

May 1, 2012

***VIA ELECTRONIC FILING***

***AND OVERNIGHT DELIVERY***

Washington Utilities and Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250

Olympia, WA 98504-7250

Attention: David W. Danner

Executive Director and Secretary

**RE: Annual Service Quality Report**

**WAC 480-100-393 and WAC 480-100-398**

Dear Mr. Danner:

PacifiCorp, d.b.a. Pacific Power & Light Company (PacifiCorp or the company) submits for filing its annual service quality report pursuant to WAC 480-100-393 and WAC 480-100-398 for the period of January 1, 2011 through December 31, 2011. This report conforms to the modified electric reliability monitoring and reporting plan filed in Docket No. UE-110634 and accepted by the Commission in its letter dated April 28, 2011.

PacifiCorp respectfully requests that all data requests regarding this matter be addressed to:

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| By email (preferred)  By regular mail: | [datarequest@pacificorp.com](mailto:datarequest@pacificorp.com)  Data Request Response Center  PacifiCorp  825 NE Multnomah Street, Suite 2000  Portland, OR 97232 | |
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Informal questions should be directed to Carla Bird at (503) 813-5269.

Sincerely,

William R. Griffith

Vice President, Regulation

Enclosures