

Mike and Glenda Beck

27107 - 314th Avenue Southeast
Ravensdale, Washington 98051

December 13, 2013

Via U.S. 1st Class Mail

**The Washington Utilities
and Transportation Commission**
Post Office Box 47250
Olympia, Washington 98504
Attn: Records Center

Michael and Glenda Beck vs. Cristalina Water Co

Account No. 1056

27107 - 314th Ave. S.E.
Ravensdale, Washington

I have send an Original of our petition to the Washington Utility and Transportation Commission. I am informed that the Commission would like a cover letter to be sent along with it.

This is our cover letter which should be put into our complaint file. We ask the Administrative Law Judge to issue a preliminary ruling on the legality of this Private Water Company's refusal to furnish us water and to permanently disconnect our home from its water supply.

We have no other source of water and have been disconnected for over two weeks. Just today we learned that Cristalina has refused to cash our \$160.00 Deposit and will not even tell us what the reconnection fee would be - claiming that we will not be allowed to reconnect under any circumstances.

The Water Company has finally sent us a copy of our 2013 water payments to it. That statement shows that we are totally current in our payments. The Company is trying to collect very old (and disputed) water charges by disconnecting us - demanding payment for them - and now permanently disconnecting us from the system. Is such conduct either fair or allowed under Utility Rules and Regulations? It is winter time. We have no water. We have a small child in our home and I have diabetes.

Thank you,

Glenda Beck

cc: Barry Kombol