

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-131599
Carrier Classification of, and Complaint for)	
Penalties against:)	
CLASABLANCA, RICKEY, d/b/a RIGHT)	DECLARATION OF
CHOICE MOVERS)	LAUREN McCLOY
)	
)	
)	

Lauren McCloy, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility or transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Rickey Clasablanca d/b/a Right Choice Movers in May 2013 because I received an email from a permitted carrier containing advertisements indicating that the company is conducting household goods moves within the state of Washington without a permit.
3. I reviewed Commission records related to Rickey Clasablanca d/b/a Right Choice Movers to determine whether the company held a household goods permit. According to Commission records, as of August 19, 2013, there is no record of Rickey Clasablanca d/b/a Right Choice Movers now (or ever) holding a household goods permit.
4. On May 13, 2013, I conducted an Internet search for advertising for Right Choice Movers. I found advertisements on www.craigslist.org, and www.angieslist.com¹ offering “low rates” “for all your moving and delivery needs.” The ad stated, “we provide truck and dolley [sic].”

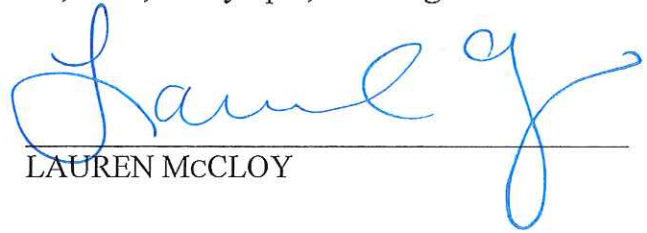
¹ See Attachment A for advertisements for Right Choice Movers, printed on May 15, 2013 and May 23, 2013.

5. On May 13, I sent an email to RCLASS2388@gmail.com requesting a quote for a move from a two-bedroom house in Lakewood to a house in Olympia. I received a response the same day, quoting me a price of \$65 per hour for “two strong movers and a dolly pads and there is no hidden feeds [sic] please give me a call at 360-286-1319 if you would like me to move you.” The respondent did not sign his name in the email, but gmail populated the “from” field with the name “rickey clasablanca.”²
6. On May 16, commission staff sent a compliance letter to Rickey Clasablanca d/b/a Right Choice Movers at 92 NE Max William Loop, Poulsbo, WA 98370, (1) outlining the licensing process for household goods movers, directing Rickey Clasablanca to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington state. Mr. Clasablanca was required to respond or apply by May 30, 2013.
7. On May 31, I confirmed that the commission’s compliance letter was not returned, and that licensing staff had received no permit application for “Right Choice Movers” or “Rickey Clasablanca.” I called 360-286-1319 and reached a voicemail box for “Right Choice Movers.” I left a message for Rickey Clasablanca inquiring whether he had received a letter from the commission. I received a call back from Mr. Clasablanca, informing me that he did not receive a letter. He said that he does not own a truck, and that he rents budget trucks for customers, and he had no idea that he needed a permit. I told him that it is illegal for him to rent trucks for customers and to advertise full-service household goods moving with a truck. I told him that if he continues to operate, he can only provide moving labor services. I emailed him a copy of the compliance letter.
8. On June 17, I confirmed that no permit application had been submitted for “Rickey Clasablanca” or “Right Choice Movers.” An internet search produced 26 advertisements for the company’s household goods moving services posted between June 14 and June 17.³ The words: “we provide truck and dolly [sic]” were removed from the advertising.
9. On June 18, I called 360-286-1319 and reached “Rickey at Right Choice Movers.” I asked him for an estimate for moving from a one-bedroom apartment in Yelm to “a house about 30 minutes away.” He quoted me \$70 per hour for “2 guys and a truck,” with a 3-hour minimum, and an additional \$70 charge because my move was “over 20 miles.”

² See Attachment B for a copy of the email exchange between myself and Rickey Clasablanca between May 13, 2013 and May 15, 2013.

³ See Attachment C for advertisements containing Rickey Clasablanca’s telephone number posted on www.craigslist.org, which I printed on June 17, 2013 and June 18, 2013.

DATED this 3rd day of September, 2013, at Olympia, Washington.

