

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-131607
Carrier Classification of, and Complaint for)	
Penalties against:)	
JORGE HUMBERTO LUNA-LOPEZ d/b/a)	DECLARATION OF
PRO MOVERS aka UR MOVING)	LAUREN McCLOY
SOLUTIONS)	
)	
)	

Lauren McCloy, under penalty of perjury under the laws of the State of Washington, declares as follows:

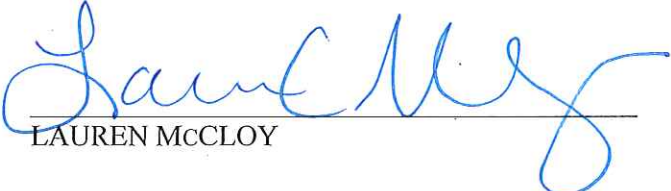
1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Jorge Humberto Luna-Lopez, d/b/a Pro Movers aka UR Moving Solutions (Jorge Humberto Luna-Lopez) in May 2013 because I received an email from a permitted carrier containing advertisements on www.craigslist.org indicating that the company is conducting household goods moves within the state of Washington without a permit.
3. On May 2013, I found several advertisements for “Pro Movers” and “Life Beyond Lowest Rates” on www.craigslist.org, with a telephone number of 206-619-9049 advertising household goods moving services. Both advertisements offered rates of: two men for \$85 per hour, three men for \$99 per hour, and \$20 per hour for each additional mover. All rates included a 24-foot truck.¹
4. On May 20, 2013, I called 206-619-9049 and spoke with “Luis.” I requested an estimate for a move from a two-bedroom house in South Seattle to a two-

¹ See Attachment A for copies of the advertisements posted on www.craigslist.org, printed on May 20, 2013.

bedroom house in Ballard. "Luis" said that he had a truck available on the date of my move, and could perform the move for \$85 per hour with two men and a 24-foot truck. I asked "Luis" if his company has a business license. He responded that he is operating under the business license of "UR Moving Solutions."

5. A search of Washington Department of Revenue's Business Licensing Service and Federal SAFER records indicate that UR Moving Solutions has a master business license and DOT permit number registered to Jorge Humberto Luna-Lopez.
6. I reviewed Commission records related to Jorge Humberto Luna-Lopez to determine whether the company held a household goods permit. According to Commission records, Jorge Humberto Luna-Lopez d/b/a Luna's Moving Services was granted temporary authority (THG-63429) to move household goods on November 25, 2008. The trade name UR Moving Services was added to the permit on Sept. 29, 2009. On October 19, 2009, the Commission assessed Jorge Humberto Luna-Lopez d/b/a UR Moving Services \$3,100 in penalties for tariff violations related to misleading advertisements. The company's penalties were mitigated to \$400, with the remainder being suspended for one year, provided that the company corrected the tariff violations in its advertising. Mr. Luna-Lopez paid the mitigated penalty in full on December 15, 2009. He then voluntarily cancelled his household goods permit on Oct. 25, 2012.
7. On June 13, 2013, I conducted another internet search for 206-619-9049, and found eight advertisements posted between June 6, 2013 and June 12, 2013 for "Pro Movers" on www.craigslist.org.²

DATED this 3rd day of September, 2013, at Olympia, Washington.


LAUREN MCCLOY

² See Attachment B for copies of the advertisements posted on www.craigslist.org, printed on June 13, 2013.

Attachment A

PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! Page 1 of 2

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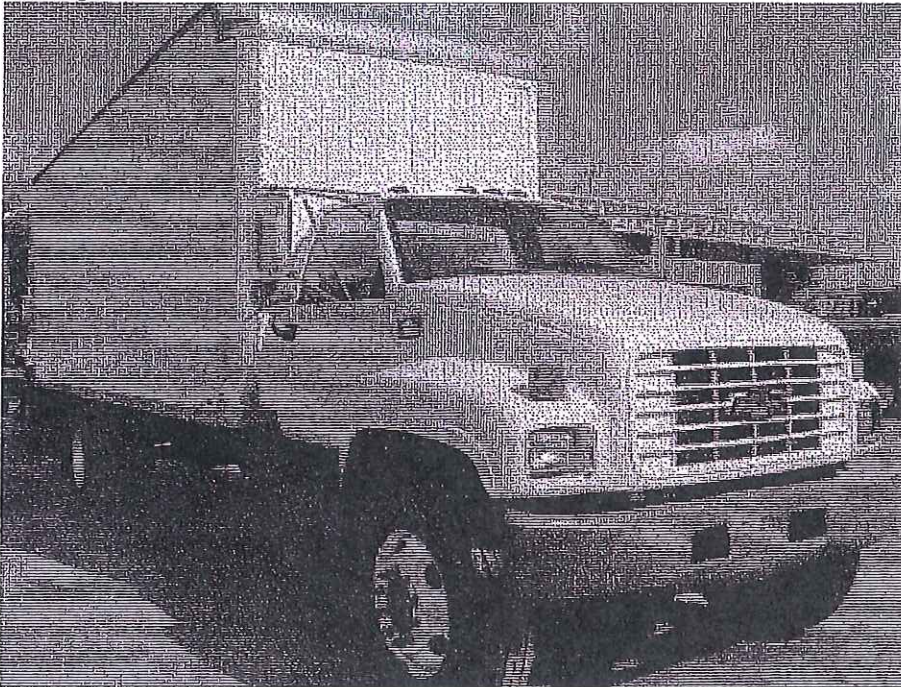
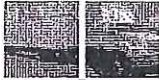


CL seattle seattle all services offered labor & moving

Reply to: see below

flag ¹³ : miscategorized prohibited spam best of Posted: 2013-05-14, 12:28PM PDT

PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! (Seattle/Tacoma)



Looking for Pro movers? about owner operated?

