

**PACIFIC POWER & LIGHT COMPANY**

WN U-75

First Revision of Sheet No. 300.1  
 Canceling Original Sheet No. 300.1

RECEIVED  
 JUNE. 7, 2012  
 WA. UT. &  
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120846

**Schedule 300**  
**CHARGES AS DEFINED BY THE RULES AND REGULATIONS**

PURPOSE:

The purpose of this Schedule is to list the charges referred to in the General Rules and Regulations.

AVAILABLE:

In all territory served by Company in the State of Washington.

APPLICABLE:

For all Customers utilizing the services of the Company as defined and described in the General Rules and Regulations.

SERVICE CHARGES:

<u>Rule No.</u>	<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>	
2	R2.1	<u>Demand Pulse Access Charge:</u>		Actual Cost
4	R4.1	<u>Connection Charge:</u> Monday through Friday except holidays 8:00 A.M. to 4:00 P.M. 4:00 P.M. to 7:00 P.M.		No Charge \$75.00
		Weekends and holidays 8:00 A.M. to 7:00 P.M.		\$175.00
6	R6.1	<u>Meter Repair/Replacement Charges:</u> Arising from careless or misuse by Customer		Actual Repair/Replacement Cost
6	R6.2	<u>Residential Service Removal Charge:</u> Overhead service drop and meter only Underground service drop and meter only		\$200.00 \$400.00
6	R6.3	<u>All Other Residential and Nonresidential Service Removals:</u>		Actual Cost, Less Salvage
6	R6.3	<u>Service Call Charge (Customer facilities):</u>		Actual Cost
6	R6.3	<u>Other Work at Customer's Request:</u>		Actual Cost
8	R8.2	<u>Meter Test Charge:</u>		\$50.00
8	R8.3	<u>Meter Verification Charge:</u>		\$20.00 per unit
9	R9.2	<u>Deposit:</u>		Not to Exceed 2/12 of Estimated Annual Billing

(continued)

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(K) to page 2

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**Schedule 300**  
**CHARGES AS DEFINED BY THE RULES AND REGULATIONS**

SERVICE CHARGES: (Continued)

<u>Rule No.</u>	<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>	
10	R10.2	<u>Returned Check Charge:</u>	\$20.00	(M)
10	R10.3	<u>Late Payment Charge:</u>	1.0% per month of delinquent balance	from page 1
11D	R11D.5	<u>Reconnection Charge:</u> Monday through Friday except holidays 8:00 A.M. to 4:00 P.M. 4:00 P.M. to 7:00 P.M.	\$25.00 \$50.00	(M)
		Weekends and holidays 8:00 A.M. to 7:00 P.M.	\$75.00	
11D	R11D.5	<u>Field Visit Charge:</u>	\$15.00	
11D	R11D.5	<u>Unauthorized Reconnection/Tampering Charge:</u>	\$75.00	
14	R14-2	<u>Facilities Charges:</u> For Facilities installed at Customer's expense  For Facilities installed at Company's expense	0.67% of installed cost per month  1.67% of installed cost per month	
14	R14-11	<u>Temporary Service Charge:</u> Service Drop and Meter only	Single phase \$85.00 Three Phase \$115.00	
25	R25.1	Customer Guarantee Credit 1: Restoring Supply After an Outage For each additional 12 hours	\$50.00 \$25.00	
25	R25.1	<u>Customer Guarantee Credit 2:</u> Appointments	\$50.00	
25	R25.2	<u>Customer Guarantee Credit 3:</u> Switching on Power	\$50.00	
25	R25.2	<u>Customer Guarantee Credit 4:</u> Estimates for New Supply	\$50.00	

(continued)

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**Rule 1**  
**GENERAL RULES AND REGULATIONS - DEFINITIONS**

Extension: A branch from, a continuation of, or an increase in the capacity of Company owned transmission or distribution lines or facilities, that have not been removed, at customer request, within the last five years. An Extension may be single-phase, three-phase, or a conversion from single-phase to three-phase. The Company will own, operate and maintain all Extensions made under these Rules.

Intermittent Service: Service to equipment having high demands of short duration requiring that the Company provide additional or excess investment in transformers, services or other facilities. This includes, but is not limited to, service to furnaces, pelletizers, elevator or hoist motors, welders, and x-ray equipment.

Kilovar (kvar): A unit of reactive power equal to 1,000 reactive volt-amperes.

Kilovar-hours (kvarh): The amount of reactive flow in one hour, at a constant rate of kilovar.

Kilowatt (kW): A unit of power equal to 1,000 watts.

Kilowatt-hour (kWh): The amount of energy delivered in one hour, when delivery is at a constant rate of one kilowatt.

