

BILL MESSAGE for Product Name Changes filed under Advice Numbers 3317 General and Local Exchange Tariff WN U-17.

Effective July 1, 2011 Frontier Northwest Inc. has changed the name of the products listed below in tariffs on file with the Washington Utilities and Transportation Commission. If you subscribe to these products, you will see a name change on your bill. **There is no change to the rates you pay or terms and conditions of the service.** If you have questions about this please contact Frontier toll free at 1-877-462-8188 (residential); 1-877-462-4008 (business) or call your Frontier Account Manager.

The content for these changes are posted on the company's external website for review at www.frontier.com.

Dedicated Directory Services Request	To	Directory Assistance Plus
FiberConnect	To	Fiber Connect
FlexGrow Trunk Service	To	Flexible Digital Channel Service
Smarter Call® PAK	To	Sharper Call Pack
Smarter Call® PAK-TelTeen	To	Sharper Call Pack – Tel Teen
Smartest Call® Pak	To	Sharpest Call Pack
Smartest Call® Pak - Tel-Teen	To	Sharpest Call Pack – Tel Teen

If you have questions about the tariff process or comments about the tariff filings, you may contact the Washington Utilities and Transportation Commission at: WUTC, 1300 S. Evergreen Park Drive S.W., P. O. Box 47250, Olympia, WA 98504-7250; 1-800-562-6150 (toll-free) or by email comments@wutc.wa.gov.