

GENERAL AND LOCAL EXCHANGE TARIFF

TABLE OF CONTENTS

SECTION

1	INDEX	
2	RULES AND REGULATIONS	
3	PROMOTIONS AND MARKET RESEARCH PROGRAMS	
4	NETWORK ACCESS SERVICES	
5	SERVICE CHARGES	
6	CUSTOM CALLING SERVICES	
7	DIGITAL SERVICES	
8	PACKAGED SERVICES	
9	OPERATOR AND DIRECTORY SERVICES	
10	GENERAL SERVICES	
11	CUSTOMIZED MULTI-LINE TELEPHONE SERVICE/DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE	(T) (T)
12	E9-1-1 EMERGENCY TELEPHONE SERVICE	
13	ENHANCED SERVICE PROVIDERS (ESPs) SERVICES	
14	CUSTOMER REWARDS PROGRAMS	
15	811 DIALING SERVICE	
16	COMPETITIVE RESPONSE	
17	SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)	

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Table of Contents 1st Revised Sheet 3

Canceling

Table of Contents Original Sheet 3

GENERAL AND LOCAL EXCHANGE TARIFFTABLE OF CONTENTS

<u>Section</u>	<u>Subject</u>	
3	PROMOTIONS AND MARKET RESEARCH PROGRAMS	
4	NETWORK ACCESS SERVICES	
5	SERVICE CHARGES	
6	CUSTOM CALLING SERVICES	
7	DIGITAL SERVICES	
	DS1 Cyber Service	
	Digital Channel Service	
	Digital (ISDN) Single Line	
	FlexGrow Trunk Service	
	ISDN - Primary Rate Interface (PRI)	
	Shared Private Line Services	
	FiberConnect Service	
	Digital Data Service	
	Switched Data Service	
8	PACKAGED SERVICES	
	Custom Line Telephone Service	(T)
	Local Packages	

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GENERAL AND LOCAL EXCHANGE TARIFF

TABLE OF CONTENTS

<u>Section</u>	<u>Subject</u>	
11	CUSTOMIZED MULTI-LINE TELEPHONE SERVICE/DIGITAL (ISDN) CUSTOMIZED MULTI-LINE TELEPHONE SERVICE	(T) (T)
12	E9-1-1 EMERGENCY TELEPHONE SERVICE	
13	ENHANCED SERVICE PROVIDERS (ESPs) SERVICES	
14	CUSTOMER REWARDS PROGRAMS	
15	811 DIALING SERVICE	
16	COMPETITIVE RESPONSE	
17	SERVICES LIMITED TO EXISTING CUSTOMERS (GRANDFATHERED)	
17	Custom Calling Services	
17	Fractional T1 Service	
17	Digital (ISDN) Single Line Services	
17	Integrated Services Digital Network (ISDN) Digital Primary Rate Interface (PRI)	
17	Multi-Media Data Service (MMDS)	
17	Community Volunteer Fire Reporting System	
17	Digital Data Service	
17	Fire Reporting Service	
17	Mileage	
17	Off Premises Extension (OPX) Service	
17	Private Line Burglar Alarm Service	
17	Telephone Answering Service	
17	Transfer Service	
17	Customized Multi-line Telephone Service/Digital (ISDN) Customized Multi-line Telephone Service	(T)
17	Private Switch (PS) 9-1-1 Service	
17	Network Access Service	
17	Public Access Line (PAL) Service	
17	Coin Line Service	
17	Custom Routing Service	
17	Not Ready for Service Credit	

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Section 1
1st Revised Sheet 1
Cancelling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

<u>Item</u>	<u>Section</u>	
811 Dialing Service	16	
Abuse of Service	2	
Access, Facilities for Intrastate - See WN U-16		
Additional Listings	9	
Advance Payments	2	
Alarm Signal Transport Service	10	
Allowance for Interruptions of Service	2	
Application of Regulations	2	
Base Rate Area Maps - See WN U-7		
Basic Calling Service	4	
Bill Processing and Collection Services - See Catalog - Ancillary Services		(T)
Billed Number Screening Service (BNS)	10	
Billing, Customer	2	
Billing Number Service-Special	10	
Business Dial Up Service	10	
Business Rewards Program	14	(T)
Business Traffic Study Service	10	
Busy Verification and Interrupt Service	9	
Call Referral Service	9	
Call Processing - See WN U-16		
Call Recording - See WN U-16		
Call Restriction Services	10	
Calling Services	6	
Change Charge	5	
Check Charge, Returned	5	
City Tax	10	
Coin Line Service	4	
Combination Main Service	10	
Community Volunteer Fire Reporting System	17	
Competitive Response	16	

Advice No. 3315

Issued: February 23, 2011
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 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 1
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

<u>Item</u>	<u>Section</u>	
Connection with Miscellaneous Common Carriers	10	
Construction, Foreign Exchange Service (see Construction of Outside Plant Facilities)	2	
Construction of Outside Plant Facilities	2	
Contract Period, Minimum	2	
Contractual Arrangements	2	
Custom Calling Service	6	
Service Limited to Existing Customers	17	
Custom Redirect Service	10	
Custom Routing Service	17	
Customer Billing	2	
Custom Line Telephone Service	8	(M)(T)
Customer Premises Inside Wire (CPIW)	2	
Customer-provided Telephone	2	
Customer Rewards Programs	14	
Customized Multi-line Telephone Service/Digital (ISDN) Customized Multi-line Telephone Service	11	(M)(T)
Service Limited to Existing Customers	17	(M)(T)
DS1 Cyber Service	7	
Definitions	2	
Demarcation Point	2	
Denial of Service	2	
Deposits	2	
Detailed Billing Service	10	
Digital Channel Service	7	
Digital Data Service	7	
Service Limited to Existing Customers	17	
Digital (ISDN) Single Line Service	7	
Extended Basic Referral	10	
Direct Inward Dialing Service	10	
Directories	2	
Directory Assistance - Carriers - See WN U-16		
Dedicated Directory Services Request	9	(T)
Directory Listings	9	
Disconnection of Service	2	

(M) Material relocated from Sheet No. 3.

