

WN U-3
 CenturyTel of Cowiche d/b/a CenturyLink

PREFACE
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 Cancels Original Sheet No. 3

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(N)

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SERVICE CONNECTION CHARGES

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SECTION 5
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SERVICE CONNECTION CHARGES

2. INSUFFICIENT FUND CHECK CHARGE

A charge of \$10.00 will be made when a check is in payment for services and is subsequently returned by the bank unpaid.

3. COPY OF BILL

- A. A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.
- B. A nonrecurring charge applies for each printed copy furnished.
- C. Customers may retrieve bills at no charge for the 90 days from the date of issuance at www.centurylink.com.
- D. In the case of a bona fide billing dispute, the company will not charge the bill copy fee.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

4. CONVENIENCE FEE CHARGE

A Convenience Fee Charge will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at the Company's website.

Convenience Fee Charge, per occasion, utilizing a live customer representative	<u>Non-Recurring Charge</u>
	\$4.00

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