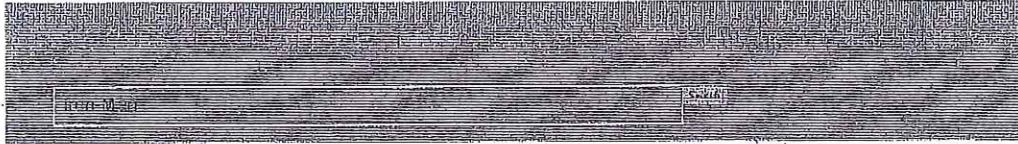


LAUREN McCLOY

Attachment A

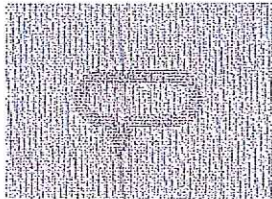
Angie's list.

Location: PO Box 47250, OLYMPIA, WA 98504



Search the List > Right Choice Movers

Right Choice Movers



Contact Information

rickey classablnc

92 ne maxwilliam lp
poulsbo wa 98370 (Map it)

(360) 286-1319

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Business Description

Right choice movers is a company built on integrity. We understand that you work very hard for the things you have and we will work very hard to make sure nothing happens to your things during a move. Right Choice Movers was started because most moving companies either charged too much or did not offer the right services. We take care of everything from packing, loading, driving, and unloading and truly go by our slogan "We will Go places your mailman won't" meaning no distance too far.

[Write a Review](#)

[Email Profile](#)

Grades & Reviews in Moving

Filter reviews by service performed:

No reports have been submitted in this category



MEMBER REVIEWS | [View Non-member Reviews](#)

No Moving reports have been submitted in the past 3 years

Photos

No photographs are available for this company

Video Media

No video media is available

Audio Media

No audio media is available

Documents

No documents are available for this company

<http://my.angieslist.com/AngiesList/myangie/checkthelist/spinformation.aspx?oswCO0Uo...> 5/23/2013

Service Area

No Distance Is To Far For Were Your Moving
Is Were We Are Going

Operating Hours

Mon 06.00 AM - 11.30 PM, Tue 06.00 AM -
11.30 PM, Wed 06.30 AM - 11.30 PM, Thu
06.00 AM - 11.30 PM, Fri 06.00 AM - 11.30
PM, Sat 06.00 AM - 11.30 PM, Sun 06.00 AM
- 11.30 PM

Services Include

We cover everything in the moving world from
packing, loading, driving, And unloading. We
have a no breakage police meaning nothing
will get broke of we will replace the items.

Services Do Not Include

We offer everything. We are willing to go the
extra step to make our customers happy.

Payment Options



24 Hour/Emergency Service:

Yes

In Business Since:

2011

On Angle's List Since:

May 2013

Senior Discount:

10%

Free Estimates:

Yes

Warranties/Guarantees:

Satisfaction

Trade License Information:

Yes, I am appropriately licensed for my trade

<http://my.angieslist.com/AngiesList/myangie/checkthelist/spinformation.aspx?oswCO0Uo...> 5/23/2013

'PAY ATTENTION TO DETAIL MOVERS WITH GREAT SPECIALS'

Page 1 of 2

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CL, seattle eastside all services offered labor & moving

Reply br6pw-3773444926@serv.craigslist.org ^U flag ^U: [miscategorized prohibited spam best of](#) Posted: 2013-05-14, 1:25PM PDT

'PAY ATTENTION TO DETAIL MOVERS WITH GREAT SPECIALS'
(BELLVUE/KIRKLAND/REDMOND)



Free Quotes Available! We will BEAT any competitor price GUARANTEED!

Call 360-286-1319 to schedule an appointment!

FOR ALL YOUR MOVING AND DELIVERY NEEDS.

THE RIGHT CHOICE EVRYTIME!

WE PROVIDE TRUCK AND DOLLEY...

Always professional & friendly customer service!

References available upon request.

Thank you for stopping by!