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WN U-17

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Section 1
 1st Revised Sheet 3
 Canceling
 Original Sheet 3

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

<u>Item</u>	<u>Section</u>
Emergency Alerting System	10
Enhanced Emergency Number Service, E9-1-1	12
End User Facilities for Intrastate Access - See WN U-16	
Enhanced Call Forwarding	6
Enhanced Service Providers (ESPs) Service	13
Establishment and Furnishing of Service	2
Exchange Area Maps - See WN U-7	
Facilities for Intrastate Access (FIA) - See WN U-16	
FIA - See WN U-16	
FIA (End User) - See WN U-16	
FiberConnect Service	7
FlexGrow Trunk Service	7
Foreign Listing	9
Foreign Exchange Service	10
Foreign Exchange Service Construction Charges (see Construction of Outside Plant Facilities)	2
Fractional T1 (FT1) Service	17
Fraudulent Use of Service	2
Furnishing of Service - Obligation of Telephone Company	2
Integrated Services Digital Network (ISDN) PRI	7
Interexchange Receiving Service	10
Interoffice Mileage See WN U-16	10
Interruptions of Service, Allowance For	2
Intrastate Access, Facilities for - See WN U-16	
ISDN Primary Rate Interface (PRI)	7

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(M) Material relocated to Sheet No. 2.

Advice No. 3315

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 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

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Section 1
1st Revised Sheet 4
Canceling
Original Sheet 4

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

<u>Item</u>	<u>Section</u>	
Late Payment Charge	2	
Liability Of Company	2	
Lifeline/Washington Telephone Assistance Program	2	
Line Extension Charges (Special Construction) Also See Service Extensions	2	
Line Hunt	10	
Link Up Service	5	
Listings, Directory	9	
Local Calling Plans (LCP)	4	
Local Directory Assistance	9	
- Also see Washington Catalog for Competitively Classified Intrastate Services		(T)
Local Operator Services	9	
Local Packages	8	
Local Service Rates	4	
Long Distance Telephone Service (Message Telecommunications Service)		
- See Washington Catalog for Competitively Classified Intrastate Services		(T)
Maintenance and Repair	2	
Maps - See WN U-7		
Market Research Programs	3	
Message Toll Telephone Service - See Washington Catalog for Competitively Classified Intrastate Services		(T)
Mileage Charges	17	
Minimum Contract Period	2	
Miscellaneous Common Carriers, Connection with	10	
Multilocation Customized Multi-line Telephone Service	11	(T)
Multi-Media Data Service (MMDS)	17	
National Directory Assistance/Customer Name and Address Service	9	
- Also see Washington Catalog for Competitively Classified Intrastate Services		(T)
Native American Lifeline	2	
Network Access Rates	4	
Network Access Service Fee	4	
9-1-1 Emergency Telephone Service	12	
Nonlisted Service	9	
Nonpayment of Customer Bills	2	
Nonpublished Service	9	

Advice No. 3315

Issued: February 23, 2011
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 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

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FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 1
1st Revised Sheet 7
Canceling
Original Sheet 7

GENERAL AND LOCAL EXCHANGE TARIFF

INDEX

<u>Item</u>	<u>Section</u>	
Tax Adjustments	10	
Telecommunications Service Priority (TSP) System	10	
Telephone Answering Service	17	
Telephone Assistance Program, Washington	2	
Telephone Numbers	2	
Temporary Service	2	
Terminal Loop - See WN U-16	10	
Termination Liability	2	
Termination of Services - By Telephone Company	2	
Termination of Services - At Customer's Request	2	
Toll Service, Message - See Washington Catalog for Competitively Classified Intrastate Services		(T)
Transfer Service	17	
Underground (Construction of Outside Plant Facilities)	2	
Vacation Service	10	
Wide Area Telephone Service (WATS) - See Washington Catalog for Competitively Classified Intrastate Services		(T)

Advice No. 3315

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Section 2
1st Revised Sheet 28
Canceling
Original Sheet 28

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

7. Obligation of Company (Continued)

e) Out of Service (OOS) Support

OOS Support is available, at the Company's discretion, to individual customers who report an out of service condition. Both residential and business customers contacting the repair center with an out of service condition on one or all of their individual lines will be given the option, at the Company's discretion, to call forward at no charge the out of service line(s) to another working number during the time the telephone number is out of service. Business customers will also have the option of having a "make busy" condition placed on the out of service line(s) for the duration of the out of service condition.

Customers not currently subscribing to call forwarding service will have this OOS Support option available only for the duration of the out of service condition.

OOS Support is available to customers with outages such as No Dial Tone (NDT), Can't Call Out (CCO), or Can't Be Called (CBC). OOS Support is also available to customers who are dissatisfied with the repair commitment time.

