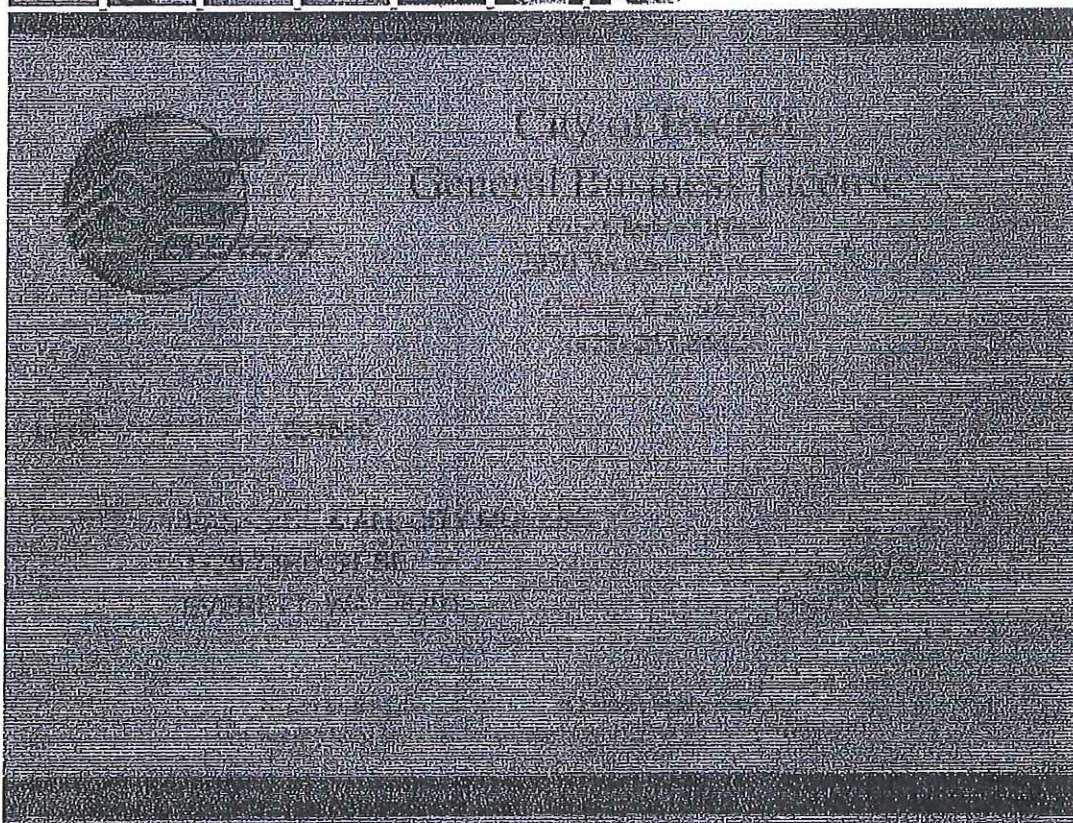
Attachment A



CL seattle eastside all services offered labor & moving

Reply contact@eastsidemovingco.com ^[1] flag ^[1]: miscategorized prohibited spam best of Posted: 2013-07-18, 10:25PM PDT

Eastside Movers licensed and Full Service company (Snohomish Co. King Co. and Pierce Co.)



We are a family owned and operated moving company and will gladly help you and your family into your new abode or new office! Give us a call and we will gladly help you! Check us out! No deposit No cancellation fees! (Business License #051580) Kirkland, Bellevue, Issaquah, Bothell, Seattle, Snoqualmie, Maple Valley and more surrounding cities! Give us a shout and you won't be disappointed! We have had positive results and references to back us up!