<http://seattle.craigslist.org/est/lbs/3773444926.html>

5/15/2013

'PAY ATTENTION TO DETAIL' MOVERS' WITH GREAT SPECIALS'

Page 2 of 2

Rickey ~ Owner/Operator 360-286-1319

- Location: BELLVUE/KIRKLAND/REDMOND
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3773444926 Posted: 2013-05-14, 1:25PM PDT [email to a friend](#)

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<http://seattle.craigslist.org/est/lbs/3773444926.html>

5/15/2013

DECLARATION OF LAUREN McCLOY - 7

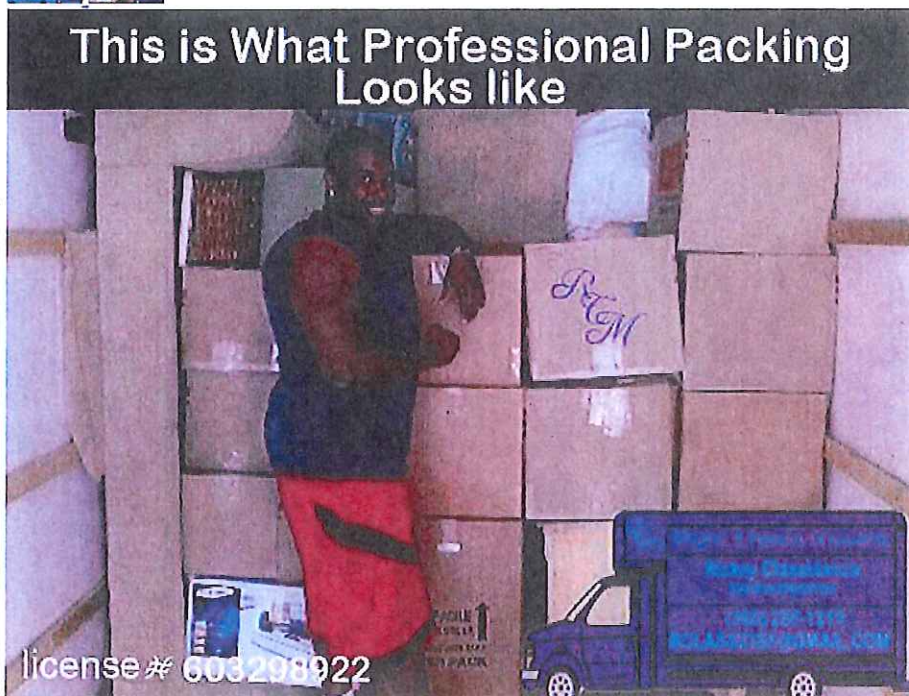
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CL [seattle olympia all services offered labor & moving](#)

Reply pcs4q-3807648146@serv.craigslist.org flag : [miscategorized prohibited spam best of](#) Posted:

2013-05-15, 3:44PM PDT

????? Right Choice Movers ?????
(OLYMPIA/SURROUNDING/AREAS)



Free Quotes Available! We will BEAT any competitor price GUARANTEED!

Call 360-286-1319 to schedule an appointment!

FOR ALL YOUR MOVING AND DELIVERY NEEDS.

THE RIGHT CHOICE EVERYTIME!

WE PROVIDE TRUCK AND DOLLEY...

Always professional & friendly customer service!

<http://seattle.craigslist.org/oly/lbs/3807648146.html>

5/15/2013

Right Choice Movers

Page 2 of 2

References available upon request.

Thank you for stopping by!

Rickey ~ Owner/Operator 360-286-1319

- Location: OLYMPIA/SURROUNDING/AREAS
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3807648146 · Posted: 2013-05-15, 3:44PM PDT

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5/15/2013

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CL seattle snohomish co all services offered labor & moving

Reply qpxrb-3751360551@serv.craigslist.org ^[1] flag ^[1] : miscategorized prohibited spam best of Posted:

2013-05-15, 7:05AM PDT

**ARE YOU TIRED OF GETTING OVER CHARGE TO MOVE?
CALL US (BELLVUE/REDMOND/KENT)**



Free Quotes Available! We will BEAT any competitor price GUARANTEED!

Call 360-286-1319 to schedule an appointment!

FOR ALL YOUR MOVING AND DELIVERY NEEDS.

THE RIGHT CHOICE EVERYTIME!

WE PROVIDE TRUCK AND DOLLEY...

Always professional & friendly customer service!

References available upon request.

