WN U-47
RESALE OF REGULATED
TELECOMMUNICATION SERVICES
WASHINGTON

**TITLE SHEET** Original Sheet 1

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### TERMS AND CONDITIONS, RATES AND CHARGES

Applying to the provision of

# RESALE OF REGULATED TELECOMMUNICATION SERVICES

within the operating territory of the

Qwest Corporation, d/b/a CenturyLink QC\*

whether offered under that name, or the trade or brand name CenturyLink

in the State of

#### WASHINGTON

as provided herein

Mailing Address: CenturyLink

100 CenturyLink Drive Monroe, LA 71201

Email: www.centurylink.com

Unified Business Identifier (UBI):601 295 793

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Subject to the decision in U.S. District Court for the Western District of Washington Case No. 2:11-CV-00633 and any subsequent judicial review of that decision and to Washington Utilities and Transportation Commission action in response to that decision or the decision of a reviewing court.

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### 1. APPLICATION AND REFERENCE

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#### 1. APPLICATION AND REFERENCE

#### 1.1 APPLICATION OF TARIFF

This Tariff contains terms and conditions applicable to the offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used. The regulated and tariffed services offered herein by Qwest Corporation, d/b/a CenturyLink QC\*, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Tariff.

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### 1. APPLICATION AND REFERENCE

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#### 1. APPLICATION AND REFERENCE

### 1.4 TARIFF FORMAT

### 1.4.1 LOCATION OF MATERIAL

- 1. Section 1 provides the following for all of the sections in this Tariff:
  - Subject Index An alphabetical listing to find the desired section.
  - Table of Contents A numerical listing to find the desired section and page.
- 2. Each individual section in the Tariff provides a Subject Index for the material located within that section.

### 1.4.2 OUTLINE STRUCTURE

This document uses nine levels of indentations referred to as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE	
1	Section Heading	2. GENERAL REGULATIONS	
2	Sub Heading	2.1 DEFINITIONS	
3	Sub Heading	1.4.2 OUTLINE STRUCTURE	
4	Sub Heading/Tariff Text	A. Description	
5	Sub Heading/Tariff Text	1. Text	
6	Sub Heading/Tariff Text	a. Text	
7	Sub Heading/Tariff Text	(1) Text	
8	Sub Heading/Tariff Text	(a) Text	
9	Footnotes	[1] Text	

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### 1.5 EXPLANATION OF TARIFF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed regulation
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the tariff with no change, unless there is another tariff change symbol present.
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate or regulation

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### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

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### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.1 RESALE OF REGULATED TELECOMMUNICATION SERVICES

### A. Description

- 1. All regulated telecommunication services offered by the Company in Washington are available for resale by other telecommunications companies authorized to provide the service in Washington. The terms and conditions listed below are applicable to all services that are not currently subject to specific resale provisions specified in 2.2.
- 2. The Company also offers Carrier Access Services to registered telecommunications companies in the State of Washington as specified in Private Line Transport Services, and Access Service. Local interconnection services available to registered local exchange telecommunications companies in the State of Washington are specified in Interconnection Services.
- 3. Upon a bonafide request for resale of a service not listed in 2.2, or currently available for resale in Private Line Transport Services Tariff, Interconnection Services Tariff, Access Service Tariff and/or in the Company Price List, the Company will file a tariff that complies with the Federal Telecommunications Act at prices that reflect the existing rate less avoided costs.

#### B. Terms and Conditions

1. Services available for resale are only available to registered telecommunications companies in the State of Washington pursuant to commission approved contract agreements with the Company or effective tariffs. Additional terms and conditions may be contained in the Agreement.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

### 2.1 RESALE OF REGULATED TELECOMMUNICATION SERVICES

- B. Terms and Conditions (Cont'd)
  - 2. Telecommunications Services may be resold only for their intended or disclosed use, under the same terms and conditions applicable to Company end users, and only to the same class of customers. For example,
  - a. No reseller of service shall subscribe to residential local exchange access lines or associated features and provide those services to a business customer.
  - b. No interexchange carrier shall subscribe to business or residence exchange access lines and associated features as a substitute for Switched Access Services.
  - 3. The reseller, as the customer-of-record, is the person or entity responsible for
    - Placing the application for service.
    - Requesting additions, rearrangements, maintenance, or discontinuance of service.
    - Payment in full of charges incurred such as Toll, Directory Assistance, etc.
  - 4. Application for service on a resale basis as well as request for additions, rearrangements or discontinuance of service will be accepted only from the reseller.
  - 5. The Company retains the right to directly serve occupants of a building or commercial development where resale of service exists upon the request from such customers.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.1 RESALE OF REGULATED TELECOMMUNICATION SERVICES