Permanent Disconnection: Disconnection of service where the Customer has either requested the Company permanently disconnect the Company's facilities or chosen to be served by another electric utility provider.

(N)  
(N)  
(N)

Premises: All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided by a dedicated street, highway or other public thoroughfare, or railway.

Remote Service: Service to distant or isolated locations which, in the Company's opinion, will not have sufficient annual Schedule Billings to cover the Company's annual incurred costs. A distant location is any location, or group of locations, more than one-half mile from the Company's existing distribution facilities. An isolated location is one where additional development is unlikely due to geographical constraints, and may be less than one-half mile from existing distribution facilities.

Schedule Billing: The total of charges for service, including minimums, computed in accordance with Company's applicable rate schedule.

Seasonal Service: Service for annually recurring periods of use where service is disconnected or curtailed during part of the year. This includes frost protection service and other services of a seasonal nature, both agricultural and non-agricultural.

Service: As used herein, usually refers to the availability of electric power and energy at the point of delivery for use by the Customer irrespective of whether power or energy is actually utilized. The word "Service" may also be used to refer to the wires between Company's supply and the Customer's entrance conductors.

(continued)

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**Rule 4**  
**GENERAL RULES AND REGULATIONS – APPLICATION FOR ELECTRIC SERVICE**

**C. CHANGE OF CUSTOMER'S SERVICE OR EQUIPMENT:**

In the event that the Customer shall make any material change either in the amount or character of the electric appliances, apparatus or equipment installed upon his premises to be supplied with electric energy by Company, the Customer shall give Company prior written notice of this fact. This rule is intended to be consistent with WAC 480-100-148, "Service Responsibility," of the "Washington Administrative Code."

**D. IMPAIRMENT OF SERVICE TO OTHER CUSTOMERS:**

Company reserves the right to refuse service to loads of a character that may seriously impair service to any other Customers. In the case of hoist or elevator motors, welders, furnaces, compressors and other installations of like character, where the use of electricity is intermittent or subject to violent fluctuations, Company may require the Customer to provide at his own expense suitable equipment to reasonably limit such fluctuations.

**E. CHANGE OF OCCUPANCY:**

When a change of occupancy occurs, notice of such change must be given to Company prior to the date of such change, or the outgoing Customer will be held responsible for all service supplied at that location until such notice has been received by Company.

**F. AVAILABILITY OF FACILITIES:**

Company shall not be required to maintain facilities in place or to continue the availability of facilities installed for the customer's service when:

1. Facilities are not being utilized to provide service in accordance with an application for service; or
2. Such service is not furnished in accordance with contract provisions set forth in this tariff. (T)
3. Customer requests Permanent Disconnection of Company's facilities. Refer to Rule 6 for requirements of Permanent Disconnection and Removal of Company Facilities. (C), (N), (N), (K) to R6.2
4. Customer has refused to provide authorized representatives of the Company access to the Customer's property during reasonable hours to perform necessary functions such as meter reading, maintenance, repairs, testing, installation or removal of the Company's property. The Company must provide photo identification to Company representatives who are authorized to enter Customers' premises. Customers have the right to see the Company-provided identification before allowing entry to the Customer's property. (T), (M) from page 3

(M)

(continued)

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(K) F.4  
to R6.3  
(K) F.5  
to page  
2  
(K) F.6  
to R6.3

**Rule 4**  
**GENERAL RULES AND REGULATIONS – APPLICATION FOR ELECTRIC SERVICE**

**G. REFUSAL OF SERVICE:**

1. The Company may refuse requests to provide service to a master meter in a building with permanent occupants when all of the following conditions exist:
  - a. The building or property has more than one dwelling unit;
  - b. The occupants control a significant part of the electricity used in the individual units; and
  - c. It is cost-effective for the occupants to have the utility purchase and install individual meters considering the long-run benefits of measuring and billing each occupant's electric use separately.
  
2. The Company may refuse to provide new or additional service if:
  - a. Providing service does not comply with government regulations or the electric industry accepted standards concerning the provision of service;
  - b. In the Company's reasonable judgment, the Applicant's or Customer's installation of wiring or electrical equipment is considered hazardous;
  - c. The Applicant or Customer does not comply with the Company's request that the Applicant or Customer provide and install protective devices as deemed necessary by the Company;
  - d. The Applicant or Customer does not comply with the Company's request that the Applicant or Customer provide and install protective devices, when the Company, in its reasonable judgment deems such protective devices are necessary to protect the Company's or other Customers' properties from theft or damage;
  - e. After reasonable efforts by the responsible party, all necessary rights of way, easements, approvals, and permits have not been secured; or
  - f. The Customer is known by the Company to have tampered with or stolen the Company's property, used service through an illegal connection, or fraudulently obtained service and the Company has complied with WAC 480-100-128(2), disconnection of service.
  
