

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-131609
Carrier Classification of, and Complaint for)	
Penalties against:)	
)	DECLARATION OF
ORELLANA, ORLANDO, d/b/a QUICK)	LAUREN McCLOY
MOVE aka RENTON QUICK MOVE)	
)	
)	
)	

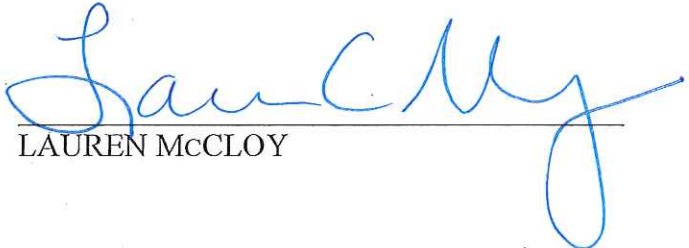
Lauren McCloy, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. Compliance Investigator Mathew Perkinson began an investigation into the activities of Orlando Orellana d/b/a Quick Move aka Renton Quick Move in November 2012 when he found an advertisement on www.craigslist.org indicating that the company is conducting household goods moves within the state of Washington without a permit. The advertisement on www.craigslist.org offers "Local moves Large OR small," and lists a phone number of (425) 306-8783.¹
3. On November 20, 2012, Mr. Perkinson called 425-306-8783 and spoke to "Orlando Orellana." He requested an estimate for a move from a two-bedroom apartment in Renton to another two-bedroom apartment in Renton. Mr. Orellana quoted Mr. Perkinson \$75 per hour, with a \$25 fuel charge for two movers and truck.

¹ See Attachment A, advertisement on www.craigslist.org, which Compliance Investigator Mathew Perkinson printed on November 19, 2012.

4. According to Commission records, staff sent Orlando Orellana d/b/a Renton Quick Move a letter on Dec. 13, 2012, (1) outlining the licensing process for household goods movers, directing Orlando Orellana to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Orellana was required to respond or apply by December 27, 2012.
5. On December 17, 2012, Mr. Orellana called Mr. Perkinson to request an extension to the deadline for filing an application. Mr. Perkinson informed Mr. Orellana that he had to cease advertising until he obtained a permit. He emailed Mr. Orellana the permit application and Tariff 15-C.
6. In May 2013, I conducted a follow-up investigation, and found an identical advertisement on www.craigslist.org.² An Internet search of the telephone number produces a website at www.rentonquickmove.com. The website includes an email address of orlando.quickmove@gmail.com.³
7. I reviewed Commission records related to Orlando Orellana d/b/a Quick Move aka Renton Quick Move to determine whether the company held a household goods permit. As of August 21, 2013, there is no record of Orlando Orellana d/b/a Quick Move aka Renton Quick Move now (or ever) holding a household goods permit.
8. On May 15, 2013, I sent an email to orlando.quickmove@gmail.com requesting an estimate for a move from a one-bedroom apartment in Renton to another apartment about two miles away. On May 18, 2013, I received a response from "Orlando" quoting me \$79 per hour, with a minimum of two hours.⁴

DATED this 3rd day of September, 2013, at Olympia, Washington.


LAUREN McCLOY

² See Attachment B, advertisement on www.craigslist.org, which I printed on May 14, 2013.

³ See Attachment C, advertisement on www.rentonquickmove.com, which I printed on May 20, 2013 and August 22, 2013.

⁴ See Attachment D, email exchange between myself and Orlando Orellana, which I printed on May 20, 2013.

[seattle.craigslist](#) > [seattle](#) > [services offered](#) > [labor & moving](#)

[email this posting to a friend](#)

QUICK MOVE :) (renton)

Date: 2012-11-14, 4:49PM PST

[Reply to this post](#) | sw719-3396385897@sev.craigslist.org [@seattle.craigslist.org](#)

please flag with case:
[misategorized](#)

[prohibited](#)

[spam/irrelevant](#)

[best of craigslist](#)

NEED HELP MOVING?