<http://seattle.craigslist.org/sno/lbs/3751360551.html>

5/15/2013

ARE YOU TIRED OF GETTING OVER CHARGE TO MOVE? CALL US

Page 2 of 2

Thank you for stopping by!

Rickey ~ Owner/Operator 360-286-1319

- Location: BELLVUE/REDMOND/KENT
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3751360551 Posted: 2013-05-15, 7:05AM PDT [email to a friend](#)

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<http://seattle.craigslist.org/sno/lbs/3751360551.html>

5/15/2013

DECLARATION OF LAUREN MCCLOY - 11

Re: moving help

From: rickey clasablanca (rclass2388@gmail.com)
Sent: Wed 5/15/13 2:16 PM
To: Melanie Parks (melbel425@hotmail.com)

It shouldnt take no longer then two hours but i will still charge three hour minimum no hidden feeds please call me if your interested thankyou

On Tue, May 14, 2013 at 3:57 PM, Melanie Parks <melbel425@hotmail.com> wrote:

If I pack up everything in boxes and move it into the garage, can you give me an idea of how long it would take to load the truck, drive to olympia & unload it? I am on a budget, and I am looking for the best deal. I have gotten a few other estimates... I can't remember which one this is. Is this Rickey? Do you have a permit?

Thanks

Date: Mon, 13 May 2013 17:42:57 -0700
Subject: Re: moving help
From: rclass2388@gmail.com
To: melbel425@hotmail.com

Melanie thanyou for taking the time to look at my add i charge \$65 hour that includes two strong movers and a dolly pads and there is no hidden feeds please give me a call at 360-286-1319 if you would like me to move you and again thankyou for you time

On Mon, May 13, 2013 at 4:24 PM, Melanie Parks <melbel425@hotmail.com> wrote:

Rickey,

I saw your ad on craigslist, and I am looking for an estimate to move from a 2-br house in Lakewood to Olympia. How much \$ do you charge and do you include a truck?

Thanks,
Melanie

<https://blu171.mail.live.com/mail/PrintMessages.aspx?cpids=ba3334e-bda4-11e2-a343-002...> 8/7/2013

Attachment C

seattle all services classifieds "286 1319" - craigslist

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services

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Jun 17 - The key to very move is packing we do that too - (South/King/County/Surrounding/Areas) pic labor & moving

Jun 17 - The key to very move is packing we do that too - (Kirkland/Redmond/Bellvue) pic labor & moving

Jun 17 - Hate packing? Right Choice Movers will do it 4 you - (THURSTON/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 17 - 'FAST'IN' CAREFUL' HERE' TO MAKE YOUR 'MOVE' THE 'BEST' - (PIERCE/COUNTY/SURROUNDING) pic household services

Jun 17 - MOVERS/FOR/ALL/YOUR/MOVING/KNEEDS - (KING/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 17 - Let Us handle the packing/and we have weekend specials - (SNOHOMISH/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 17 - Only people that are serious about moving. please - (SOUTH/KING/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 17 - When you have a choice, Right Choice movers is A Great choice - (PIERCE/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 17 - Music moves some people, Right Choice Moves Everyone - (KITSAP/COUNTY/SURROUNDING) pic labor & moving

Jun 17 - When you have a choice, Right Choice movers is A Great choice - (KITSAP/SURROUNDING/AREAS) pic labor & moving

Jun 17 - When you have a choice, Right Choice movers is A Great choice - (SOUTH/KING/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 17 - Right Choice Mover & Delivery Co. - (King, Pierce, Kitsap County) pic labor & moving

Jun 17 - Give us a call when you buy your new house - (Pierce/County/Surrounding.Areas) pic labor & moving

Jun 17 - We cover you from packing to the move - (Thurston/County/Surrounding/Areas) pic labor & moving

<http://seattle.craigslist.org/search/bbb?zoomToPosting=&query=286+1319&srchType=A> 6/18/2013

Jun 17 - Congratulations on buying your new home, Right Choice can do the rest - (Kitsap/surrounding/Areas) pic labor & moving

Jun 17 - `PAY`ATTENTION`TO`DETAIL`MOVERS`WITH`GREAT`SPECIALS` - (BELLVUE/KIRKLAND/REDMOND) pic labor & moving

Jun 16 - Neat packing and handling with care is our business - (Kitsap/County/Surrounding/areas) pic labor & moving

