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E. OBLIGATION OF COMPANY - Continued

3. Allowance for Interruptions

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer or force de jure, a credit in accordance with state rules will be provided at a minimum from the time the interruption is reported or detected by the company, whichever comes first.

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4. Relocation or Rearrangement of Facilities

The Company will be reimbursed for the actual costs associated with customer requests for relocation or rearrangement of facilities.

5. Liability

- a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmissions occurring in the course of furnishing a service and not caused by the negligence of the customer, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.
- b. When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.
- c. The Company is not liable for any unavoidable damage to the customer's premises resulting from the attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof.
- d. Overcharges by the Company shall be refunded to the customer in compliance with WAC 480-120-116.
- e. The Company is not liable for any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.

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BY: July 18, 2013

Joel Dohmeier

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