QUICK MOVE

"IS HERE TO HELP YOU SAVE TIME AND \$\$\$\$"

Local moves
Large OR small
Call today
For a Quote
(425) 306-8187



SE HABLA ESPANOL

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[craigslist inc](#)
uue.com



- Location: seattle
- It's NOT ok to contact this poster with services or other commercial interests

PostingID: 3396385897

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<http://seattle.craigslist.org/see/lbs/3396385897.html>

11/19/2012

Attachment B

No job too big or small. Save time and \$\$\$\$. Call today.

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[CL seattle eastside all services offered labor & moving](#)

[Reply](#) | jpr3g-3802797672@serv.craigslist.org ¹¹ flag ¹¹ : [miscategorized prohibited spam best of](#) Posted: 2013-05-13, 12:50PM PDT

No job too big or small. Save time and \$\$\$\$. Call today. (Renton)

NEED HELP MOVING?

QUICK MOVE

"IS HERE TO HELP YOU SAVE TIME AND \$\$\$"

Local moves
Large OR small
Call today
For a Quote
(425) 306-8783



SE HABLA ESPANOL

Powered by Use.com[®]

- Location: Renton
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3802797672 Posted: 2013-05-13, 12:50PM PDT [email to a friend](#)

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FORMAT: mobile regular

<http://seattle.craigslist.org/est/lbs/3802797672.html>

5/14/2013

Attachment C

Renton Quick Move - Home

Page 1 of 1



Home Contact

Professional Movers

OUR PROMISE TO YOU

Renton Quick-Move services not only gives you top notch moving and relocation services at highly competitive prices, we also provide you with quality customer service throughout the moving process, from the initial telephone call to providing free, in-person or telephone estimates, all the way through to the finalization of your delivery or move. We will listen to what you need and address those needs by providing unsurpassed service that meets your exact requirements. We take pride in offering superior service as well as providing professional, friendly and caring movers and personnel. From Renton to Bellevue, Seattle to Redmond and beyond it is our goal to save you hours of stress and headaches and make your moving experience a breeze!

Call Us Today: 425-306-8783

PICK-UP/DELIVERY

Pick up and delivery service consists of loading, transporting and unloading of single items or large quantities of items.

At Renton Quick Move, we believe that is important that our customer understand how the moving process works and know before hand what cost to expect when relocating. It is important to us that you receive an accurate estimate and perspective so there are no surprises on your moving day. A satisfied customer is a well informed customer.

<http://rentonquickmove.com/index.html>

5/20/2013



[Home](#) [Contact](#)

Phone: 425-306-8783 or 206-512-5233

Email: rentonquickmove@gmail.com

Hours: Monday thru Sunday, 8 AM - 8 PM

Title Text.

Name*
First Last

Email*

Comment*

Attachment D

Outlook - melbel425@hotmail.com

Page 1 of 1

New Reply | Delete Archive Junk | Sweep Move to Categories

Melanie Parks

Search email

Re: Renton move estimate

Orlando Orellana (orlando.quickmove@gmail.com) Add to contacts 5/18/13
To: Melanie Parks

I charge 79 dollars for hour minimo 2 hours
NAME:ORLANDO
THANKYOU

On Wed, May 15, 2013 at 9:14 AM, Melanie Parks <melbel425@hotmail.com> wrote:

I am looking for a moving company in Renton and I found your website. I am on a budget, so can you give me an estimate for moving from a one bedroom apartment in Renton to another one bedroom apartment? It is about 2 miles away. both are on the ground-level. Thankyou, Melanie

We want to make Outlook better. Click the Options icon to tell us what you think.

An ultra-thin and light tablet with long battery life

Great entertainment options, including apps, Xbox games, Skype and more

Windows

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https://blu171.mail.live.com/default.aspx?id=64855

5/20/2013