# BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for	)	DOCKET TV-131600
Penalties against:	)	
EDDY, DANIEL and JANYCE STONE, d/b/a DANNY THE MOVER aka JD'S QUALITY MOVING SERVICES	)	DECLARATION OF LAUREN McCLOY
	)	

Lauren McCloy, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. I began an investigation into the activities of Daniel Eddy and Janyce Stone d/b/a Danny the Mover in May 2013 because I received an email from a permitted carrier containing a link to a website, www.dannythemover.com, indicating that the company is conducting household goods moves within the state of Washington without a permit. The site advertises "winter rates" of \$80 per hour for "two movers, a truck, gas, insurance and all necessary moving equipment." 1
- 3. I conducted an Internet search for "Danny the Mover," and found advertisements on www.facebook.com and www.angieslist.com.<sup>2</sup>
- 4. A search of Washington Department of Revenue's (DOR) Business Licensing Service produced a record for Janyce A. Stone d/b/a Danny the Mover and JD's Quality Moving Services. The entity's UBI number is

<sup>&</sup>lt;sup>1</sup> See Attachment A, screen shot of www.dannythemover.com, which I printed on May 24, 2013

<sup>&</sup>lt;sup>2</sup> See Attachment B, which I printed on May 24, 2013.

- 602699102, and its business address is registered as 4807-200th St. SW #J-103, Lynnwood, WA, 98036.
- 5. I reviewed Commission records related to Daniel Eddy and Janyce Stone d/b/a Danny the Mover to determine whether the company held a household goods permit. According to Commission records, as of August 22, 2013, there is no record of Daniel Eddy and Janyce Stone d/b/a Danny the Mover now (or ever) holding a household goods permit. Records indicate, however, that Dan Eddy and Janyce Stone previously applied for a household goods carrier permit as Vice President and Secretary, respectively, of Tom's Action Moving Co. Inc. in 2009, owned by Thomas Shanks. This company, which changed its name to Active Moving Co. Inc., was ordered to cease and desist operations as a household goods carrier in Docket # TV-091641 on November 24, 2009.
- 6. On May 24, 2013, I sent an email to dannythemover@aol.com requesting an estimate for a move from a two-bedroom house in Everett to a two-bedroom house in Lynnwood. I received a response from "Janyce," telling me that the company charges "\$80.00 per hour for 2 movers and a fully equipped 24' truck."
- 7. On May 31, the Commission sent a letter to Daniel Eddy and Janyce Stone d/b/a Danny the Mover aka JD's Quality Moving Services, (1) outlining the licensing process for household goods movers, directing them to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Eddy and Ms. Stone were required to respond or apply by June 14, 2013.
- 8. On June 16, 2013, I confirmed that the letter was not returned, and that the company had not filed an application for a household goods permit. I called I called 425-791-5377, and spoke to "Janyce." I requested an estimate for moving from a two-bedroom townhouse in Renton to a house in Bellevue. She told me that the company charges \$80 per hour for "two guys and a truck." She said that they have a two-hour minimum, and would charge for 30 minutes of travel time each way. She estimated that my move would take "four to six hours," and "probably cost around \$500."
- 9. On July 8, 2013, I confirmed that the company had still not filed an application for a household goods permit. I called 425-791-5377 and left a message for Daniel Eddy and Janyce Stone, inquiring whether they received the letter, and requesting that they call me back.

<sup>&</sup>lt;sup>3</sup> See Attachment C, email exchange between myself and Janyce Stone, which I printed on May 24, 2013.

- 10. On July 10, 2013, I received a phone call from Daniel Eddy. He confirmed that he received the letter dated May 31, 2013. He said that he wants to apply for a permit, but that he does not own a truck, and is currently operating his company and renting trucks for customers. I explained that he can't rent trucks for customers, and he can't advertise rates that include a truck. He said that he intends to apply for a permit, but that he can't do so at this time. He said he intended to apply for a permit as soon as he purchased a truck. I told him that if he doesn't apply for a permit, he is required to cease advertising as a household goods carrier until he obtains a permit. He refused to take down his website, and requested more time to apply for a permit. I emailed him the household goods permit application and directed his call to the Commission's Licensing department.
- 11. As of August 23, 2013, the company continues to advertise household goods moving services without a permit, and the Commission has not received a permit application from Daniel Eddy or Janyce Stone d/b/a Danny the Mover aka JD's Quality Moving Services.