3. The Company may not refuse to provide new or additional service to a residential Applicant or residential Customer who has a prior obligation. A prior obligation is the dollar amount, excluding deposit amounts owed, the Company has billed to the Customer and for which the Company has not received payment at the time the service has been disconnected for nonpayment. The Company must provide service once the Customer or Applicant has paid all appropriate deposit and reconnection fees. This subsection does not apply to Customers that have been disconnected for failure to honor the terms of a winter low-income payment program.
  
4. The Company may not refuse to provide service to an Applicant or Customer because there are outstanding amounts due from a prior Customer at the same premises, unless the Company can determine, based on objective evidence, that a fraudulent act is being committed, such that the Applicant or Customer is acting in cooperation with the prior Customer with the intent to avoid payment.

(T), (M)  
from  
page 4

(T), (M)  
from  
page 4

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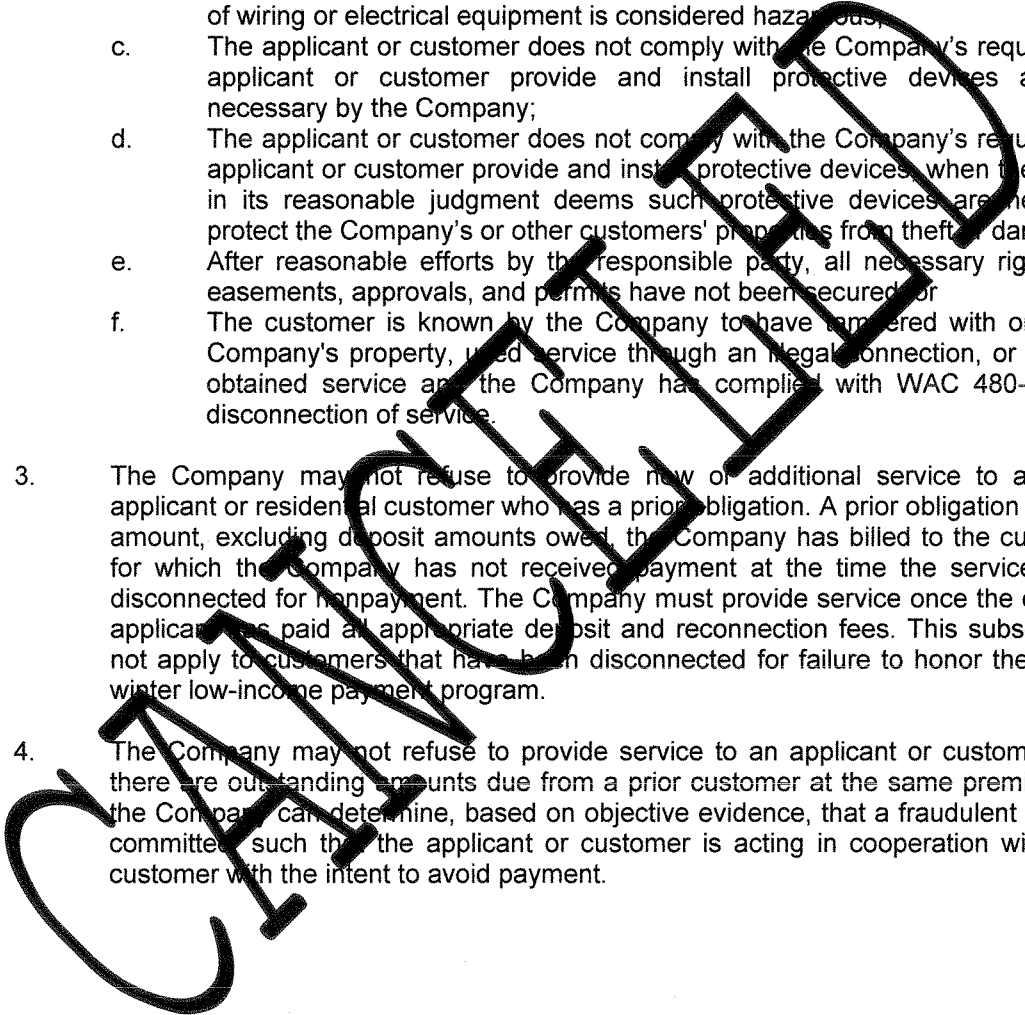
Title: Vice President, Regulation

