BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for)	DOCKET TV-131605
Penalties against:)	DECLARATION OF
GERALDO LIMA d/b/a BEST PRICE MOVING AND DELIVERY aka QUICK MOVING AND DELIVERY)	LAUREN McCLOY
)	

Lauren McCloy, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. Compliance Investigator Mathew Perkinson began an investigation into the activities of Geraldo Lima d/b/a Best Price Moving and Delivery aka Quick Moving and Delivery (Geraldo Lima) in November 2012 because he received an email from a permitted carrier containing advertisements indicating that the company was conducting household goods moves within the state of Washington.
- 3. On December 4, 2012, Mr. Perkinson sent a letter to Geraldo Lima, (1) outlining the licensing process for household goods movers, directing Geraldo Lima to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Lima was required to respond or apply by December 18, 2012.
- 4. On December 4, 2012, Mathew Perkinson spoke to Mr. Lima's wife, informed her that her husband was operating illegally, and explained that he needed to remove the advertisements. Staff emailed the household goods permit application to glima35@gmail.com. Mrs. Lima notified Mr. Perkinson that she deleted the advertisements on www.craigslist.org.

- 5. In January 2013, Mathew Perkinson identified advertisements on www.craigslist.org for two men and a truck, with "Lima" listed as the contact. In February, 2013, Mr. Perkinson identified advertisements for household goods moving services on http://bothell.olx.com and www.angieslist.com, with Geraldo Lima listed as the contact. 2
- 6. On February 20, 2013, Mathew Perkinson sent an email to bestpricemovingdelivery@gmail.com under an assumed name asking about the company's rates for moving services. Mr. Perkinson received a response from "Geraldo" quoting a rate of \$75 per hour with "no hidden fees." Mr. Perkinson asked for the company's address, and received no further response. On April 8, 2013, the investigation was closed.
- 7. In June, 2013, I conducted a follow-up investigation, and found advertisements indicating the company is still conducting household goods moves in the state of Washington without a permit.
- 8. On June 19, 2013, an internet search for 425-789-9131 produced 49 advertisements for "Best Price Moving and Delivery" on www.craigslist.org, with a contact name of "Lima." I also found advertisements with the same contact information on http://bothell.olx.com and www.angieslist.com.³
- 9. On June 19, 2013, I sent an email to bestpricemovingdelivery@gmail.com requesting an estimate for a move from a two-bedroom apartment in Bothell to a two-bedroom apartment in Kirkland. I received a response from "John Box Truck," telling me that the company could perform my move for \$75 per hour, including "a truck, two men and tools." I called 425-789-9131, and a man answered the phone, "Lima's." I asked for more information about my move, and "Lima" told me that his 17-foot box truck would be big enough to move my two-bedroom apartment. He estimated that the move would take between three and five hours to complete. I asked him for his name, and he said, "Geraldo Lima."
- 10. According to Commission records, as of August 7, 2013, there is no record of Geraldo Lima d/b/a Best Price Moving and Delivery aka Quick Moving and Delivery now (or ever) holding a household goods permit.

DATED this 3rd day of September, 2013, at Olympia, Washington.

LAUREN McCLOY

¹ See Attachment A, which Mathew Perkinson printed on January 8, 2013.

² See Attachment B, which Mathew Perkinson printed on February 20, 2013.

³ See Attachment C, which I printed on June 19, 2013.

⁴ See Attachment D, which I printed on August 20, 2013.

-----DELIVERY

seattle craigslist > seattle > services offered > labor & moving

email this posting to a friend

please flag with care: [?]

Date: 2013-01-08, 10: 15AM PST

Reply to this post 4hr9b-3523538813@serv.craigslist.org[1]

miscategorized

prohibited

spam/overpost

best of craigslist

-----For \$65.00 p/h ONLY ! INO HIDDEN FEES!

-----2 MAN + BOX TRUCK 17 ft

lifting straps moving blankets moving dolly hand trucks

BOOK YOUR MOVE TODAY AND SAVE!

ANYTIME DELIVERY or MOVING!

Delivery from craigslist/any store to your home

Email me today or text me @ 425 789 9131 Lima

-----Thank you and have a blessed day!



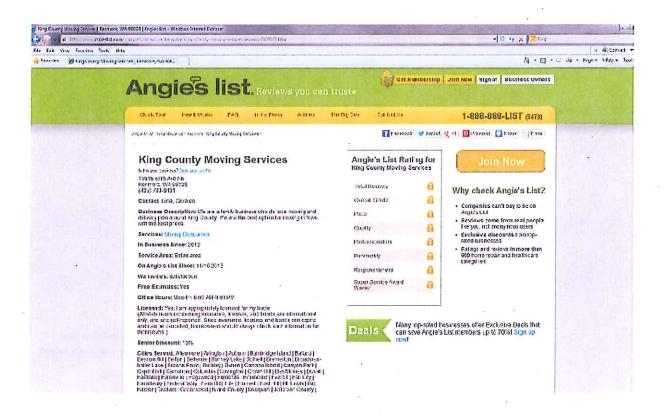
- Location: *****ALL AREAS******
- · it's NOT ok to contact this poster with services or other commercial interests

PostingID:3523538813

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Attachment B



Heed a truck ? Seattle and around! - Bothell

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What are you looking for?

