

WN U-10
 CenturyTel of Washington, Inc.
 Exchange and Network Services

Section 1
 First Revised Index Sheet 4
 Cancels Original Index Sheet 4

SUBJECT INDEX

| <u>SUBJECT</u> | <u>SECTION</u> | |
|--|----------------|-----|
| Maintenance and Repair | 2 | |
| Maps | 5 | |
| Remote Call Forwarding Service | 5 | |
| Measured Rate Service | 5 | |
| Obsolete | 105 | |
| Message Delivery Service | 10 | |
| Message Delivery Service - Interoffice | 10 | |
| Message Telecommunications Service | 6 | |
| Message Waiting Indication | 10 | |
| Mileage Charges | 10 | |
| Obsolete | 110 | |
| Miscellaneous Central Office Services | 10 | |
| Miscellaneous Nonrecurring Charges | 3 | |
| Miscellaneous Switched Digital Service Offerings | 15 | |
| Miscellaneous Switching Arrangements | 10 | |
| Obsolete | 110 | |
| Multiline Hunt Service | 5 | |
| | | |
| N11 Abbreviated Dialing Codes | 9 | |
| Natural Disaster Relief for Customers | 2 | (N) |
| Network Connecting Arrangements | 10 | |
| Network Interface Line | 105 | |
| New Construction | 4 | |
| Night Terminals | 10 | |
| Nonlisted Telephone Number Service | 5 | |
| Nonpublished Telephone Number Service | 5 | |
| Notice Necessary Prior to Termination | 2 | |
| Notices | 2 | |
| Number Assignment | 2 | |
| Number Hunting | 5 | |
| | | |
| Obligation to Furnish Service | 2 | |
| Operator Services | 5 | |
| Operator Services Surcharges | 5 | |
| Other Construction or Conditions | 4 | |
| | | |
| Party Line Service | 5 | |
| Pay Per Call Restriction | 10 | |
| Payment For Service | 2 | |
| Payment Of Bills | 2 | |
| P-Phone Service | 14 | |
| Premium Exchange Services | 5 | |

WN U-10
CenturyTel of Washington, Inc.
Exchange and Network Services

Section 2
First Revised Contents Sheet 1
Cancels Original Contents Sheet 1

2. General Regulations - Conditions of Offering

TABLE OF CONTENTS

| <u>SECTION</u> | <u>SHEET</u> | |
|----------------|--|---------------|
| 2.1 | Definition of Terms | 1 |
| 2.2 | Establishing and Furnishing Service | 16 |
| 2.3 | Payment for Service | 33 |
| 2.4 | Liability of the Company | 43 |
| 2.5 | Responsibilities of the Customer | 45 |
| 2.6 | Special Taxes, Fees and Charges | 46 |
| 2.7 | Emergency Measures in Case of Disaster | 49 |
| 2.8 | Regulated Network Cable and Wire | 49 |
| 2.9 | Natural Disaster Relief for Customers | 55 (N) |

WN U-10
CenturyTel of Washington, Inc.
Exchange and Network Services

Section 2
Original Sheet 55

2. General Regulations - Conditions of Offering

2.9 Natural Disaster Relief for Customers

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2.9.1 In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

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