FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 6 1st Revised Sheet 5 Canceling Original Sheet 5

#### **GENERAL AND LOCAL EXCHANGE TARIFF**

### **CUSTOM CALLING SERVICES**

## **ENHANCED CALL FORWARDING**

- D. Regulations (Continued)
  - 3. The ECF customer is responsible for any applicable long distance, and/or Frontier Local Calling Plan charges, including applicable local measured usage charges when calls to the ECF number are redirected. Local measured usage rates can be found in Section 4 of this tariff. When a customer's ECF number is forwarded to a mobile phone, normal air time charges will apply on the redirected call.
  - 4. When a Caller Code is entered and if the call acceptance list(s) is activated, a call to the ECF subscriber is considered complete if the ECF subscriber utilizes answer supervision, even if the forwarded call is not answered. Applicable long distance and/or outside the local calling area (as identified in 3. above) charges will apply to the caller.
  - 5. ECF will not be offered on lines equipped with Select Call Forwarding or Remote Call Forwarding. Select Call Forwarding must be removed from the customer's line before adding ECF. ECF is not available as a substitute for Remote Call Forwarding.
  - 6. Except where facilities permit, ECF cannot be used to forward to locations requiring an international dialing format.
  - 7. ECF cannot be used to forward to 900/976/700 numbers. These numbers will always be blocked to the ECF subscriber. (T)
  - 8. Where ECF is provided on a service also subscribing to Call Restriction Service (CRS), which prevents 1+ dialing, the ECF feature can be programmed to forward to a 1+ location at the customer's request. ECF will take precedence over the CRS feature in such circumstance, and the subscriber will be responsible for the appropriate long distance and/or outside the local calling area charges for such calls.
  - 9. Customers who select a personal number will be provided one directory listing without charge in the exchange of the ECF central office. Additional directory listings may be obtained as specified in Section 9 of this Tariff.

Advice No. 3323

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FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 6 1st Revised Sheet 9 Canceling Original Sheet 9

# **GENERAL AND LOCAL EXCHANGE TARIFF**

# **CUSTOM CALLING SERVICES**

# **CALLING SERVICES**

Reserved For Future Use

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Advice No. 3323

FRONTIER COMMUNICATIONS NORTHWEST INC.

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## **GENERAL AND LOCAL EXCHANGE TARIFF**

# **CUSTOM CALLING SERVICES**

# **CALLING SERVICES**

C. Reserved For Future Use

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FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 6 1st Revised Sheet 23 Canceling Original Sheet 23

## **GENERAL AND LOCAL EXCHANGE TARIFF**

## **CUSTOM CALLING SERVICES**

# **CALLING SERVICES**

D. Rates and Charges (Continued)

When provided individually, each feature, per line equipped: (Continued)

	Monthly Rate Bus.	Monthly Rate Res.	
Call Block	\$4.00	\$3.50	
Call Forwarding-Busy Line	1.25	1.25	
Call Forwarding-Busy Line/Don't Answer	1.50	1.50	
Call Forwarding-Don't Answer	1.25	1.25	
Call Forwarding	3.50	3.00	
Call Forwarding-Busy Line/Don't Answer-Variable	3.50	3.50	
		· (D)	
Call Trace, per occurance1	2.00	2.00	

Nonrecurring charges are not applicable for this service.

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Section 6 1st Revised Sheet 29 Canceling Original Sheet 29

### **GENERAL AND LOCAL EXCHANGE TARIFF**

# **CUSTOM CALLING SERVICES**

## **CALLING SERVICES**

D. Rates and Charges (Continued)

Big Deal-Option A, for residential customers only

A combination of Custom Calling and CLASS services available as a package which includes:

Anonymous Call Block

**Busy Redial** 

\*69

Call Block

Caller ID

Call Forwarding

Call Waiting/ Cancel Call Waiting

Call Waiting ID (where available)

Distinctive Ring

Do Not Disturb

Priority Call

Select Call Forwarding

Speed Dialing-8 Number

Three-Way Calling

Monthly

Rate

\$19.001

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1 The Subsequent Service Order Change in Section 5 is not applicable to this service.

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Section 6 1st Revised Sheet 36 Canceling Original Sheet 36

#### GENERAL AND LOCAL EXCHANGE TARIFF

### **CUSTOM CALLING SERVICES**

### REMOTE CALL FORWARDING (RCF) SERVICE

- B. Conditions (Continued)
  - 7. Each Remote Call Forwarding service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
  - 8. Remote Call Forwarding service cannot be used for toll by-pass.
  - 9. Remote Call Forwarding service cannot be used in conjunction with international calls.
  - 10. The Company cannot provide customers who subscribe to RCF with the telephone number of the originating call,
  - 11. The applicable Service Charges, Subsequent Service Order and Line Connection Charge in Section 5, will apply for the establishment of RCF Service or number changes for RCF Service.
  - 12. The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF number without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forwarding features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF Service will be subject to termination.

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Section 8 2<sup>nd</sup> Revised Sheet 1 Canceling 1<sup>st</sup> Revised Sheet 1

### **GENERAL AND LOCAL EXCHANGE TARIFF**

### PACKAGED SERVICES

### CUSTOM LINE TELEPHONE SERVICE

### A. General

Custom Line Telephone Service is a non-engineered Customized Multi-line Telephone Service -based service, which upon prepositioning of the switch, does not require operations to provision at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls. Custom Line Telephone Service is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately. Custom Line Telephone Service is a customized package for small business with a minimum of 2 lines, and may not exceed a maximum of 30 lines.¹ If the Custom Line Telephone Service system falls below two lines it will no longer be considered a Custom Line Telephone Service system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply. Custom Line Telephone Service provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

Custom Line Telephone Service is available only under the Premium Calling Service option.

Custom Line Telephone Service is furnished from compatible digital type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Customized Multi-line Telephone Service lines within the customer's system.

Custom Line Telephone Service includes local exchange service (no dial "9" required), direct inward-dialing to Customized Multi-line Telephone Service lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company.

No other Customized Multi-line Telephone Service or classes of service can be mixed with Custom Line Telephone Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meet the communications needs of the business as well as choosing features from within the offered Custom Line Telephone Service package for each line or hunt group.

Custom Line Telephone Service is available only where technically feasible.

Custom Line Telephone Service is limited to a maximum of six (6) lines in the DMS 10 Central Office.

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Effective: April 27, 2012

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