OOS Support is not available to Coin Phones, Integrated Service Digital Network (ISDN) Service, Remote Call Forwarded Lines, Customized Multi-line Telephone Service (except Make Busy or Restore Busyed Lines), PBX trunks, or Multi-line Hunts. (T)

Customers are responsible for applicable usage charges associated with any local measured calling plan service or long distance service.

If the customer currently subscribes to call forwarding service, it will continue to be provided at the current charge to the customer.

Provision of OOS Support does not constitute a waiver of the provisions under Allowance for Interruptions or the Service Performance Guarantee in Section 2 of this tariff, nor does it apply in lieu of requirements for Major Outages described in WAC 480-120-412.

Section 4
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK ACCESS SERVICES

NETWORK ACCESS SERVICES

B. Conditions

Measured Usage Rates

Measured Usage rates represent costs associated with customer placement of local calls, including interexchange non-toll calls.¹ When a Measured Usage call is placed, the Initial Minute rate applies to the first minute or any fraction thereof after the connection is made. The Additional Minute rate applies to every minute or fraction thereof after the initial minute.

Customers subscribing to Basic Calling Service are subject to per minute Measured Usage rates for their applicable local usage.

For customers subscribing to Basic Calling Service, calls placed to points within the exchange area are billed the Exchange Initial and Additional Minute rates, regardless of distance.

Non-toll calls placed outside the exchange area are billed the Interexchange Initial and Additional Minute rates for customers subscribing to Basic Calling Service.

Calls placed to points outside the local calling area are subject to the normal toll charges. The Company rates are found in the Washington Catalog for Competitively Classified Intrastate Services, Message Telecommunications Service. (T)

Local calls placed from a line with Measured Usage will be billed the appropriate charges, as follows:

Direct dialed call

The customer will pay the Initial and Additional Minute rate for the duration of the call based on the type of call, Exchange or Interexchange non-toll.

¹ This includes Extended Area Service and Local Calling Plan traffic.

**Section 4
1st Revised Sheet 44
Canceling
Original Sheet 44**

GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK ACCESS SERVICES

PUBLIC ACCESS LINE (PAL) SERVICE (Continued)

B. Conditions (Continued)

6. The COCOT owner shall be responsible for the payment of time and material charges as specified under Service Charges, Section 5, for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the connection of the COCOT to the local network.
7. Customers of Public Access Line Service may be listed in the directory as specified in Section 9 of this tariff.
8. The Company is not responsible for coin collection or coin return, for improper use of the customer's (owner's) service by the public, nor for restrictions to line usage imposed by the features of the customer-provided telephone.
9. The Company will provide free of charge, one current telephone directory each year for each PAL.
10. The Company will not furnish telephone booths or enclosures to be used with COCOTs.
11. Service may be discontinued to a PAL when the service is found to be in violation of these tariff conditions; the rules set forth in WAC 480-120-263; or any other applicable rules, conditions, or regulations.
12. Calls to Directory Assistance will be charged the rate as specified in Washington Catalog for Competitively Classified Intrastate Services and any other tariff charges that may apply. (T)
(T)
13. For Directory Assistance Service call allowance and charge exemptions see the General and Local Exchange Tariff, WN U-17, Section 9, Local Directory Assistance Service.
14. PAL customers requesting supersedure, as defined in Section 2, and record changes will incur a nonrecurring charge as specified in D, Rates and Charges following in lieu of the Subsequent Service Order Charge in Section 5. Examples of record changes are bill address changes, listing changes, manual bill date changes, etc.
15. For situations where Service Charges are not applicable, see Section 5, B, 6. The nonrecurring supersedure and record change charges for PAL orders specified in D, Rates and Charges following is not applicable in situations as outlined in Section 5, Service Charges, B, 6.

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Section 4
1st Revised Sheet 49
Canceling
Original Sheet 49

GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK ACCESS SERVICES

COIN LINE SERVICE

D. Rate Regulations

1. No charge will be imposed for incoming calls.
2. Sent-paid local calls will be rated by the Coin Line customer's equipment. Local messages include calls made to Extended Area Service (EAS) exchanges as listed in this tariff under Network Access Services.
3. Operator assisted sent-paid local calls will be rated to the end-user with the appropriate additive operator service charges as specified in Section 9, Local Operator Services plus the Coin Line customer's coin rate. Non-sent paid local calls will be rated to the end-user with the appropriate additive operator service charge in Section 9, Local Operator Services.
4. Operator assisted sent-paid toll calls will be rated to the end-user at the long distance rate, plus the appropriate additive operator service charges as specified in Washington Catalog for Competitively Classified Intrastate Services. Non-sent paid intraLATA toll calls will be rated to the end-user at the long distance rate and the appropriate additive operator service charges as specified in Washington Catalog for Competitively Classified Intrastate Services. (T)
5. The appropriate service charges as specified in Section 5 of this tariff are applicable for each Coin Line installed, moved, or changed.
6. Coin Line Service supersedure, as defined in Section 2, and record changes will incur a nonrecurring charge as specified in E, Rates and Charges following in lieu of the Subsequent Service Order Charge in Section 5. Examples of record changes are bill address changes, listing changes, manual bill date changes, etc.
7. For situations where Service Charges are not applicable, see Section 5, B, 6. The nonrecurring supersedure and record change charges for Coin Line Service orders specified in E, Rates and Charges following is not applicable in situations as outlined in Section 5, Service Charges, B, 6.
8. Rates for Verification/Interrupt Service are as specified in Section 9 of this tariff.
9. Calls to Directory Assistance will be charged the rate as specified in Washington Catalog for Competitively Classified Intrastate Services and any other tariff charges that may apply. (T)
10. For Directory Assistance Service call allowance and charge exemptions see the General and Local Exchange Tariff, WN U-17, Section 9, Local Directory Assistance Service. (T)
11. Customers of Coin Line Service may be listed in the directory as specified in Section 9 of this tariff.