DATED this 3rd day of September, 2013, at Olympia, Washington.

LAUREN McCLOY

## Attachment A

Moving Company Seattle • Furniture movers Seattle • Office movers Seattle • Household ... Page 1 of 1



- · Household moves
- Office moves
- Appliances
- · Pianos
- Boxes / packing
- Loading / unloading



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# Seattle's most professional, affordable mover since 1990

Danny the Mover is a Seattle-based moving company offering the best combination of professional + affordable moving services for household furniture and office goods.

Danny and his team are available to move you and your possessions safely and efficiently no matter how much you have to move, or how far you're going. We've moved a piano from one floor of a building to another, we've moved entire home or office contents to all neighborhoods around Seattle, we've even moved people's belongings across Washington state. The common denominator is our reputation for fast, friendly, courteous, and affordable service—as attested by a solid record of repeat and referral business, not to mention our testimonials!

© 2012 Danny the Mover / JD's Quality Moving Services
seattle moving home: | local moving services in seattle | seattle moving process and policies | moving tips in seattle | seattle packing tips
faqs about local moving in seattle | about danny the mover | contact danny the mover

website by Sindelar Communications & Marketing



- · Household moves
- · Office moves
- Appliances
- · Pianos
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- · Loading / unloading







Below are the most common questions we get asked about local moving companies and moving services. If you don't see the answer you're looking for, give us a call! We're always happy to address new challenges.

#### Q: What areas do you service?

A: We are headquartered in Seattle, and can service literally any area North, South, East and West, ranging from Bellingham, Port Angeles, Bremerton, Everett, and Snohomish, to Tacoma, Olympia, Longview, Spokane, Yakima, Walla Walla... and every point in between.

### Q: How long does the average move take?

A: Figuring this out requires a free estimate... there is no such thing as an average move. Whether it's a simple studio apartment, a downtown condominium with a busy load zone and an old slow elevator, or a large 5-bedroom ranch home, the time depends not only on the size of your home and the amount of "stuff" you have collected over the years, it also greatly depends on how much you're willing (or able) to pack, sort through clutter, disassemble, and prepare in advance.

#### Q: How do you charge for moving services?

A: Our time is billed by the hour, in 15 minute increments, including travel time, with a 2 hour minimum.

Standard rates within the local Seattle area are \$85,00 per hourbut Danny the Mover is currently offering SPECIAL WINTER RATES: just \$80.00 per hour includes two movers, the truck, the gas, the insurance, and all necessary moving equipment.

Plus, we don't do the little "surprise at the end" fee-many other moving companies add on fees at the end for gas and other hidden costs-be sure to ask about this when cost-comparing!

Should you require a third moving person to get larger jobs done within a reasonable amount of time, we charge an additional \$35.00 per hour.

These rates are effective 7 days a week, 365 days a year-we charge NO added holiday fees, no extra stair / elevator charges, gas fees, or other hidden costs.

Q: What forms of payment do you accept?

A: Cash and local checks.

http://www.dannythemover.com/FAQ Mover Seattle.html



https://www.facebook.com/DannyTheMover



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https://www.facebook.com/DannyTheMover

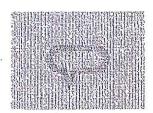
# Angies list

Location: PO Box 47250, OLYMPIA, WA 98504



Search the List > Danny the Mover

# Danny the Mover



Contact Information

Danny and Janyce Eddy and Stone

815 - 1st Avenue Seattle WA 98104 (Map it)

(425) 791-5377 (425) 678-0022 (fax) http://www.dannythemover.com

Add to My Favorites

Share with a Friend

Add Text2Me Options

See an Error?

量量 Share

Business Description

Danny the Mover is a dedicated professional who has been providing quality moving services for household and office goods since 1990. Based out of Seattle, Danny and his team are available to move you and your belongings throughout all areas of the state of Washington and Oregon.

