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WASHINGTON TELEPHONE ASSISTANCE PROGRAM

1. Description

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in (3) following.

2. Terms and Conditions

a. Certain qualifying residential customers are eligible for service under WTAP. See the appropriate section of the Washington Administrative Code (WAC)**388-273**. If eligible, the program includes the following: (T)

- Single party, voice grade access to the Public Switched Network
- Access to emergency service (e.g., 911, E911)
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll restriction services

b. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge.

c. Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.

d. **A 50% reduction in the installation charges associated with installing the access line (up to \$22.00).** (N)
(N)

3. Tribal Lifeline – Federal Tier Four Reduction

a. Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.

Designated counties are as follows: Whatcom, Skagit, Snohomish, King, Kitsap, Pierce, Mason, Thurston, Grays Harbor, Jefferson, Lewis, Cowlitz, Pacific, Klickitat, Grant, Yakima, Skamania, Pend, Oreille, Stevens, Spokane, Lincoln, Ferry, Okanogan, Douglas, and Clallam. The cities are: Wenatchee, Ellensburg, Hoquiam, Asotin and Clarkston.

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

4. Tribal Lifeline – Federal Tier Four Reduction (Cont'd)

- b. Residents of Tribal lands who qualify for Lifeline based on the requirements listed in (2a.) preceding are eligible for the additional Tier Four Reduction. Residents of Tribal Lands who do not meet those requirements are eligible for the Federal Tier One baseline lifeline credit (which waives the Federal Subscriber Line Charge (SLC)), the Federal Tier Two credit of \$1.75, and the Federal Tier Four credit if they participate in one of the following programs:
- Bureau of Indian Affairs (BIA) general assistance program
 - Tribally administered Temporary Assistance for Needy Families (TANF) block grant program
 - Head Start programs (under income qualifying eligibility provision only)
 - National School Lunch Program's free lunch program
- c. The following applies for those eligible residents of Tribal Lands who qualify only for Tier One, Two, and Four reductions. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned above, and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
- d. The Tier Four reduction applies to the one-party local residential rate, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below \$1.00 per month.

5. TRIBAL LINK UP

Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also beginning April 1, 2012, eligible residents of Federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to \$100 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

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