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Section 6
1st Revised Sheet 1
Cancelling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

ENHANCED CALL FORWARDING

A. General

1. Enhanced Call Forwarding (ECF) is an Advanced Intelligent Network (AIN) based call forwarding service designed to provide and enhance personal mobility.
2. Enhanced Call Forwarding Service is furnished only from Central Offices, which have been arranged to provide this service. ECF is provided subject to the availability of facilities.
3. Enhanced Call Forwarding is available to Business Individual Line and Customized Multi-line Telephone Service (T) customers.

B. Description of Service

1. ECF customers will be able to forward their calls from any touch call phone via a toll-free number. They will be able to forward to any dialable pager, mobile phone, work phone, or home phone.
2. ECF can be provided on the customer's existing telephone number (aka default number) as long as the customer's existing line resides behind an AIN capable switch, or via a personal number. This number is referred to as a default number.

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Section 6
 1st Revised Sheet 25
 Cancelling
 Original Sheet 25

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

CALLING SERVICES

D. Rates and Charges (Continued)

When provided individually, each feature, per line equipped: (Continued)

	Monthly Rate		
	<u>Bus.</u>	<u>Res.</u>	
Distinctive Ring	\$6.00	\$6.00	(T)
Do Not Disturb	4.00	3.00	
Priority Call	4.00	3.50	
Select Call Forwarding	6.00	5.00	
Speed Dialing:			
8 Numbers	3.30	3.00	
30 Numbers	5.00	4.50	
Three-Way Calling:			
Flat Rate Option - each line	4.25	3.75	
Pay-Per-Use Option - per activation	.75	.75	
per month maximum	7.50	7.50	

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESCALLING SERVICES

D. Rates and Charges (Cont'd)

<u>Flexible Packaging</u> , for residential customers only	<u>Monthly Rate</u> ¹	
4 or more eligible features	30% Discount	
<u>150 Satellite Channel Programming PAC</u> , for business customers only	<u>Monthly Rate</u> ²	
3 or more eligible features	30% Discount	
<u>Features plan - Business</u> , for business customers only	<u>Monthly Rate</u> ³	
Basic Package A		
1 Year Term Commitment ⁴	\$15.12	
2 Year Term Commitment ⁴	13.86	
3 Year Term Commitment ⁴	12.60	
Basic Package B		
1 Year Term Commitment ⁴	15.72	
2 Year Term Commitment ⁴	14.41	
3 Year Term Commitment ⁴	13.10	
Complete Feature Pack (T)		
1 Year Term Commitment ⁴	13.50	
2 Year Term Commitment ⁴	12.38	
3 Year Term Commitment ⁴	11.25	
Deluxe Package		
1 Year Term Commitment ⁴	20.70	
2 Year Term Commitment ⁴	18.98	
3 Year Term Commitment ⁴	17.25	

¹ Eligible features are listed under Item E. Rates for eligible features are listed under Item D.

² Eligible features are listed under Item F. Rates for eligible features are listed under Item D.

³ Eligible features are listed under Item H. Rates for eligible features are listed under Item D.

⁴ See Section H, Features plan - Business, Termination Liability for liability charges.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

CALLING SERVICES

D. Rates and Charges (Continued)

<u>Complete Feature Pack</u> , for residential customers only	<u>Monthly Rate</u>	(T)
A fixed package of services which includes:	\$19.95 ¹	
Anonymous Call Block		
Busy Redial		
*69		
Call Block		
Call Forwarding		
Call Waiting/Cancel Call Waiting		
Caller ID		
Distinctive Ring		
Do Not Disturb		
Priority Call		
Select Call Forwarding		
Speed Dialing 30 Numbers		
Three-Way Calling		

¹ The Subsequent Service Order Charge in Section 5 is not applicable to this service.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

CALLING SERVICES

E. Flexible Packaging

This service provides a 30% discount to rates of residential customers (specified in Section D preceding) provided the customer orders four or more of the following eligible features on the same residential account:

- Anonymous Call Block¹
- Busy Redial
- *69
- Call Block
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting ID Deluxe
- Caller ID
- Caller ID - Number Only
- Distinctive Ring
- Do Not Disturb
- Priority Call
- Select Call Forwarding
- Speed Dialing
 - 8 Numbers
 - 30 Numbers
- Three-Way Calling

(T)

Flexible Packaging service is available to residential customers only.

¹ Anonymous Call Block does not count toward the required threshold of four features, but will be discounted once the threshold has been met.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

CALLING SERVICES

G. Features plan - Business

Features plan - Business Basic A and B, Complete, and Deluxe Packages offer business customers discount rates off the individual Calling Services features listed below. Individual Rates can be found in item D preceding.

