



VIA: Electronic Mail

April 27, 2012

David Danner
Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive S. W.
P.O. Box 47250
Olympia, Washington 98504-7250

RE: Avista Utilities' 2011 Electric Service Reliability Report

Dear Mr. Danner:

Pursuant to WAC 480-100-398, attached for filing is Avista Utilities' 2011 Electric Service Reliability Report. Hard copies have been provided via overnight mail.

If you have any questions, please contact Mark Weiss at 509-495-2034, Shawn Bonfield at 509-495-2782 or feel free to contact me at 509-495-4975.

Sincerely,

/s/Linda Gervais/

Linda Gervais
Manager, Regulatory Policy
State and Federal Regulation
Avista Utilities
linda.gervais@avistacorp.com

cc: Ms. Deborah Reynolds
Mr. David Nightingale
Mr. Roger Kouchi