



2516 Holgate St | Tacoma, WA 98402 | www.rainierconnect.com

March 31, 2013

IMPORTANT NOTICE

Mashell Telecom, Inc. is filing with the Washington Utilities and Transportation Commission ("Commission") to increase its business measured service rate effective May 1, 2013, to \$18.75 a month. The existing rate is \$10.75. This is a change of \$8.00 per month. Measured service includes up to 30 local calls per month. Additional local calls are each \$0.15.

Due to a recent Federal Communications Commission Order (FCC Order No. 11-161), the Company is required to increase its residential measured service plan rates or face a corresponding reduction in Universal Service support. Business rates were not directly affected by this FCC Order. Since business service typically costs more to provide, the Company is also increasing rates for measured business services by an amount equivalent to the residential rate increase.

Rainier Connect offers flat rate business lines for \$24.00 per month with no per-call charges beyond the first 30. Businesses that currently have measured service may wish to consider switching to our flat rate plan now that there is less difference between our flat rate plan and the base rate for measured service lines.

If you have any questions about the proposed filing and how it will affect you, please call the Company at 360-832-6161.

The Commission has the authority to set rates that may vary from the Company's request, depending on the outcome of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on April 25, 2013. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the Commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in. You can also comment by using the "Public Comment" feature at the commission's web site, at utc.wa.gov, or by using the contact information below.

Washington Utilities and Transportation Commission
1300 S Evergreen Park Drive SW
Post Office Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

Sincerely,

Mashell Telecom, Inc. d/b/a Rainier Connect