Package Features

Basic Package A

Caller ID
Call Waiting/Cancel Call Waiting
Select Call Forwarding
Three-Way Calling, Flat Rate Option Only

Basic Package B

Caller ID
Call Waiting/Cancel Call Waiting
Enhanced Call Forwarding with Existing Number without Call Manager
Three-Way Calling, Flat Rate Option Only

Complete Feature Pack:

Call Forwarding	Call Waiting/Cancel Call Waiting	(T)
Caller ID	Three-Way Calling, Flat Rate Option Only	

Deluxe Package:

*69	Call Waiting/Cancel Call Waiting	
Call Forwarding	Distinctive Ring	(T)
Caller ID	Three-Way Calling, Flat Rate Option Only	

Features plan - Business Package features are fixed. No substitutions are permitted between the Packages. The Subsequent Service Order Charge in Section 5 is not applicable.

Termination Liability

In the event the customer terminates service within the first 60 days, the customer will be liable for the applicable monthly and service order charges, but Termination Liability will be waived. If customer terminates service after 60 days and prior to completion of the current term commitment period, Termination Liability as outlined in Section 2, D, of this tariff will apply.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

REMOTE CALL FORWARDING (RCF) SERVICE

A. General

1. Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped with RCF service (the RCF number) to be automatically forwarded to another dialable telephone number. The RCF customer is the called party whose calls are automatically forwarded.

B. Conditions

1. RCF Service is provided where required special equipment and facilities are available.
2. Listings in the directory serving the exchange in which the RCF Service is located will be furnished by the same regulations governing the providing of business and residence listings found in Section 9 of this tariff.
3. Applicable message toll or local measured usage charges will apply in addition to the RCF charge. If the RCF number terminates in the local exchange or EAS area, then local measured usage rates, as specified in Section 4, will apply. If the RCF number terminates to a telephone number outside of the local or EAS area, then the appropriate message toll rates, as specified in Washington Catalog for Competitively Classified Intrastate Services, Section 2, A will apply. (T)
(T)
4. The RCF customer is responsible for payment of any charges for calls forwarded from the RCF number.
5. The RCF number may not terminate on:
 1. A line equipped with any form of call forwarding features.
 2. Any DID station number terminating on a private branch exchange system.
 3. A PAL or Public Telephone Service.
 4. A number to be used in conjunction with data transmission.
6. RCF Service may not be furnished for use in the resale of telephone service.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

REDIRECT SERVICE

B. Conditions

The following conditions apply:

ReDirect Service is available where facilities permit. (T)

There is a maximum number of 15 lines.

Each group may have a maximum of three redirect options.

The customer must have touchtone capability.

Message charges

If calls are redirected outside the local calling area of an exchange, the applicable toll charges or measured usage charges from the Local Network Access Service section of this tariff shall apply.

Charges for calls between the RDS number and the telephone number to which these calls are redirected are the responsibility of the RDS customer. Usage charges, including toll, extended area service calling and other measured charges will apply if the RDS number is forwarded to a location, which would normally incur those charges.

Service Activation

If the customer elects to activate the redirection of calls, the customer dials into the Telephone Company network Administrative User Interface using a touchtone telephone. Upon reaching the network Administrative User Interface, the customer must enter a Personal Identification Number (PIN) to access the system. If, after three attempts, the customer fails to enter his PIN number correctly, he will automatically be disconnected.

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESREDIRECT SERVICE

E. Application of Rates

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, Customized Multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement. (T)

Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Telephone Company in addition to applicable charges in the Service Charges section of this Tariff. Each change to a directory number will result in a nonrecurring charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Telephone Company from one group to another group will also incur a nonrecurring charge. Each number added by the Telephone Company will incur a nonrecurring charge.

Personal Identification Number Charges

This charge applies each time, after service establishment, the customer requests the Telephone Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.

Section 7
1st Revised Sheet 1
Canceling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

DIGITAL CHANNEL SERVICE

A. General

1. Description of Service

Digital Channel Service is an intraexchange multifunctional digital channel service, which provides access transport between the customer's premises and the serving central office over a single high-capacity digital facility on a channelized basis.

Digital Channel Service is provided in capacity increments of 24 digital channels (DSOs) over a single DS1 facility.

The following network services may be furnished on a link (partial channel) basis across multiple jurisdictions when connected with Digital Channel Service.

- Analog Voice Service (exchange lines/trunks, Customized Multi-line Telephone Service, foreign exchange (T) lines, off premises extensions, voice private lines, tie lines, intrastate WATS/800)
- Analog Data Service
- Digital Data Service (2.4; 4.8; 9.6; 56 Kbps)
- DS1 Service (1.544 Mbps)
- Switched Data Service

Digital Channel Service is comprised of the following components:

Digital Channel Capacity
Digital Channel Activation
Service Activation
Customer Premises Channelization
Optional DIOD/DID Service Activation
Multi-Jurisdictional (Multi-J) Access (Multi-J IntraOffice or InterOffice Channel Access), per DSO

Channelization on a customer's premises will be provided by the customer.

Advice No. 3315

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Section 7
1st Revised Sheet 8
Canceling
Original Sheet 8

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

DIGITAL CHANNEL SERVICE

B. Conditions (Continued)

Application of Rates (Continued)

Basic Exchange Access

Basic Exchange Access provides a connection to the telephone network at the serving central office when used in conjunction with Digital Channel Service.