**Rule 4  
GENERAL RULES AND REGULATIONS – APPLICATION FOR ELECTRIC  
SERVICE**

G. REFUSAL OF SERVICE: (continued)

(K) to  
page 3

2. The Company may refuse to provide new or additional service if:
  - a. Providing service does not comply with government regulations or the electric industry accepted standards concerning the provision of service;
  - b. In the Company's reasonable judgment, the applicant's or customer's installation of wiring or electrical equipment is considered hazardous;
  - c. The applicant or customer does not comply with the Company's request that the applicant or customer provide and install protective devices as deemed necessary by the Company;
  - d. The applicant or customer does not comply with the Company's request that the applicant or customer provide and install protective devices when the Company, in its reasonable judgment deems such protective devices are necessary to protect the Company's or other customers' properties from theft or damage;
  - e. After reasonable efforts by the responsible party, all necessary rights of way, easements, approvals, and permits have not been secured;
  - f. The customer is known by the Company to have tampered with or stolen the Company's property, used service through an illegal connection, or fraudulently obtained service and the Company has complied with WAC 480-100-128(2), disconnection of service.
  
3. The Company may not refuse to provide new or additional service to a residential applicant or residential customer who has a prior obligation. A prior obligation is the dollar amount, excluding deposit amounts owed, that the Company has billed to the customer and for which the Company has not received payment at the time the service has been disconnected for nonpayment. The Company must provide service once the customer or applicant has paid all appropriate deposit and reconnection fees. This subsection does not apply to customers that have been disconnected for failure to honor the terms of a winter low-income payment program.
  
4. The Company may not refuse to provide service to an applicant or customer because there are outstanding amounts due from a prior customer at the same premises, unless the Company can determine, based on objective evidence, that a fraudulent act is being committed, such that the applicant or customer is acting in cooperation with the prior customer with the intent to avoid payment.



(K) to  
page 3

**PACIFIC POWER & LIGHT COMPANY**

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First Revision of Sheet No. R6.2  
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**Rule 6  
GENERAL RULES AND REGULATIONS – FACILITIES ON CUSTOMER'S  
PREMISES**

- D. RIGHTS-OF-WAY:  
The Applicant shall provide without cost to Company all rights-of-way and easements required for the installation of facilities necessary or convenient for the supplying of electric service. (T)
  
- E. ACCESS TO FACILITIES:  
The Customer shall provide safe, unobstructed access to Company representatives during reasonable hours to maintain the Company's electric transmission and distribution facilities. (T)  
The Customer shall also permit the Company to trim trees and other vegetation to the extent necessary to avoid interference with the Company's lines and to protect public safety. (T)
  
- F. ACCESS TO METERS:  
The Customer shall provide safe, unobstructed access to Company representatives during reasonable hours for the purpose of reading meters, inspecting, repairing, or removing metering devices and wiring of the Company. (T)
  
- G. IMPAIRED CLEARANCE:  
Whenever any of the clearances required by the applicable laws, ordinances, rules, or regulations of public authorities from the service drops to the ground or any object becomes impaired by reason of any change made by the owner or tenant of the premises, the Customer shall at his own expense, provide a new and approved support, in a location approved by Company, for the termination of Company's existing service wires and shall also provide all service entrance conductors and equipment necessitated by the change of location. (T)
  
- H. RELOCATION OF SERVICES AND FACILITIES:  
If relocation of service or distribution facilities on or adjacent to the Customer's premises, including Company-owned transformers, is for the convenience of the Applicant or the Customer, such relocation will be performed by Company provided the Applicant or the Customer pays in advance, a nonrefundable sum equal to the estimated installed cost of the relocated facilities, including operating expense, plus estimated removal cost, less estimated salvage and less depreciation of the facilities to be removed. (T)  
(T)  
(T)
  
- I. PERMANENT DISCONNECTION AND REMOVAL OF COMPANY FACILITIES:  
1. When Customer requests Permanent Disconnection of Company's facilities, Customer shall pay to Company the actual cost for removal less salvage of only those facilities that need to be removed for safety or operational reasons, and only if those facilities were necessary to provide service to Customer. However, the actual cost for removal less salvage charged to Customer making a request under this paragraph shall not include any amount for any facilities located on public right of way (other than the meter and service drop) or for the removal of area lights which have been installed and billed for a minimum of three years. When the facilities removed by Company are the overhead or underground residential service drop and meter only, the Customer shall pay the applicable Residential Service Removal Charge as Described in Schedule 300. (N)  
(C), (M) from R4.2  
  
(C), (M) from R4.2  
(N)  
(N), (D)

(K) to  
page 3

(continued)

