

Section 4
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GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK ACCESS SERVICES

NETWORK ACCESS SERVICES

B. Conditions (Continued)

Measured Usage Rates (Continued)

Local calls placed from a line with Measured Usage will be billed the appropriate charges, as follows: (Continued)

Operator assisted calls when difficulty experienced in direct dialing

Any customer subscribing to Measured Usage service who experiences difficulty in direct dialing may request an operator's assistance to place the call. The Initial and Additional Minute rate will apply as if the call had been direct dialed. No Operator Service Charge will apply.

Handicapped customers are exempt from the Operator Service Charge on all operator assisted calls.

Operator assisted calls for special billing arrangements

Measured Usage customers who dial the Operator to bill measured usage calls to a Third Number, Collect, or Special Billing Number will be billed the Operator Service Charge, Initial Minute rate, and Additional Minute rate for the appropriate type of call, Exchange or Interexchange - non-toll.

(C)

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

B. Application of Service Charges (Continued)

5. Returned Check Charge

Applicable for each check returned by a bank to the Company for the reasons of insufficient funds or a closed account.

6. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal or disconnect of service.
- f. Public Telephone Service.
- g. Service reestablished which had been disrupted by fire, accident or natural catastrophe. (D)
- h. Legal name changes. (T)
- i. Supersedure of service due to death of responsible party. (T)
- j. Change of street address due to legal change in house number and/or street name. (T)

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Section 9
1st Revised Sheet 1
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GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

LOCAL OPERATOR SERVICES

A. General

Local Operator Services, with the exception of Corrections Collect Call, are furnished to customers upon their request to assist in the completion of local calls. The following services are offered:

1. Busy Line Interrupt - The operator, at the request of the customer and being informed that an emergency exists, will interrupt conversation on the exchange access line and inform the called party that an attempt to place a call to that line is being made.
2. Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer.
3. Operator Service Charge - Applicable to each local outgoing message to a Third Number, or Special Billing Number in which operator assistance is required. In addition, Usage Charges may apply to these local calls. (C)
4. Operator Transfer to DA - The operator, at the request of the customer, will transfer the customer to Directory Assistance.
5. Public Payphone Usage - In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box. For exceptions see B, Conditions.
6. Corrections Collect Call - Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

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GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

LOCAL OPERATOR SERVICES

B. Conditions

1. Local Operator Services are offered where facilities exist and to the extent facilities permit.
2. Charges are specified in C. following, and apply for each occurrence.
3. Busy Line Interrupt and Busy Line Verify charges do not apply on:
 - a. requests originating from outside the local calling area of the line being verified, or
 - b. requests for verification of a line where the line is determined to have a maintenance problem.
4. A Busy Verification or Interrupt Charge is applicable only on lines verified as having a conversation in progress or as available to be called.
5. Busy Line Interrupt may be billed to a Third Number or Collect. (C)
6. Busy Line Verify may be billed to a Third Number. (C)
7. If the operator both verifies a line and interrupts the conversation on the line on the same request, only the Busy Line Interrupt charge applies.
8. Charges for Local Operator Services are in addition to all other applicable charges.
9. The Public Payphone Usage Surcharge does not apply to calls to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.

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1st Revised Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

OUTGOING CALL RESTRICT SERVICE

A. General

Outgoing Call Restrict Service (CRS) provides the capability to block outgoing dialed calls to selected numbers or prefixes. The service is provided in the central office and is available in four packages of predetermined numbers. Subscriber dialed calls to restricted numbers are blocked in the Company's central office and diverted to an intercept announcement.

B. Conditions

Outgoing Call Restrict Service is available on local exchange One-party residence and business network access lines where central office and operating conditions permit.

The provisions of each Outgoing Call Restrict Service are as stated previously in this tariff. No substitutions of any features are permitted.

The customer retains the capability of accepting Third Number Billed and Collect calls on any Outgoing Call Restrict Service. The customer is responsible for these calls billed to his account.

(C)

0- access is not permitted under the provisions of this tariff. Therefore, where 911 Emergency service is not available in a serving area, it is the responsibility of the customer to notify station users that Operator access is not available.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

PAL CALL RESTRICTION SERVICE

A. General

Public Access Line (PAL) Call Restriction Service (CRS) provides the capability to block outgoing dialed calls to selected numbers. The service is provided in the central office and is available in options of predetermined numbers. Subscriber dialed calls to restricted numbers are blocked in the Company's central office and diverted to an intercept announcement.

B. Conditions

PAL Call Restriction Service is available on local exchange Public Access Line (PAL) network access lines where central office and operating conditions permit.

The provisions of each PAL Call Restriction Service are stated in this tariff. No substitutions of any features are permitted.

The customer retains the capability of accepting Third Number Billed and Collect calls on any PAL Call Restriction Service. The customer is responsible for these calls billed to his account. Call restriction of these types of calls is available under Billed Number Screening Service. (C)

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

PAL CALL RESTRICTION SERVICE

C. Description

1. Local Call Restriction (7 digits) - Direct dialed local calls will be blocked in the central office and directed to a recording that states calls cannot be completed and provides additional instructions to calling party.
2. Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening) - Any 0+ direct dialed calls received by the operator will be screened for credit card, operator verified third number or collect billing arrangements. Long distance direct dialed calls (1 + 7 or 10 digits, 01 +, 011 +, 1 + 555, 1 + 900, 1+ 976, 1 + 700) will be blocked in the central office and directed to a recording, which informs the caller that the number may not be dialed direct from that telephone. Direct dialed calls to 1 + 800/877/888 and 1 + 950 + 10xx will be permitted.
3. Operator Call Screening (0+) Only (Selective Class of Call Screening)- Any 0+ dialed calls received by the operator will be screened for operator verified third number and collect billing arrangements. Long distance (1+) direct dialed calls are allowed with this option. (C)
4. Outward Only PAL Service - Service is restricted to allow only calls from a PAL to another telephone. Calls placed to the PAL number are blocked in the terminating central office and directed to a recording which states that the number dialed is not in service for incoming calls.
5. International Blocking Service - This service will provide end office blocking of direct dialed 011+ and 10xxx+011+ calls. This service is offered on a per line basis where facilities permit.
6. Billed Number Screening (BNS) - This service denies incoming collect and/or third number billed calls. See BNS under Call Restriction Services in Section 10 for description and conditions.

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