Business Service One-Party rates listed in Section 4 will apply to each Service Activation that utilizes Basic Exchange Access, with the exception of foreign exchange service and WATS/800 and with the exception of Customized Multi-line Telephone Service as described below. Basic Exchange Access rates are applied in addition to other applicable Digital Channel Service rates and charges and will apply in lieu of exchange service rates (i.e. Business Service One-Party, Trunk, Customized Multi-line Telephone Service Station Line). (T)
(T)
(T)

A one-to-one ratio of Service Activations to Basic Exchange Access connections is not required when Digital Channel Service is used for Customized Multi-line Telephone Service station lines. Customized Multi-line Telephone Service customers must specify the number of Basic Exchange Access connections required based on anticipated usage from Customized Multi-line Telephone Service station lines. The customer must subscribe to a number of Basic Exchange Access connections sufficient to ensure service standards as determined by the Company. (T)
|
(T)

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WN U-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 7
1st Revised Sheet 20
Canceling
Original Sheet 20

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

DIGITAL CHANNEL SERVICE

D. Rates (Continued)

Digital Interoffice Transport

Refer to Facilities for Intrastate Access Tariff WN U-16, Section 5.7.10.(A) for rates

Service Activations – Per Network Service

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
Analog Service ^{1,2} (Exchange Line/Trunk)	-	\$ 5.50	
Customized Multi-line Telephone Service ³ (Station Line) Less than 100 lines	-	8.50	(T)
100 lines or more	-	8.00	
Switched Data Service ⁴	-	8.00	

¹ Basic Exchange Access rates listed in Section 4 will apply in addition to Service Activation.

² End User Charges as specified in the End User FIA section of Frontier's Telephone Companies Tariff FCC No. 5 will apply to Digital Channel Service.

³ Network Access Register (NAR) rate found in Section 11 applies in addition to Service Activation.

⁴ Network Usage Rates listed in Section 4 will apply in addition to Digital Channel Service rates.

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Section 7
1st Revised Sheet 27
Canceling
Original Sheet 27

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

B. Conditions (Continued)

Availability

The provision of Switched Data service is subject to the availability of certain central office and outside plant facilities.

Technical Requirements

Switched Data requires the use of customer provided data equipment that must be compatible with the Telephone Company's equipment and facilities.

Customers who choose to subscribe to the Single Line or Customized Multi-line Telephone Service Line arrangement are (T) subject to the distance limitations as a result of digital signal power loss, which are technology dependent. Switched Data service will be provided where local loops do not exceed the following limitations:

on the 5ESS central office not equipped with ISDN: 42dB loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet, depending on cable gauge and including customer wiring.

on the DMS-100 central office switch: 42dB loss at 80 kilohertz, equating to a range from approximately 12,000 feet to approximately 18,000 feet, depending on cable gauge and including customer wiring.

on the GTD-5 central office switch: 26dB loss at 80 kilohertz, equating to a range from approximately 8,000 feet to approximately 15,000 feet, depending on cable gauge and including customer wiring.

Where these conditions cannot be met, the customer must subscribe to Switched Data Individual Line Loop Extension or subscribe to Switched Data Channel Access for Switched Data service.

Advice No. 3315

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Section 7
1st Revised Sheet 28
Canceling
Original Sheet 28

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

B. Conditions (Continued)

Application of Rates

Switched Data Customized Multi-line Telephone Service line rates are determined by the total number of either Low Speed (T) or either High Speed lines, (i.e., if a customer requests 55 Low Speed lines and 25 High Speed lines, all 55 Low Speed lines will be billed at the "50-100" rate and all 25 High Speed lines will be billed at the "2-49" rate).

Rates and charges specified in other sections of the tariff for services provided in conjunction with Switched Data service (Custom Calling Service features, Customized Multi-line Telephone Service, etc.) are in addition to the (T) monthly rates for Switched Data service.

Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or to be made available by the Telephone Company. Channelization at the customer's premises when provided by the Telephone Company is available at the rates specified under Switched Data Channel Access, (24 channels). Both the Customer Premises Channelization charge, per channel and the Customer Premises Termination charge, per access arrangement (24 channels) will apply.

Switched Data lines placed in a business group do not require Network Access Registers (NARs) for outbound data traffic. However, the customer may choose to purchase additional NARs to support all terminating traffic that may be increased by Switched Data.

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

D. Features

The customer may subscribe to Switched Data service under one of the following service arrangements, except when conditions specified under Technical Requirements are applicable.

1. Switched Data Low Speed and High Speed

a. Low Speed Switched Data

- 1) Single Line
- 2) Customized Multi-line Telephone Service Line (T)

Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600 and 19,200 bits per second asynchronous full or half duplex connections and 1200, 2400, 4800, 9600 and 19,200 bits per second synchronous full or half duplex.

b. High Speed Switched Data

- 1) Single Line
- 2) Customized Multi-line Telephone Service Line (T)

High Speed Switched Data service supports 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections.

