

WN U-10  
 CenturyTel of Washington, Inc.  
 Exchange and Network Services

Section 1  
 First Revised Index Sheet 3  
 Cancels Original Index Sheet 3

SUBJECT INDEX

<u>SUBJECT</u>	<u>SECTION</u>	
Facility Charges	4	
Farmer Line Service	105	
Follow Me Service	5	
Flat Rate Service	5	
Obsolete	105	
Flat Rate Trunks	5	
Foreign Exchange Service	5	
General Regulations - Conditions of Offering	2	
Grounds for Termination of Service, Without Prior Notice	2	
Hazardous or Inaccessible Locations	2	
Hunting Arrangements	5	
Impaired Credit	2	
Improved Transmission Performance	5	
Individual Case ISDN	14	
Information Delivery Service	9	
Inmate Service	5	
Integrated Services Digital Network	14	
Intercept Services	5	
Interest on Deposits	2	
Intra-Premises Network Cable and Wire	2	
Itemized Statements	2	
Joint User Service	5	
Land Development/Trench and Backfill Agreements	4	
Liability of the Company	2	
Line Extension Charges	4	
Line Make Busy	5	
Link Up - <b>Tribal</b>	<b>29</b>	(C)
List of Exchange Areas, Rate Group Assignments and Local Calling Areas	5	
Listing Services	5	
Listings in Directories	2	
Listings in Directory Assistance	2	
Local Exchange and Local Calling Area	5	
Local Exchange Service	5	
Obsolete	105	
Local Service Options	5	
Obsolete	105	

WN U-10  
 CenturyTel of Washington, Inc.  
 Exchange and Network Services

Section 1  
 First Revised Index Sheet 6  
 Cancels Original Index Sheet 6

SUBJECT INDEX

<u>SUBJECT</u>	<u>SECTION</u>	
Special Promotions	16	
Special Services	2	
Special Taxes, Fees and Charges	2	
Statement Billing Service	10	
Stop-Hunt	5	
Subject Index	1	
Suburban Service	105	
Summary Billing Service	10	
Supersedure of Service	2	
Supplemental Billing Service	10	
Switched 56 Service	15	
Table of Contents	1	
Tariff Format	1	
Tax Rates	2	
Telecard	5	
Telephone Answering Service	109	
Telephone Assistance Programs	5	
TELESELECT Business Service	105	
Temporary Construction	4	
Temporary Suspension of Service - Customer Initiated	2	
Terminal Loop Rates	10	
Termination Liability/Waiver Policy	2	
Termination of Service - Company Initiated	2	
Termination of Service - Customer Initiated	2	
Tie Lines	10	
Toll Message Detail Service	10	
Toll Restriction II Service	10	
Touch-Tone Calling Service	5	
Trademarks, Service Marks and Trade Names	1	
Traffic Data Report Service	10	
Transfer Arrangement	10	
Transfer of Service Between Customers (Supersedure)	2	
Trenching and Backfill	4	
Two-Point Message Telecommunications Service	6	
<b>Tribal Link Up</b>	<b>5</b>	(N)
Uniform Call Distribution	9	
Universal Emergency Number Service - 911	9	
Use of Facilities	2	
Use of Service	2	
Vacation Number Reservation	5	
Washington Telephone Assistance Program (WTAP)	5	
Wide Area Telecommunications Service	7	

WN U-10  
CenturyTel of Washington, Inc.  
Exchange and Network Services

Section 5  
First Revised Sheet 28  
Cancels Original Sheet 28

## 5. Exchange Services

### 5.2 Local Exchange Service (Cont'd)

#### 5.2.11 Telephone Assistance Programs

##### A. Washington Telephone Assistance Program (WTAP)

###### 1. Description

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in (3) following.

###### 2. Terms and Conditions

- a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) **388-273**. If eligible, the program includes the following: (T)

- Single party, voice grade access to the Public Switched Network
- Access to emergency service (e.g., 911, E911)
- Access to interexchange services
- Access to directory assistance
- Toll restriction services

- b. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access Charge.

- c. Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.

- d. **A 50% reduction in the installation charges associated with installing the access line (up to \$22.00).** (N)

###### 3. Tribal Lifeline – Federal Tier Four Reduction

- a. Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.

Designated counties are as follows: Whatcom, Skagit, Snohomish, King, Kitsap, Pierce, Mason, Thurston, Grays Harbor, Jefferson, Lewis, Cowlitz, Pacific, Klickitat, Grant, Yakima, Skamania, Pend Oreille, Stevens, Spokane, Lincoln, Ferry, Okanogan, Douglas, and Clallam. The cities are: Wenatchee, Ellensburg, Hoquiam, Asotin and Clarkston.

5. Exchange Services

5.2 Local Exchange Service (Cont'd)

5.2.11 Telephone Assistance Programs

A. Washington Telephone Assistance Program (WTAP)

3. Tribal Lifeline – Federal Tier Four Reduction (Cont'd)

- b. Residents of Tribal lands who qualify for Lifeline based on the requirements listed in (2a.) preceding are eligible for the additional Tier Four Reduction. Residents of Tribal Lands who do not meet those requirements are eligible for the Federal Tier One baseline lifeline credit (which waives the Federal Subscribe Line Charge SLC), the Federal Tier Two credit of \$1.75 and the Federal Tier Four credit if they participate in one of the following programs:
  - Bureau of Indian Affairs (BIA) general assistance program
  - Tribally administered Temporary Assistance for Needy Families (TANF) block grant program
  - Head Start programs (under income qualifying eligibility provision only)
  - National School Lunch Program's free lunch program
- c. The following applies for those eligible residents of Tribal Lands who qualify only for Tier One, Two, and Four reductions. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned above, and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
- d. The Tier Four reduction applies to the one-party local residential rate, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below \$1.00 per month.

4. Tribal Link Up

**Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also, beginning April 1, 2012, eligible residents of Federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to \$100 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.**

**An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.**

(C)  
 \_\_\_\_\_  
 (C)  
 (D)  
 \_\_\_\_\_  
 (D)