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http://bothell.olx.com/need-a-truck-seattle-and-around-iid-449548163

2/20/2013

Attachment C

Page 1 of 2

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CL seattle seattle all services offered labor & moving

Reply n2cwx-3863193761@serv.craigslist.org [2] flag [2]: miscategorized prohibited spam best of

Posted: 2013-06-11, 12:33AM PDT

OR******DELIVERY***** (*******ALL AREAS********)







425 789 9131 Text me or Call me **425 789 9131



Bestpricemovingdelivery@gmail.com

***** WE'LL MOVE YOU 4 LESS

http://seattle.craigslist.org/see/lbs/3863193761.html

BOX TRUCK and TWO MOVERS for *** \$75.00 p/h

Minimum of 2 hours

NO HIDDEN FEES ***NO FUEL SURCHARGES!

So book and save!

We do PICKUP and DELIVERY too! From FURNITURE STORE or Craigslist to your HOME!

Call or text me at 425 789 9131 Lima

- Location: *********ALL AREAS*******
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3863193761 Posted: 2013-06-11, 12:33AM PDT Updated: 2013-06-19, 12:41AM PDT <u>email to a friend</u> © 2013 craigslist

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http://seattle.craigslist.org/see/lbs/3863193761.html

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Jun 18 - ******MOVING**********Best=====Dea ******DELIVERY**** - (ALL AREAS) pic
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Jun 18 - **********************************
Jun 17 - **********************************
Jun 17 - ******MOVING*******Best———Deal******DELIVERY**** - (ALL AREAS) pic

 $http://seattle.craigslist.org/search/lbs/see?zoomToPosting=\&query=425+789+9131\&srchT... \ \ 6/19/2013$

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http://seattle.craigslist.org/search/lbs/see?zoomToPosting=&query=425+789+9131&srchT... 6/19/2013

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Angies list. Reviews you can trust

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Angie's List: Local Reviews: Kenmore: King County Moving Services:

Facebool

King County Moving Services

Is this your business? Claim your profile

18916 68th Ave NE Kenmore, WA 98028 (425) 789-9131

Contact: Lima, Geraldo

Services: Moving Companies

In Business Since: 2012

Service Area: Entire area

On Angie's List Since: 11/15/2012

Warranties: Satisfaction

Free Estimates: Yes

Office Hours: Mon-Fri 8:00 AM-9:00 PM

Licensed: Yes, I am appropriately licensed for my trade (All statements concerning insurance, licenses, and bonds are informational only, and are self-reported. Since insurance, licenses and bonds can expire and can be cancelled, homeowners should always check such information for themselves.)

Senior Discount: 10%

Do your resea Join now to read rati

Angie's List Ratir King County Moving Se

Total Reviews

Overall Grade

Price

Quality

Professionalism

Punctuality

Responsiveness

Super Service Award Winr

Cities Served: Allenmore | Arlington | Auburn | Bainbridge Island | Ballard | Sigr. In | Business Owners |
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Capitol Hill | Carnation | Columbia | Covington | Crown Hill | Des Moines | Duvall |
Eastlake | Eatonville | Edgewood | Edmonds | Enumclaw | Everett | Fall City |
Fauntleroy | Federal Way | Fern Hill | Fife | Fircrest | First Hill | Ft. Lewis | Gig
Harbor | Graham | Greenwood | Island County | Issaquah | Jefferson County |
Kenmore | Kent | King County | Kirkland | Kitsap County | Lacey | Lake City | Lake
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http://www.angieslist.com/companylist/us/wa/kenmore/king-county-moving-services-revie... 6/19/2013

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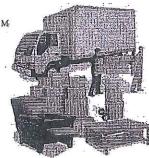
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Best Cheap Movers
NEVER Pay Full Price! Local or long distance - SAVE up to 40%.

NAWY.Billy.com/Movers
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100% Free Moving Quotes
1) Enter Your Destination... 2) Get 6 Free M. WWW.Moving.com/

Need a truck ? Seattle and around ! - Bothell _





24 Oct 2012 Date Posted

Ad details

Moving

Movers

Two Men and a Truck for Special price! Minimum of two hours.

Local Delivery Starting at \$45.00

--- FAST services ----RELIABLE

Professional packing services!

http://bothell.olx.com/need-a-truck-seattle-and-around-iid-449548163

- Loading a Car in ContainerLoading a Shipping Container

16 ft. Moving Trucks Interior dimensions of up to 16 ft. 6 in. long x up to 7 ft. 8 in. wide x up to 6 ft. 6 in. high Up to 117 sq. ft. of floor space Up to 826 cu. ft. of loading space

Contact me at phone number or email me at glima35@gmail.com Geraldo Lima 425 789 9131

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Penny Watts <pennywatts14@gmail.com>

estimate 2-br apt move

2 messages

Wed, Jun 19, 2013 at 9:17 AM

Hill I saw your ad on craigslist and I'm jsut trying to get some more info... I'm moving from a 2-br apt in Bothell to a 2-br apt in Kirkland next weekend. Bothell apt is 1st floor, Kirkland apt is 2nd floor. I don't have too much stuff--just the usual couch, double bed, shelves, TV, etc. Not moving any appliances. Can you give me an estimate of how much you would charge? Also, do you include insurance, or do I need to get that separately?

Thanks! Penny

Wed, Jun 19, 2013 at 10:09 AM

Hi Penny I can do your moving definitely my price is \$75.00 p/h include truck, 2 men and tools! Feel free to call me if you have any questions thank you

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