- B. Terms and Conditions (Cont'd)
  - 6. Wiring facilities provided by the reseller which are connected to the Company's facilities must be installed in accordance with FCC Part 68, Rules and Regulations.
  - 7. The Company will only be responsible for transmission quality and maintenance of Company provided facilities and not for transmission quality or maintenance of reseller provided facilities. The Company charges for visits by the Company to any premises of the reseller where a service difficulty or trouble report results from Customer-Provided Equipment (CPE) or facilities.
  - 8. All charges will be billed to the reseller only. In addition, the reseller must provide the necessary security to the Company to adequately secure their account.
  - 9. The Company is not responsible for the allocation of usage or charges for resale services. The reseller is responsible for allocation of the charges for resale of services.
- 10. Whenever notice to the Company's customers is required, the Company will not be responsible to give notice other than to the reseller and occupants directly serviced by the Company. The end users source of notification will be the reseller.
- 11. It will be the responsibility of the reseller to handle arrangements with the Company for directory listings requested by their end users. The reseller will be charged for end user directory listing, other than simple listings which will be provided at no charge in accordance with the W.U.T.C. Fourth Supplemental Order in Docket Nos. UT-941464, et al..
- 12. The Company will not be responsible for providing intercept service directly to an end user of the reseller.
- 13. Service for resale is subject to the availability of the necessary facilities and equipment.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

### 2.1 RESALE OF REGULATED TELECOMMUNICATION SERVICES

- B. Terms and Conditions (Cont'd)
- 14. It will be the responsibility of the reseller to handle arrangements with the Company for additional directory listings requested by their end users. The Company will not be responsible for placing either the reseller or their end user yellow pages advertising with a vendor. The Company will not be responsible for listing information except that information provided by the reseller.
- 15. The Company's obligation for service quality shall extend to the reseller in compliance with the provisions of the Commission's telecommunications quality of service rule.
- 16. The reseller must comply with applicable provisions of the Commission's telecommunications quality of service rule.
- 17. The reseller shall ensure their end users have the capability to reach 911 emergency service providers as well as the local exchange operator. Direct access to the 911 emergency service provider shall be without charge and end users must be able to reach the local exchange operator without incurring a charge greater than the cost of the service to the reseller.
- 18. Prior to placing orders on behalf of the end user, the reseller shall be in possession of a Letter of Authorization or Agency (LOA) from the end user. LOAs will be made available to the Company upon request. Prior to placing orders that will disconnect a line from another reseller's account, the reseller is responsible for obtaining all information needed to process the disconnect order and re-establish the service on behalf of the end user. When a reseller has displaced another reseller, the new reseller is responsible for coordination with the displaced reseller and must inform the Company of the change.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.2 RESALE OF SERVICES PREVIOUSLY AUTHORIZED FOR RESALE

Resale of Telecommunication Services previously specified in Exchange and Network Services Tariff, Section 2, Sheets 29 through 33.

- A. Services previously specified in the Exchange and Network Services Tariff as available for resale by telecommunication companies authorized to provide the service to the public in the State of Washington are as follows:
  - Centrex Plus Service
  - CENTRON
  - Custom Calling Services
  - Digital Switched Services
  - DID Expanded Answer
  - Message Delivery Service
  - Message Waiting Indication
  - Traffic Data Report Service

See Exchange and Network Services Tariff or the Exchange and Network Services Price List for the service description and associated terms, conditions, rates and charges for the services contained herein which are available for resale.

#### B. Terms and Conditions

- 1. The reseller is the person or entity responsible for:
  - Placing application for service.
  - Requesting additions, rearrangements, maintenance, or discontinuance of service.

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• Payment in full of charges incurred such as Toll, Directory Assistance, etc.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

### 2.2 RESALE OF SERVICES PREVIOUSLY AUTHORIZED FOR RESALE

- B. Terms and Conditions (Cont'd)
  - 2. Application for service on a resale basis as well as requests for additions, rearrangements or discontinuance of service will be accepted only from the reseller.
  - 3. The Company retains the right to directly serve occupants of a building or commercial development where resale of service exists upon the request from such customers.
  - 4. Wiring facilities provided by the reseller which are connected to the Company's facilities must be installed in accordance with FCC Part 68, Rules and Regulations.
  - 5. The Company will only be responsible for transmission quality and maintenance of Company provided facilities and not for transmission quality or maintenance of reseller provided facilities. The Company charges for visits by the Company to any premises of the reseller where a service difficulty or trouble report results from Customer-Provided Equipment (CPE) or facilities.
  - 6. All charges will be billed to the reseller only. In addition, the reseller must provide the necessary security to the Company to adequately secure their account.
  - 7. The Company is not responsible for the allocation of usage or charges for resale services. The reseller is responsible for allocation of the charges for resale of services.
  - 8. Whenever notice to the Company's customers is required, the Company will not be responsible to give notice other than to the reseller and occupants directly served by the Company. The end user's source of notification will be the reseller.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