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

D. Features (Continued)

4. Standard Features

Data Line Security - This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

Intercom Dialing - This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Customized Multi-line Telephone Service customer groups only and is restricted to the serving wire center only. (T)

Direct Dialing - This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

5. Optional Features

Data Direct Connect - This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

Data Closed User Group - This feature, restricted to Customized Multi-line Telephone Service lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied. (T)

Voice Option - This feature allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. It is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Section 7
1st Revised Sheet 35
Canceling
Original Sheet 35

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

D. Features (Continued)

6. Optional Feature Packages (Continued)

Feature Package Data 2000 - This package offers the customer a choice of combining any or all of the Feature Package Data 1000 plus:

- Data Call Back - This feature allows a Switched Data user encountering a busy station to be notified when the busy station becomes idle and to automatically establish the call. This feature is available with (T) Customized Multi-line Telephone Service intercom calling. This feature is not available with Switched Data (T) Channel Access nor with Switched Data Individual Line Loop Extension.
- Data Saved Number Redial - This feature allows a customer to dial a saved number by depressing a single key rather than an entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- Data Circular Hunting - This feature assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.
- Data Group Speed Dialing - This feature provides storage for an abbreviated numbers list, which is shared for use by a group of data lines. The list may be updated by a service order or by a user designated as the controller. Only the controller can add to, change or delete numbers from the list. Other lines with access to this list are restricted. This feature is available with Customized Multi-line Telephone Service intercom (T) calling. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

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WN U-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 7
 1st Revised Sheet 37
 Canceling
 Original Sheet 37

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICESSWITCHED DATA SERVICE

E. Rates

The following rates and charges are in addition to other rates and charges that may apply for other associated services.

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE¹</u>	
1. <u>Switched Data Low Speed and High Speed²</u>			
a. Low Speed			
1) Single Line, without Intercom, each	\$37.00	\$50.00	
2) Customized Multi-line Telephone Service with Intercom			(T)
2-49 lines, each	40.00	50.00	
50-100 lines, each	37.00	50.00	
101 and above lines, each	34.00	50.00	

¹ In addition to the applicable charges under Service Charges, set forth in Section 5.

² In addition to the FCC Subscriber Line Charge, as set forth in Frontier's Tariff FCC No. 5.

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Section 7
 1st Revised Sheet 38
 Cancelling
 Original Sheet 38

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

E. Rates (Continued)

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE¹</u>	
1. <u>Switched Data Low Speed and High Speed²</u> (Continued)			
a. High Speed			
1) Single Line, without Intercom, each	\$47.00	\$50.00	
2) Customized Multi-line Telephone Service with Intercom			(T)
2-49 lines, each	50.00	50.00	
50-100 lines, each	47.00	50.00	
101 and above lines, each	44.00	50.00	

¹ In addition to the applicable charges under Service Charges, set forth in Section 5.

² In addition to the FCC Subscriber Line Charge, as set forth in Frontier's Tariff FCC No. 5.

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Section 7
 1st Revised Sheet 39
 Canceling
 Original Sheet 39

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

E. Rates (Continued)

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE¹</u>	
2. <u>Switched Data Individual Line Loop Extension²</u>			
a. Switched Data - Interoffice Mileage	3		
b. Switched Data Access Loop			
1) Single Line	\$50.00	\$50.00	
2) Customized Multi-line Telephone Service	50.00	50.00	(T)
c. Switched Data Channelization, per line			
1) Single Line	12.00	50.00	
2) Customized Multi-line Telephone Service	15.00	50.00	(T)

¹ In addition to the applicable charges under Service Charges, set forth in Section 5.

² In addition to the FCC Subscriber Line Charge, as set forth in Frontier Telephone Companies Tariff FCC No. 5.

³ For interoffice and/or interexchange mileage charges use Digital Data Service Special Transport in the Facilities for Intrastate Access Tariff, WN U-16.

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Section 7
 1st Revised Sheet 41
 Canceling
 Original Sheet 41

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

E. Rates (Continued)

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE¹</u>	
4. <u>Optional Features</u>			
a. Data Direct Connect, each line	\$1.00	-	
b. Data Closed User Group, each line	1.00	-	
c. Voice Option			
1) Single Line, Flat, each	8.00	-	
2) Single Line, Measured Usage, each ²	5.00	-	
3) Customized Multi-line Telephone Service Station Line, each	5.00	-	(T) (T)

¹ In addition to the applicable charges under Service Charges, set forth in Section 5.

² In addition to the Network Usage Rates listed in Section 4.

WN U-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 7
 1st Revised Sheet 42
 Canceling
 Original Sheet 42

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

SWITCHED DATA SERVICE

E. Rates (Continued)

5. Optional Features Package

	<u>MONTHLY RATES</u>	<u>NONRECURRING CHARGE¹</u>
Feature Package Data 1000, per line	\$ 3.00	-
Feature Package Data 2000, per line	5.00	-

6. Network Usage²

Switched Data Network Usage will be billed to the originating end of the Switched Data call, which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area, including EAS, the applicable toll or measured usage charges will apply.

Switched Data Network Usage Rates Measured Usage Rates in Section 4 apply.

Discount Periods Are specified in Section 4.

7. Software Reconfiguration Charge, per occurrence \$12.75

The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Dialing Lists, Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features). Also see applicable charges in Section 5, Services Charges.

¹ In addition to applicable Services Charges in Section 5.

² Network Usage does not apply to Customized Multi-line Telephone Service intercom calls.