Jun 16 - Let Us handle the packing - (Thurston/County/Surrounding/Areas) pic labor & moving

Jun 16 - `SAVE`MONEY`LIVE`BETTER`WITH`RIGHT`CHOICE` - (BELLVUE/KIRKLAND/RENTON) pic labor & moving

Jun 16 - Click here if your moving and need packing - (South/king/County/Surrounding/Areas) pic labor & moving

Jun 16 - Give us a call we now offer packing and moving in one place - (Snohomish/County/Surrounding/Areas) pic labor & moving

Jun 16 - POWERFUL `MOVERS`WITH`GREAT`SKILLS` - (OLYMPIA/SURROUNDING/AREAS) pic labor & moving

Jun 16 - Let us make your next move a great one - (BELLVUE/REDMOND/SURROUNDING/AREAS) pic labor & moving

Jun 14 - moving? Right choice movers can help - (TACOMA/COUNTY/SURROUNDING/AREAS) pic labor & moving

Jun 14 - moving? Right choice movers can help - (KITASP/COUNTY/SURROUNDING) pic labor & moving

Jun 14 - ????? ?????? ?????? - (KITSAP/COUNTY/SUÜROUNDING/AREAS) pic labor & moving

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CL [seattle kitsap co all services offered labor & moving](#)

Reply kg47h-3853207274@serv.craigslist.org ¹³ flag ¹³ : [miscategorized prohibited spam best of](#) Posted:

2013-06-06, 9:34AM PDT

Congratulations on buying your new home, Right Choice can do the rest (Kitsap/surrounding/Areas)



RIGHT CHOICE MOVERS
 Moving the world
 One house at a time

Rickey Classablnc
(360) 286-1319

RCLASS2388@GMAIL.COM

Congratulations on buying your new home, Right Choice can do the rest we have a good packing and laborer team here to provide your moving kneeds please call rickey at 360-286-1319

- Location: Kitsap/surrounding/Areas
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3853207274 Posted: 2013-06-06, 9:34AM PDT Updated: 2013-06-17, 12:17AM PDT [email to a friend](#)

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6/17/2013

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[CL seattle olympia all services offered labor & moving](#)

Reply w8hdt-3877821039@serv.craigslist.org ^[1] flag ^[1] : [miscategorized prohibited spam best of](#) Posted:

2013-06-17, 7:45PM PDT

Hate packing? Right Choice Movers will do it 4 you (THURSTON/COUNTY/SURROUNDING/AREAS)



<p>Other Movers</p> 	<p>Right Choice</p> 
<p>When you are ready to make the Right Choice CALL US (360) 286-1319</p> 	

ERE TO MAKE YOUR MOVE THE BEST ON 360-286-1319
WE ALSO HAVE A GOOD PACKING AND UNPACKING TEAM WE ALSO HAVE GOOD
PACKING SERVICES

- Location: THURSTON/COUNTY/SURROUNDING/AREAS
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3877821039 Posted: 2013-06-17, 7:45PM PDT [email to a friend](#)

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6/18/2013

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CL [seattle](#) [seattle](#) all services offered labor & moving

Reply qfrdv-3845837652@serv.craigslist.org ^{E1} flag ^{E1} : [miscategorized](#) [prohibited spam](#) [best of](#) Posted: 2013-06-02, 10:04PM PDT

**MOVERS/FOR/ALL/YOUR/MOVING/KNEEDS
(KING/COUNTY/SURROUNDING/AREAS)**



MOVERS WITH PACKERS WHO CAN PUT ALL YOU BELONGINGS IN BOXES AND UNLOAD YOUR ITEMS AND PUT THEM AWAY AND WE OFFER GOOD LABORER SERVICES CALL US WE ARE READY FOR YOU 360-286-1319

- Location: KING/COUNTY/SURROUNDING/AREAS
- it's NOT ok to contact this poster with services or other commercial interests

Posting ID: 3845837652 Posted: 2013-06-02, 10:04PM PDT Updated: 2013-06-17, 2:28PM PDT [email to a friend](#)

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