

WN U-10
CenturyTel of Washington, Inc.
Exchange and Network Services

Section 16
Original Sheet 13

PROMOTIONS

12. \$5 for 6 Promotion

During the period January 1, 2013 through March 31, 2013, existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being promoted prior to the end of the six month period, no additional credits will be applied. This promotion may not be combined with any other promotion.

(N)

13. Waiver of Access Line Service Connect Charges

From January 1, 2013 through March 31, 2013, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

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