

WN U-4
 UNITED TELEPHONE COMPANY OF THE NORTHWEST
 d/b/a CenturyLink

Schedule AE-9
 Second Revised Sheet 2
 Cancels First Revised Sheet 2

TELEPHONE ASSISTANCE PROGRAM

B. Lifeline Assistance

1. Lifeline Assistance (Lifeline) is designated to provide for reduced rates for eligible telecommunications carrier's residential service for low-income customers who meet eligibility requirements.
2. Lifeline is a federally funded reduction of local service. **Effective August 1, 2012, the monthly reduction off local exchange telephone service is \$9.25 for qualified customers. When combined with any applicable state program credits, eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge. Eligible applicants living on federally recognized Native American reservations will receive an additional discount of up to \$25 sufficient to reduce this monthly rate to \$1.00 inclusive of the FCC's End User Access charge.** (C)
(C)
3. Federally recognized Native American reservations are included in the counties of Clallam, Cowlitz, Douglas, Ferry, Grant, Grays Harbor, Jefferson, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Pacific, Pend Oreille, Pierce, Okanogan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Whatcom and Yakima and the cities of Asotin, Clarkston, Ellensburg, Hoquiam and Wenatchee.
4. **Residents of Tribal Lands who qualify for Lifeline based on the state eligibility requirements are eligible for the additional Tribal Lifeline support. Residents of Tribal Lands who do not meet the state eligibility requirements are eligible for the Tribal Lifeline support if they participate in one of the following programs:** (N)
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP)
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance or Section 8
 - Low-Income Home Energy Assistance Program (LIHEAP)
 - Temporary Assistance for Needy Families (TANF)
 - Bureau of Indian Affairs (BIA) general assistance program
 - Tribally administered Temporary Assistance for Needy Families (TANF)
 - Head Start programs (under income qualifying eligibility provision only)
 - National School Lunch Program's free lunch program
 - Food Distribution Program on Indian Reservations

Residents of Tribal Lands are also eligible for Tribal Lifeline support when the household income of the named subscriber to the local telecommunications service is at or below 135% of the Federal Poverty Guidelines. (N)
5. Federal Universal Service Fund End User Charge will not be billed to Lifeline customers. (T)
6. Local service for Lifeline subscribers may not be disconnected for non-payment of toll charges. (T)
 - a. A toll restriction package will be provided to Lifeline subscribers at no charge.
 - b. Lifeline subscribers are not required to accept a toll restriction package as a condition to avoid disconnection of local service for non-payment of toll.
 - c. Lifeline subscribers are not required to pay a service deposit in order to initiate service if the subscriber voluntarily elects to receive a toll restriction package.
7. Partial payments from Lifeline subscribers will be applied first to local service charges and then to toll charges. (T)
8. Lifeline subscribers will not be denied re-establishment of service on the basis that the subscriber was previously disconnected for non-payment of toll charges. (T)
9. Lifeline will not be furnished on a Foreign Exchange. (T)