### 2.2 RESALE OF SERVICES PREVIOUSLY AUTHORIZED FOR RESALE

- B. Terms and Conditions (Cont'd)
  - 9. It will be the responsibility of the reseller to handle arrangements with the Company for directory listings requested by end users. The reseller will be charged for the end user directory listing.
- 10. The Company will not be responsible for providing intercept service directly to an end user of the reseller.
- 11. In the event provisions shown elsewhere in this Tariff are in conflict with the terms of this Section, the terms of this Section shall apply.
- 12. Service for resale is subject to the availability of the necessary facilities and equipment.
- 13. It will be the responsibility of the reseller to handle arrangements with the Company for additional directory listings requested by end users. The reseller will be charged in accordance with 5.7.1, Listing Services, of Exchange and Network Services Tariff, for business service directory listings. The Company will not be responsible for placing either the reseller or their end user yellow pages advertising with a vendor. The Company will not be responsible for listing information except that information provided by the reseller.
- 14. The Company's obligation for service quality shall extend to the reseller in compliance with the provisions of the Commission's telecommunications quality of service rule.
- 15. The reseller must comply with applicable provisions of the Commission's telecommunications quality of service rule.

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#### 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

#### 2.2 RESALE OF SERVICES PREVIOUSLY AUTHORIZED FOR RESALE

- B. Terms and Conditions (Cont'd)
- 16. The reseller shall be prohibited from limiting their end users' choice of toll service provider or blocking access to any toll provider.
- 17. The reseller shall ensure their end users have the capability to reach 911 emergency service providers as well as the local exchange operator. Direct access to the 911 emergency service provider shall be without charge and end users must be able to reach the local exchange operator without incurring a charge greater than the cost of the service to the reseller.
- 18. Whenever notice to the Company's customers is required, the Company will not be responsible to give notice other than to the reseller and occupants directly served by the Company. The Centrex Plus end user's source of notification will be the reseller.
- 19. Joint User Services, as specified in 5.6 of Exchange and Network Services Tariff, shall apply to the Centrex Plus reseller.
- 20. The reseller must have verbal and/or written authorization to place the exchange and network services/features on the end user's line.

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### 3. RATES AND CHARGES

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### 3. RATES AND CHARGES

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### 3.1 RESALE SERVICES

### A. Customer Transfer Charge (CTC)

The following nonrecurring charges apply when converting a Qwest account to a reseller account or when changing an end user from one reseller to another reseller.

		Nonrecurring Charge
1.	Manual	
	• POTS	
	<ul><li>First Line</li><li>Each Additional Line</li></ul>	\$21.24 7.83
	• Private Line	
	<ul><li>First Line</li><li>Each Additional Line</li></ul>	44.19 26.15
	• Frame Relay, ATM Cell Relay or Transparent LAN	31.68
2.	Mechanized	
	• POTS	
	<ul><li>First Line</li><li>Each Additional Line</li></ul>	5.82 5.28
	• Private Line	
	<ul><li>First Line</li><li>Each Additional Line</li></ul>	36.98 26.15
	• Frame Relay, ATM Cell Relay or Transparent LAN	27.64

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#### 3. RATES AND CHARGES

#### 3.1 RESALE SERVICES (Cont'd)

#### B. Product Specific Nonrecurring Charge

Product specific nonrecurring charges found in the Company's Tariffs will apply when new lines are installed, additional lines or trunks are added, or when the end user adds features or services to existing lines or trunks. Only the product specific nonrecurring charge will apply when the end user adds features or services to existing lines or trunks. Enhanced services are not available for resale.

• The nonrecurring charges are provided at 50% of the Tariff charges.

#### C. Resale Services

Exchange Telecommunication Services are available for resale at the rates and charges listed below. If the rate changes in the Tariff, the rate to the reseller will change to reflect the new rate less the resale discount. Enhanced services are not available for resale.

• Exchange Telecommunication Services (except Directory Assistance and Operator Services) are provided at 85.26% of the Tariff rates.

- The following services are provided at 92.03% of the Tariff rates and charges.
  - Directory Assistance
  - Operator Services (e.g., Operator Verification/Interrupt Service)