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**Rule 6  
GENERAL RULES AND REGULATIONS – FACILITIES ON CUSTOMER'S  
PREMISES**

**I. PERMANENT DISCONNECTION AND REMOVAL OF COMPANY FACILITIES: (continued)**

(N)

2. When Customer requests Permanent Disconnection of Company's facilities and Customer also requests Company to remove specific facilities, Customer shall pay to Company the amounts described in paragraph 1 above, as well as the actual cost for removal less salvage of any different facilities Customer requests be removed. Notwithstanding the last sentence of paragraph 1, the actual cost for removal less salvage charged to a Customer making a request under this paragraph may include amounts for facilities located on public right of way if Customer specifically requests such facilities be removed. However, the Company will not charge the Customer for the removal of area lights which have been installed and billed for a minimum of three years, even if the removal of those facilities were requested by the Customer.

(T), (M)  
from  
R4.3

(N)  
(N)  
(N)

3. Company shall remove facilities pursuant to paragraph 1 and 2 only to the extent it can do so without an adverse impact on the service provided, or to be provided, to other Customers.

4. In billing for removal of facilities under paragraphs 1 and 2, Company shall charge Customer for the actual cost for removal, less salvage, unless the specific charge stated in paragraph 1 applies. Company shall provide an estimate of such charges to Customer prior to removal of facilities. The Customer shall pay the amount estimated prior to disconnection and removal of facilities. The facilities shall be removed at a date and time convenient to both the Customer and Company. No later than 60 days after removal, Company shall determine the actual cost for removal less salvage, and adjust the estimated bill to that amount, unless the Residential Service Removal Charge applies.

(T), (M)  
from  
R4.3

5. For the purpose of Permanent Disconnection and Removal of Company Facilities, salvage is defined as the non-zero value difference between the salvage value and net book value of the Company facilities that are removed.

(N)  
(N)  
(N)  
(M) from  
pg.2  
(T)

**J. MAINTENANCE OF CUSTOMER'S FACILITIES:**

Customers are responsible for maintaining their own facilities. If a Customer requests a service call, and the problem is in the Customer's facilities, the Company may charge for the service call as specified in Schedule 300.

**K. OTHER WORK AT CUSTOMER'S REQUEST:**

The Company may collect a charge specified in Schedule 300 when it performs work at the Customer's request.

(T)  
(T)

**L. LIABILITY:**

Company's liability shall cease at the point of delivery and the use of electric service beyond said point is at the risk and responsibility of the customer.

(T)

(M) from  
pg.2



**Rule 14**  
**GENERAL RULES AND REGULATIONS – LINE EXTENSIONS**

**V. EXTENSION EXCEPTIONS:** (continued)

**E. TEMPORARY SERVICE:**

The Company will provide Temporary Service upon payment of a Temporary Service charge. The charge for installations requiring only a service drop and a meter is specified in Schedule 300. All other installations require a written agreement and payment of:

- the estimated installation cost, plus
- the estimated removal cost, plus
- the estimated cost for rearranging any existing facilities, less
- the estimated salvage value of the facilities required to provide Temporary Service.

The Company may require a Customer to sign a General Service Contract when Customer is requesting a temporary electrical service in connection with the construction of permanent facilities. The Customer is also responsible for: electric service supplied under the appropriate rate schedule; any advances required for sharing previous Extensions; and, Contract Minimum Billings. (N)

If a Customer takes Temporary Service under a Temporary Service Contract continuously for 60 consecutive months, the Company will classify the Extension as permanent and refund any payment the Customer made over that required of a permanent Customer. The Company will not refund the Facilities Charges. (N)

**VI. RELOCATION OR REPLACEMENT OF FACILITIES:**

**A. RELOCATION OF FACILITIES:**

If requested by an Applicant or Customer the Company will: relocate distribution facilities on to, or adjacent to, the Customer's premises; and/or, replace existing overhead distribution facilities with comparable underground (overhead to underground conversion). Applicant or Customer is also responsible for Routes, Easements and Rights-of-Way as given in Section I.I of this rule. Substation facilities and transmission voltage facilities will be relocated at the discretion of the Company.

For overhead to underground relocations (conversions), the new underground system must not impair the use of the remaining overhead system. The Applicant or Customer must elect either: to provide all trenching and backfilling, imported backfill material, conduits, and equipment foundations that the Company requires for the relocation; or, to pay the Company to provide these items.

In addition, the Applicant or Customer must advance the following:

1. The estimated installed cost of the new facilities plus the estimated removal expense of the existing facilities, less
2. The estimated salvage value of the removed facilities.

This Advance is not refundable. The Company is not responsible for allocating costs and responsibilities among multiple Applicants.

(continued)

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