# **Dear Drop Box Customer:**

## May 31, 2011

Upper/Okanogan Valley Disposal has filed a request with the Washington Utilities & Transportation Commission (UTC) to adjust rates effective July 1, 2011. Our last general rate increase was 2007. This request was filed due to increases in operating expenses since our last rate adjustment, including but not limited to increases in b&o taxes, postage, fuel, wages & benefits, medical insurance and other operating costs. These rates are subject to approval by the UTC. They will conduct a UTC staff investigation, review the proposal and may approve, deny, or set rates different from those shown:

Commercial rates:	Current:	Proposed:
20 yard-rent (monthly)	\$ 95.00	\$105.00
25 yard-rent (monthly)	95.00	105.00
30 yard-rent (monthly)	95.00	105.00
Time rates-per hour	107.66	118.86

The proposed rate increases range from 0% to 7.9% and not all drop box services are listed above. If you have any questions about the proposed increase or service options, please contact Upper/Okanogan Valley Disposal at 509-476-3910, 509-476-9762 (fax), 1-800-422-0136 (toll free) or 32707 Hwy 97, Oroville, WA 98844.

The commission has the authority to set final rates that may be either lower or higher from the company's request, depending on the results of its investigation. Commission staff will make a recommendation to commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on June 30, 2011. To comment on this filing, be added to the UTC's mailing list, or ask questions about the rate making process; please use the comment information below. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the commission has a bridge line which enables you to participate or listen by telephone. Call 360-664-1234 for instructions the day before the open meeting. You can also comment by the "Public Comment" feature at the commission's Web site at utc.wa.gov or by the following contact information. Washington Utilities and Transportation Commission, 1300 S. Evergreen Park Drive SW, P.O. Box 47250,Olympia, WA 98504-7250, E-mail: comments@utc.wa.gov, Telephone: 1-888-333-WUTC(9882), 360-586-1150 (fax) Sincerely,

**Drop Box** 

#### **Dear Residential Customer:**

## May 31, 2011

Upper/Okanogan Valley Disposal has filed a request with the Washington Utilities & Transportation Commission (UTC) to adjust rates effective July 1, 2011. Our last general rate increase was 2007. This request was filed due to increases in operating expenses since our last rate adjustment, including but not limited to increases in b&o taxes, postage, fuel, wages & benefits, medical insurance and other operating costs. These rates are subject to approval by the UTC. They will conduct a UTC staff investigation, review the proposal and may approve, deny, or set rates different from those shown:

Monthly rates:	Current:	Proposed:
1 can-weekly	\$ 15.35	\$ 16.57
2 can-weekly	20.94	22.60
3 can-weekly	26.51	28.61
4 can-weekly	32.23	34.79
5 can-weekly	37.80	40.80
1 can-monthly	7.43	8.02
Extra cans	4.48	4.84

The proposed rate increases range from 0% to 7.9% and not all residential services are listed above. If you have any questions about the proposed increase or service options, please contact Upper/Okanogan Valley Disposal at 509-476-3910, 509-476-9762 (fax), 1-800-422-0136 (toll free) or 32707 Hwy 97, Oroville, WA 98844.

The commission has the authority to set final rates that may be either lower or higher from the company's request, depending on the results of its investigation. Commission staff will make a recommendation to commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on June 30, 2011. To comment on this filing, be added to the UTC's mailing list, or ask questions about the rate making process; please use the comment information below. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the commission has a bridge line which enables you to participate or listen by telephone. Call 360-664-1234 for instructions the day before the open meeting. You can also comment by the "Public Comment" feature at the commission's Web site at utc.wa.gov or by the following contact information. Washington Utilities and Transportation Commission, 1300 S. Evergreen Park Drive SW, P.O. Box 47250,Olympia, WA 98504-7250, E-mail: <a href="mailto:comments@utc.wa.gov">comments@utc.wa.gov</a>, Telephone: 1-888-333-WUTC(9882), 360-586-1150(fax). Sincerely,

Residential

#### **Dear Commercial Customer:**

### May 31, 2011

Upper/Okanogan Valley Disposal has filed a request with the Washington Utilities & Transportation Commission (UTC) to adjust rates effective July 1, 2011. Our last general rate increase was 2007. This request was filed due to increases in operating expenses since our last rate adjustment, including but not limited to increases in b&o taxes, postage, fuel, wages & benefits, medical insurance and other operating costs. These rates are subject to approval by the UTC. They will conduct a UTC staff investigation, review the proposal and may approve, deny, or set rates different from those shown:

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Commercial rates:	Current:	Proposed:
1 yard-rent (monthly)	\$ 15.09	\$ 16.29
1 yard-per pickup	15.00	16.19
2 yard-rent (monthly)	18.23	19.68
2 yard-per pickup	24.86	26.83
4 yard-rent (monthly)	31.44	33.94
4 yard-per pickup	41.77	45.09
6 yard-rent (monthly)	37.73	40.73
6 yard per-pickup	60.27	65.06
Lock charge-per pickup	1.38	1.49
Loose yards-per yd	21.12	22.80
Roll-out charge -per pickup	6.29	6.79

The proposed rate increases range from 0% to 7.9% and not all commercial services are listed above. If you have any questions about the proposed increase or service options, please contact Upper/Okanogan Valley Disposal at 509-476-3910, 509-476-9762 (fax), 1-800-422-0136 (toll free) or 32707 Hwy 97, Oroville, WA 98844.

The commission has the authority to set final rates that may be either lower or higher from the company's request, depending on the results of its investigation. Commission staff will make a recommendation to commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on June 30, 2011. To comment on this filing, be added to the UTC's mailing list, or ask questions about the rate making process; please use the comment information below. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the commission has a bridge line which enables you to participate or listen by telephone. Call 360-664-1234 for instructions the day before the open meeting. You can also comment by the "Public Comment" feature at the commission's Web site at utc.wa.gov or by the following contact information. Washington Utilities and Transportation Commission, 1300 S. Evergreen Park Drive SW, P.O. Box 47250,Olympia, WA 98504-7250, E-mail: comments@utc.wa.gov, Telephone: 1-888-333-WUTC(9882), 360-586-1150 (fax).

Sincerely,

Upper/Okanogan Valley Disposal

Commercial