Service Area

Wine are view. Equal Provider

Grades & Reviews in Moving

Filter reviews by service performed: Moving (0)

No reports have been submitte category

MEMBER REVIEWS | View Non-member Reviews

No Moving reports have been submitted in the past 3 years

Photos

No photographs are available for this company -

Video Media

No video media is available

Audio Media

No audio media is available

Dacument

No documents are available for this company

http://my.angieslist.com/AngiesList/myangie/checkthelist/spinformation.aspx?ka1WZSgy.,. 5/24/2013

Greater Seattle Area: Lynnwood, Everett, Shoreline, Lake City, Renton, South Seattle, West Seattle, Ballard, Queen Anne, Magnolia. Eastside: Bellevue, Kirkland, Redmond, Issaquah... and Beyond.

# Operating Hours

Mon 09.00 AM - 07.00 PM, Tue 09.00 AM - 07.00 PM, Wed 09.00 AM - 07.00 PM, Thu 09.00 AM - 07.00 PM, Fri 09.00 AM - 07.00 PM, Sat 09.00 AM - 07.00 PM, Sun 09.00 AM - 07.00 PM

## Services include

Packing, loading, moving, unloading; within the same building, across the city, or across the state. We also move selected items such as appliances, new furniture purchases, planos, and other items.

## Services Do Not Include

We do not offer cross-country moving services.

### Payment Options



24 Hour Emergency Service:

Yes

in Business Since:

1000

On Angle's List Since:

March 2012

Senior Discount

No

Free Estimates;

Yes

:Warranties/Guarantees

Ask For Details

Trade License Information

Yes, I am appropriately licensed for my trade

http://my.angieslist.com/AngiesList/myangie/checkthelist/spinformation.aspx?ka1WZSgy...

Trade	602-699-102	My Angie	My Account	Mem
License Num:	CARLO ARTA DI CONTROL DE CONTROL CONTR	. My Favorites	Manage My Account	<u>Local</u>
Trade	Washington	My Purchase History	Contact Preferences	<u>Meml</u>
License	3	My Search History	Invite a Friend	The E
Locale:	2.	My Reviews	Gift Memberships	. <u>Adva</u>
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Eco+nenc	lly Accreditations	My Complaint Resolutions		Write
No Eco-Frien	ndly Accreditations.			

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No	Angie's List Answers	FAQ
* /	Angie's List Magazine	Contact Us
Insured:	Angie's List Videos	Angle Hicks
No	Angie's List Marketplace	Press Center
All statements concerning insurance and bonds are informational only, and are self-reported. Since insurance and	iPhone and iPad App	Careers
bonds can expire and can be cancelled, homeowners should	Android App	Investor Relations

Google Search Google For This Company



Check the Better Business Bureau



Penny Watts <pennywatts14@gmail.com>

### moving estimate

2 messages

Penny Watts <pennywatts14@gmail.com>
To: dannythemover@aol.com

. Fri, May 24, 2013 at 8:53 AM

Hi, I found your company on Angie's List. I am moving from a 2-br house in Everett to a 2-br house in Lynnwood in mid-June. Can you give me an estimate? Also, how big is your truck?

Thanks! Penny

DannyTheMover@aol.com < DannyTheMover@aol.com > To: pennywatts14@gmail.com

Fri, May 24, 2013 at 11:09 AM

Hello Penny hope you are having a good Friday so far.....

I have no problems giving out an estimate although I do need to ask you a few questions as to give you a near on the spot estimate....

in your current home, is the access easy, are there any stairs? is access from the road to your home easy? How about the home in Lynnwood, is it easy to access from the street and inside as well?

Do you have a Full 2 bedroom home or do you live on the lighter side?

A typical 2 bedroom move is in the 5-7 hour range depending on access and amount of items you have....if you have anything that needs to be take apart and put back together we can definitely take care of that for you, just adds a little extra time.....

We charge \$80.00 per hour for 2 movers and a fully equipped 24' truck....we do charge travel time to and from the job which is 30 minutes each way and that is pretty standard in the moving industry....THERE IS NO FUEL CHARGE OR NO MILEAGE CHARGE.......

If you can get back to me with a little more info that would be very helpful to me....Danny has 30+ years experience and would be more than happy to get you moved into your new place....

Let me know...

Janyce [Quoted text hidden]

https://mail.google.com/mail/?ui=2&ik=31481f44d1&view=pt&search=inbox&th=13ed73... 5/24/2013