1-855-868-6687 or <http://eastsidemovingco.com/> or <https://www.facebook.com/EastsideMovers>
<http://www.yellowpages.com/nationwide/mip/eastside-movers-480087943?lid=1000117721148>

Free phone estimates (studio/1-3 bdrm apt./town homes 1-3 bdrms/homes 3 bdrm or smaller) staff will advise whats best for you, our valued customer

<http://seattle.craigslist.org/est/lbs/3945333314.html>

8/15/2013

Free in home estimates (homes/high rise apt. 3bdms or larger)
Loading/unloading of trucks/containers
Packing/unpacking of boxes
Packing supplies/materials/all
Crating/un-crating
Moving (local/long distance/interstate) residential, office, & commercial)
In house relocation
Storage (short/ long term)
Shrink wrapping
Padding/un-padding
Dump/Recycle runs
Packing material pickup (all boxes must be flattened out like new, all paper needs to bagged or boxed, neatly)

- Location: Snohomish Co. King Co. and Pierce Co.
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3945333314 Posted: 2013-07-18, 10:25PM PDT Updated: 2013-08-14, 5:09PM PDT [email to a friend](#)

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FORMAT: mobile regular

<http://seattle.craigslist.org/est/lbs/3945333314.html>

8/15/2013

DECLARATION OF LYNDA HOLLOWAY - 5

Attachment B

Washington State Department of Revenue State Business Records Database Detail

TAX REGISTRATION NO:	603276482	ACCOUNT OPENED:	02/01/2013 12:00:00 AM
UBI:	603276482	ACCOUNT CLOSED:	OPEN
ENTITY NAME:	ALLEN DARCY M		
BUSINESS NAME:	EASTSIDE & ALL CITY MOVERS		
MAILING ADDRESS:		BUSINESS LOCATION:	
1729 73RD ST SE		1729 73RD ST SE	
EVERETT, WA 98203-5257		EVERETT, WA 98203-5257	
ENTITY TYPE:	SOLE PROPRIETOR	RESELLER PERMIT NO:	N/A
		PERMIT EFFECTIVE:	N/A
NAICS CODE:	488991	PERMIT EXPIRES:	N/A
NAICS DEFINITION:	PACKING AND CRATING		

FOR NON-COMMERCIAL USE ONLY

03/06/2014 2:38 PM

If you are unable to find the reseller permit you are looking for, try searching by tax registration/UBI number.

Attachment C



Penny Watts <pennywatts14@gmail.com>

estimate?

2 messages

Penny Watts <pennywatts14@gmail.com>
To: contact@eastsidemovingco.com

Thu, Aug 15, 2013 at 10:54 AM

Hi! I saw your ad on craigslist & your website. I'm moving next weekend from a 2-br house in Everett to another 2-br house in Issaquah. Can you give me an idea of how much it would cost? I don't have any major appliances / pianos / hot tubs or any of that stuff. just standard 2-br rental--queen-size bed, couch, desk, table & charis, 64" TV, etc. I have 1 staircase in both places.

Thanks! Penny

lyle@eastsidemovingco.com <lyle@eastsidemovingco.com>
To: Penny Watts <pennywatts14@gmail.com>

Thu, Aug 15, 2013 at 2:25 PM

Hello Penny,

First off thank you for inquiring us. Well on a basic 2 bedroom home is about 5 hours of load and unload and with travel time we would add an hour. Is there anything we have to disassemble and reassemble? Technically you are just paying for our time, usage of our equipment and truck. For 2 movers it would be \$100.00hr with no deposit! If you have anymore questions just call us and will go into more depth with you.

Darcy Allen
Eastside Movers
855-868-6687
425-530-7701



[Quoted text hidden]

--

Thank you,
Darcy Allen
Eastside Movers
855-868-6687 toll free
425-347-6687 local
425-530-7701 my mobile

<https://mail.google.com/mail/?ui=2&ik=31481f44d1&view=pt&search=inbox&th=140831...> 8/30/2013

Attachment D

 lyle@eastsidemovingco.com
to me 

Feb 19   

Hello Alison

~ I apologize for not getting back to you sooner due to our area was having issues with our internet service and so I had to bring work home. I always am up late anyways trying to stay ahead of the game. So first and foremost how many bedroom, will we need to pack and unpack for you, disassemble and reassemble, any heavy items for example: safe, hutch, exercise equipment, and will we need to bring packing supplies for your belongings? For a 2 person move and it includes truck and our equipment for \$100.00hr. We have a 2 our minimum and charge every 15 min after the next hour starts, and reasonable non-traffic travel time to and from the locations. You don't pay taxes, gas, or cancellation fees if given proper notice. If you have any questions or concerns please feel free to give us a call.

 [Click here to Reply or Forward](#)