

December 2, 2011

W.U.T.C.

Tariff Division

1300 S. Evergreen Park Drive SW

Olympia, WA 98504-8002

Re: Shuttle Express Inc. C-975

Shuttle Express wishes to submit for fare adjustments. Roughly half of the increase will come from new Downtown Seattle scheduled service rates. We are also looking to add a .75 cent increase to all reservations throughout the entire system which makes up roughly the other half of the increase. We are also adjusting our family rates by raising our definition of the age of children from under 12 to under 18 which we feel will attract more families.

Our reasoning for increasing fares at this time is to hedge against ever increasing costs. We have seen an increase in most expenses since our last request in February of 2008. To name a few, L & I has gone up over 35% this year. The minimum wage rate in Washington is slated to increase 4.25% in 2012 and additionally, we have seen an increase in expenses with our guests using more credit cards.

Shuttle Express continues to reinvest in our company. We are rolling out new on board data terminals for our drivers this month which will continue to help them be more efficient. Additionally, Shuttle continues to upgrade our fleet as mileage and use takes its toll. We have invested heavily in "Drive-cam" units for each vehicle, which then helps us to coach and hold our drivers accountable for non-smooth driving events. This has ultimately resulted in having one of the safest operations in the nation in our own backyard!

Thank you for your consideration. Contact information:

John Rowley

800 SW 16th St.

Renton, WA 98057

(425)981-7070

(425)981-7071-fax

Respectfully,

John Rowley

President

Shuttle Express