

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-131610
Carrier Classification of, and Complaint for)	
Penalties against:)	
ZIDA, BOUBACAR, d/b/a YAKO HOME)	DECLARATION OF
MOVING)	LAUREN McCLOY
)	
)	
)	

Lauren McCloy, under penalty of perjury under the laws of the State of Washington, declares as follows:

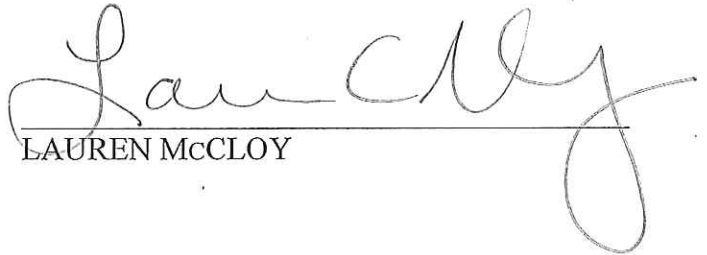
1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Boubacar Zida d/b/a Yako Home Moving in July 2013 because I received an email from a permitted carrier containing advertisements indicating that the company is conducting household goods moves within the state of Washington without a permit.¹
3. I reviewed Commission records related to Boubacar Zida d/b/a Yako Home Moving to determine whether the company held a household goods permit. According to Commission records, Boubacar Zida d/b/a Zida Labor was classified as a household goods carrier in Docket TV-100819. The commission initially assessed penalties of \$55,000, which were suspended on the condition that Mr. Zida obtain household goods carrier authority, and maintain that authority for one year. Mr. Zida applied for a household goods carrier permit on Jan. 25, 2010. Mr. Zida was granted provisional authority (THG-063826) on Feb. 9, 2010. On May. 14, 2010, Mr. Zida filed a notice to voluntarily cancel his household goods carrier permit. In a letter dated May 13, 2010, he stated that he was leaving the country. Mr. Zida agreed to

¹ See Attachment A, advertisements on www.craigslist.org, which I printed on July 10, 2013.

remove all advertising related to his business, but informed the commission that he would continue to use the same telephone number, since it is a personal cell phone number. Documents from the staff investigation in this docket indicate that Mr. Zida's telephone number was 206-733-0127. The commission cancelled Mr. Zida's permit on May 19, 2010. At staff's recommendation, the commission reconsidered Mr. Zida's penalty assessment in Docket # TV-091498. On Aug. 30, 2010, the commission issued Order 05, mitigating Mr. Zida's penalties to \$5,000, and suspending the entire amount, provided that Mr. Zida cease operating a household goods moving company for two years.

4. On July 9, 2013, I called 206-486-2462 and spoke to "Zida." I requested an estimate for a move from a two-bedroom apartment in West Seattle to another two-bedroom apartment about 15 minutes away. He said it would probably take three to five hours. I asked him if he had the proper licensing and insurance to perform the move, and he said, "Yes." I asked him what the name of his business is, and he said, "Yako Home Moving."
5. On July 10, I responded to the advertisement on www.craigslist.org requesting an estimate for a move from a one-bedroom apartment in Columbia City to another one-bedroom apartment in Seattle. I received a response from "Zida," telling me that was available to perform my move the following weekend. He requested that I call him back at 206-733-0127.²

DATED this 3rd day of September, 2013, at Olympia, Washington.


LAUREN MCCLOY

² See Attachment B, email exchange between myself and Boubacar Zida, which I printed on July 10, 2013.

Attachment A

Clean, Reliable, Hard Working Movers with truck!!

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[CL seattle seattle all services offered labor & moving](#)

[Reply](#) rs2r5-3869404181@serv.craigslist.org ^[2] flag ^[2] : [miscategorized](#) [prohibited spam](#) [best of](#) Posted: 2013-06-13, 5:01PM PDT

Clean, Reliable, Hard Working Movers with truck!! (All Locations)

We are experienced and reliable movers who work hard on every job. Have your job done the same day you call or schedule an upcoming job.

Rate for 2 movers and a box truck is \$75/hour with a 3 hour minimum.

Call for a flat-rate quote for your job!

Contact 206-486-2462 for info or to book your job.

- Location: All Locations
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3869404181 Posted: 2013-06-13, 5:01PM PDT Updated: 2013-07-09, 9:57PM PDT [email to a friend](#)

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FORMAT: mobile regular

<http://seattle.craigslist.org/see/lbs/3869404181.html>

7/10/2013

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[CL seattle seattle all services offered labor & moving](#)

[Reply](#) spndq-3927312505@serv.craigslist.org ^[2] flag ^[2] : [miscategorized prohibited spam best of](#) Posted:

2013-07-10, 2:56PM PDT

~~moving and delivery services~~ (206-486-2462)

Experienced, reliable, clean, hard-working movers, available to work today.

\$75/hr for 2 men and a box truck with 3 hour minimum

For small moves, call for flat-rate quote!

Call 206-486-2462 to book your job.

- Location: 206-486-2462
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3927312505 Posted: 2013-07-10, 2:56PM PDT [email to a friend](#)

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Attachment B

Outlook Print Message

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Re: FW: moving quote?

From: craigslist 3866186110 (zmqc6-3866186110@serv.craigslist.org)
Sent: Wed 7/10/13 11:20 AM
To: each2b5f2c6c3416a66206cea856445e@reply.craigslist.org

Hi,

Yes, we have availability for next weekend for your move. You can reach me at 206-733-0127 or by email if you want to set up a specific time. Please also provide the start address and your contact number.

Thanks for contacting us about your move!

Zida

From: each2b5f2c6c3416a66206cea856445e@reply.craigslist.org
To: zmqc6-3866186110@serv.craigslist.org
Subject: moving quote?
Date: Wed, 10 Jul 2013 10:51:44 -0700

Hi-i saw your ad on craigslist. Just wondering if you are availabe next weekend for a move? I am moving from 1-br apt in columbia city area to another 1-br near Swedish hospital. I live on the 3rd floor, and am moving to an apt on 2nd floor, but I don't have any large items other than couch, mattress, etc. Thanks!

Original craigslist post:
http://seattle.craigslist.org/see/lbs/3866186110.html
About craigslist mail:
http://craigslist.org/about/help/email-relay
Please flag unwanted messages (spam, scam, other):
http://craigslist.org/mf/06b32ef15934a6914e634dc7abacbd41f970adad.1

Original craigslist post:
http://seattle.craigslist.org/see/lbs/3866186110.html
About craigslist mail:
http://craigslist.org/about/help/email-relay
Please flag unwanted messages (spam, scam, other):
http://craigslist.org/mf/16a54037ae43c14b285244cba8f4c91bdfa0d8cd.1

https://blu171.mail.live.com/mail/PrintMessages.aspx?cpids=54581cab-e98d-11e2-a1b6-0... 7/10/2013