We are dedicated to serve and do a professional service!

Professionals at work

Professional packing and unpacking boxes and furniture

Professional loading and unloading of rental trucks

Furniture shrink wrapped and carefully handled

Furniture protected with clean thick professional moving blankets

Bed disassemble and reassembly Ikea furnitures too

Courteous and Helpful relocation team

Always on time and no excuses or weird behave or smokers.

<http://seattle.craigslist.org/see/lbs/3804977722.html>

5/20/2013

Check Our low rates;

2 movers and truck \$85/hr 2 hours minimum
\$99 for 3 movers and truck 2 hours minimum

Fuel surcharge on top of the hourly rate depends on the city and distance range, we are based in Seattle.

Truck available for last minute moves

Call us today to get a free quote at 206-619-9049

PAYMENT; CASH, VISA, CREDIT, AND MASTERCARD, NO CHECKS.

Keywords; shrink wrapp, movers, cheap, owned, mileage, door to door, travel time, professional, experienced, skilled, tools; last minute, credit card, visa, low rates, pads, hundtruck, tools

- Location: Seattle/Tacoma
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3804977722 Posted: 2013-05-14, 12:28PM PDT

[email to a friend](#)

No contact info?
if the poster didn't include a phone number, email, or
other contact info, craigslist can notify them via email.

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<http://seattle.craigslist.org/see/lbs/3804977722.html>

5/20/2013

2 movers and a 24' ft truck for only \$85/hr. Last minute OK

Page 1 of 3

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CL, seattle seattle all services offered labor & moving

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flag ⁽²⁾ : miscategorized prohibited spam best of Posted: 2013-05-18, 10:41AM PDT

2 movers and a 24' ft truck for only \$85/hr. Last minute OK (Seattle and more)

Movers: Life Beyond Lowest Rates

Reliable Professional Moving Services:

- * Licensed and insured
- * Highly experienced movers
- * Careful; efficient and friendly
- * Everyday low flat rates
- * Fully equipped professional moving truck

Current rates for cash only:

\$40/hr for one professional skilled mover and 24ft truck MON-FRI only

\$85/hr for 2 professional movers and 24ft truck

\$99/hr for 3 professional movers and 24ft truck

\$20/hr additional mover

<http://seattle.craigslist.org/see/lbs/3813363019.html>

5/20/2013

2 movers and a 24' ft truck for only \$85/hr. Last minute OK

Page 2 of 3

1 hour minimum for most moving jobs

With this rates you get:

- * FREE Use of Moving Materials
- * FREE Estimates
- * FREE Basic Insurance Coverage
- * FREE Disassembly and Reassembly of furnitures
- * FREE Professional Shrink Wrapping

Contact us at (206) 619 9049

* Fuel Surcharge apply for all most moving jobs.

- Location: Seattle and more
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3813363019 Posted: 2013-05-18, 10:41AM PDT [email to a friend](#)

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FORMAT: mobile regular

<http://seattle.craigslist.org/see/lbs/3813363019.html>

5/20/2013

Attachment B

seattle-labor & moving classifieds "206-619-9049" - craigslist

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▼

[help] [post]

▲



CL seattle services offered labor & moving

all seattle | seattle | eastside | snohomish co | kitsap co | tacoma | olympia | south king

labor & moving

search for: 206-619-9049 in: labor & moving title entire post

has image

list view

pic view

grid view

map view

sort by: most recent best match

« Prev

Found: 8 Displaying: 1 - 8

Next »

Jun 12 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 11 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 10 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 9 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 8 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 7 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 6 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

Jun 6 - PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT, LAST MINUTE OK! -
(Seattle/Tacoma) pic

sort by: most recent best match

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RSS (?)

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<http://seattle.craigslist.org/search/lbs?zoomToPosting=&query=206-619-9049&srchType=A> 6/13/2013



[CL seattle seattle](#) all services offered [labor & moving](#)

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flag ⁽²⁾ : [miscategorized](#) [prohibited](#) [spam](#) [best of](#) Posted: 2013-06-12, 12:44PM PDT

**PRO MOVERS! \$85/HR 2 GUYS TRUCK AND EQUIPMENT,
LAST MINUTE OK! (Seattle/Tacoma)**



Looking for Pro movers? about owner operated?

We are dedicated to serve and do a professional service!
Professionals at work
Professional packing and unpacking boxes and furniture
Professional loading and unloading of rental trucks
Furniture shrink wrapped and carefully handled
Furniture protected with clean thick professional moving blankets
Bed disassemble and reassembly Ikea furnitures too
Courteous and Helpful relocation team
Always on time and no excuses or weird behave or smokers.

<http://seattle.craigslist.org/see/lbs/3866647918.html>

6/13/2013

Check Our low rates;

2 movers and truck \$85/hr 2 hours minimum
\$99 for 3 movers and truck 2 hours minimum

Fuel surcharge on top of the hourly rate depends on the city and distance range, we are based in Seattle.

Truck available for last minute moves

Call us today to get a free quote at 206-619-9049

PAYMENT; CASH, VISA, CREDIT, AND MASTERCARD, NO CHECKS.

Keywords; shrink wrap, movers, cheap, owned, mileage, door to door, travel time, professional, experienced, skilled, tools, last minute, credit card, visa, low rates, pads, hundtruck, tools

- Location: Seattle/Tacoma
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3866647918 Posted: 2013-06-12, 12:44PM PDT [email to a friend](#)

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<http://seattle.craigslist.org/see/lbs/3866647918.html>

6/13/2013