

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper) DOCKET TV-140338
Carrier Classification of, and Complaint for)
Penalties against:)
)
JOSHUA WASHBURN d/b/a MOVERS) DECLARATION OF
PLUS) LYNDA HOLLOWAY
)
)
_____)

Lynda Holloway, under penalty of perjury under the laws of the State of Washington, declares as follows:

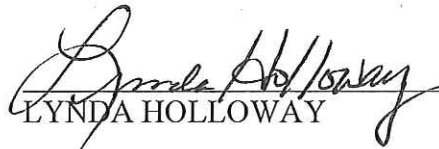
1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. Commission Staff (Staff) began an investigation into the activities Joshua Washburn, d/b/a Movers Plus in December 2013 after finding an advertisement on www.craigslist.org (Craigslist) offering moving services. The advertisement stated, “whether its city to city or state to state, we offer all the services to take the stress out of your next move.” The advertisement provided a telephone number of (360) 618-3190.¹
3. Staff searched records related to Joshua Washburn d/b/a Movers Plus to determine whether the company held a household goods permit. According to Commission records, as of March 3, 2014, there is no record of Joshua Washburn d/b/a Movers Plus now (or ever) holding a household goods permit. Staff found a UBI registration for Joshua Aaron Washburn, d/b/a Handy Man Plus with the Department of Revenue, and a tax registration for Joshua A. Washburn d/b/a Handy Man Plus with the Department of Licensing.
4. On December 10, 2013, Staff used the reply link in the Craigslist advertisement to request an estimate for a move from a two-bedroom apartment in Sequim to a one-bedroom apartment in Port Angeles. Staff

¹ See Attachment A for a Craigslist Advertisement for Movers Plus, printed on December 10, 2013.
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received a response from "Josh," who quoted, "\$60 per hour for two movers and \$80 for the truck for a total of \$320."

5. On December 13, 2013, Staff sent a compliance letter to Joshua Washburn d/b/a Movers Plus, at 567 Fasola Rd., Sequim, WA, 98382, (1) outlining the licensing process for household goods movers, directing Joshua Washburn to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Washburn was required to respond or apply by December 27, 2013.
6. On December 24, Staff confirmed that the Commission's compliance letter was not returned, and that licensing Staff had received no permit application for "Movers Plus." On the same day, Staff conducted another internet search and found two Craigslist advertisements for Movers Plus offering moving services, "For all your moving needs from estate sales, custom packing, and all of our complete moving packages. We move from house to house, and state to state. Call us today for your moving needs. 360-618-3190."²
7. On February 28, 2014, I confirmed that no permit application had been submitted for "Movers Plus" or "Joshua Washburn." I conducted another internet search and found an advertisement on Shoppok Olympic Classified using the same language that was used in the Movers Plus Craigslist advertisement.³
8. On February 28, 2014, I called (360) 618-3190 and left voicemail asking for a quote to move my aunt from Sequim to Port Townsend. Two minutes later, Joshua Washburn called me back. When I asked for a quote to move a typical two or three bedroom home from Sequim to Port Townsend, Mr. Washburn said he could do it for \$60 an hour, which included three men, and that the total charge should be around \$353. When I asked if he had a truck, or if I would need to rent a Uhaul, Mr. Washburn told me he had a moving truck and would only bill and extra \$20 in fuel for the 35 minute commute from Sequim to Port Townsend. Mr. Washburn then asked if he could go to the house to look at the household goods so he could give me a firm estimate.

DATED this 20th day of March, 2014, at Olympia, Washington.


LYNDA HOLLOWAY

² See Attachment B for the www.craigslist.org advertisement, printed on December 24, 2014.

³ See Attachment C for Shoppok Olympic Classified advertisement, printed on February 28, 2014.

Attachment A

Movers Plus!!!

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Movers Plus!!! (Greater Olympic Area)

Whether its city to city or state to slate, we offer all the services to take the stress out of your next move. Contact us today!!! 360-618-3190

- Location: Greater Olympic Area
- do NOT contact me with unsolicited services or offers

Posting ID: 4261437678 [Posted: 21 days ago](#) [Updated: about 2 hours ago](#) [email to a friend](#)

\$45/hr . 2 movers. Insured and bonded \$45/hr.Local n Long Distance

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+++WE DO BOTH LOCAL & LONG DISTANCE MOVING JOBS++++++

++++++PLEASE EMAIL, CALL OR TEXT ANYTIME++++++

425-686-9072

Doyin

- Location: Arlington /marysville/Bothel/Everett/Sea
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 4065298869 [Posted: 2013-09-13, 11:54AM PDT](#) [Updated: 2013-09-13, 11:54AM PDT](#) [email to a friend](#)

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Attachment B

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Posted: 8 days ago

Movers plus!! (Olympic Peninsula)



For all your moving needs from estate sales, customized packing and all of our complete moving packages. We move from house to house, and state to state. Call us today for all your moving needs. 360-618-3190

- Location: Olympic Peninsula
- do NOT contact me with unsolicited services or offers

post id: 4246140042 posted: 8 days ago [email to friend](#) [♥ best of](#)

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<http://olympic.craigslist.org/biz/4246140042.html>

12/24/2013

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Posted: a month ago

Movers plus!

Have to move for business or find the house of your dreams? Contact us today for all your moving needs. We offer customized packing, garage and estate sales and our state to state moving. So whether your moving next door or all the way to the east coast, we've got what your looking for. Contact us today for your free personal quote. 360-618-3190

- do NOT contact me with unsolicited services or offers

post id: 4185187228 posted: a month ago updated: 14 days ago [email to friend](#) ♥ [best of](#)

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<http://olympic.craigslist.org/biz/4185187228.html>

12/24/2013

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Attachment C



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Movers plus!! (Olympic Peninsula)

Manitou Lodge

www.manitoulodge.com

Olympic National Park lodging Hoh
Rainforest, Rialto & Ruby Beach

Mt Rainier Lodge & Cabins

Moclips Beach Rentals

Ad id:	2511137927863799
Views:	6
Date listed	3 months ago
Price	Contact Us

For all your moving needs from estate sales, customized packing and all of our complete moving packages. We move from house to house, and state to state. Call us today for all your moving needs. 360-618-3190 Location: Olympic Peninsula