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Advice No. 3315

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Effective: February 26, 2011

Section 7
1st Revised Sheet 46
Canceling
Original Sheet 46

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

B. Conditions (Continued)

A customer's ISDN-PRI Service Arrangement may be composed of any combination of the following call connections:

- Central Office to end user premises - combines calls to the public switched network and private services over the same dedicated ISDN-PRI Facility for a single customer using ISDN-PRI Access A.
- Central Office to Central Office - to be utilized for Customized Multi-line Telephone Service to Customized Multi-line Telephone Service, Customized Multi-line Telephone Service to end user, or end user to end user configurations, within a single customer's ISDN-PRI Service Arrangement. This connection arrangement requires a 1.544 Mbps digital facility between the customer's serving central office and the ISDN-PRI equipped central office. (T)
- ISDN-PRI Access B to Intermediary Customer Services - Provides a single customer's ISDN-PRI Service Arrangement with a connection to Intermediary Customer Services provider. In this situation, the Intermediary Customer Services provider may require a dedicated 1.544 Mbps Digital Service Facility termination in the customer's serving central office. (T)
- Tie Channel Service - provides intercom capability on "B" channels of ISDN PRI arrangements and other Customized Multi-line Telephone Service systems within the same subscriber network (central office to central office). This feature provides the capability to communicate on a private facility basis, as a tie line between Customized Multi-line Telephone Service systems served from different central offices. Tie channels on a single ISDN PRI Arrangement can be configured for intercom calling to a Customized Multi-line Telephone Service system and local exchange access for CPE. Intercom calls between an ISDN PRI Arrangement and a Customized Multi-line Telephone Service system do not incur usage charges. Calls to telephone numbers outside of a Customized Multi-line Telephone Service system without intercom capability may incur usage charges. (T)

Tie Channel Service may terminate on CPE at a customer location or at an Intermediary Customer (IC) location.

Rates for Tie Channel Service to Customer Premises or Central Office to Central Office are available on a per "B" channel basis or on a per PRI basis when 14 or more "B" channels are activated.

Rates for Tie Channel Services to an Intermediary Customer are available on a per "B" channel basis or on a per PRI basis when 10 or more channels are activated.

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Section 7
1st Revised Sheet 49
Cancels
Original Sheet 49

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

B. Conditions (Continued)

Calling Number Identification allows the customer to have access to the directory number of the calling party.

Where a single customer's ISDN-PRI Service Arrangement interconnects with an Intermediary Customer (e.g., Interexchange Carrier or other service provider) ISDN-PRI Access B is only permitted within that customer's business group. An Interexchange Carrier or other service provider cannot purchase access to the Company's network exchange or switched services for the purpose of resale.

When the customer converts existing service to ISDN-PRI Service (e.g., when the customer discontinues existing Customized Multi-line Telephone Service or PBX Service, etc., when ordering ISDN-PRI Service) termination liability (T) charges may apply. See Section 2, D, Termination Liability for exceptions.

The termination liability charge will not apply when a customer converts from Digital Channel Service to ISDN-PRI. A temporary interruption of service will occur during a conversion. Additionally, the conversion may require a service rearrangement and telephone number change(s).

Channels

ISDN-PRI Service is typically divided in capacities of twenty-three 64 Kbps "B" Channels and one 64 Kbps "D" Channel.

The "B" Channels can carry switched voice and switched data at transmission speeds of up to 64 Kbps. The channels can be configured for services such as voice, data, image, and video. The customer will be required to provide information regarding the types of services they intend to utilize over the "B" Channels. This permits the Company to furnish and maintain the services ordered and assure that tariff regulations are followed.

Advice No. 3315

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

B. Conditions (Continued)

Channels (Continued)

The "D" Channel is used to carry information about calls (such as call request and call set-up) placed on the "B" Channels to/from the customer's location(s) from/to the serving ISDN-PRI central office. "D" Channels operate at 64 Kbps and provide signaling and control for the 23 "B" Channels. PRI does not allow any customer's data traffic to be passed over the "D" Channel.

A Backup "D" Channel is a "D" channel provisioned to automatically take over for a failed "D" channel in the event of trouble.

"B" Channel Configurations: "B" Channels can be:

- 1) dedicated or allocated to a specific service type, or
- 2) allocated or shared to access two or more service types, or
- 3) a combination of 1) and 2).

The "B" Channel Configuration types are listed below:

- "B" Channel Circuit Switched DID/DOD Service: Direct Inward Dialing (DID) is a service by which PBXs and Customized Multi-line Telephone Service systems allow callers to dial from the public network straight to a desired extension within the system without operator intervention. Direct Outward Dialing (DOD) is a service in which outgoing calls within a PBX or Customized Multi-line Telephone Service system can be placed directly by dialing an initial digit (access digit) and then the desired number without the aid of an operator. A mixture of the Flat Rate and Measured Rate DID/DOD voice only channel configurations service will not be allowed on the same customer premises. (T) (T)

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Section 7
1st Revised Sheet 51
Canceling
Original Sheet 51

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

B. Conditions (Continued)

Channels (Continued)

"B" Channel Configurations: (Continued)

- "B" Channel Circuit Switched connection to Switched Data Services: is available on an intraswitch basis, in which case usage rates will not apply (flat rate basis). When a customer is connected with the Switched Data Service offerings of entities other than the Company, the customer is responsible for payment of services provided by those Intermediary Customer Services providers.
- Tie Channel to Customer Premises or Central Office to Central Office: "B" channels may be configured to terminate at the customer location or central office to central office providing the capability to communicate on a private facility basis. This arrangement function as a tie line between Customized Multi-line Telephone Service systems served from different central offices. This tie channel arrangement also provides for intercom calling to a Customized Multi-line Telephone Service and local access for CPE. Intercom calls between an ISDN PRI arrangement and a Customized Multi-line Telephone Service do not incur usage charges. Calls to telephone numbers outside of a Customized Multi-line Telephone Service without intercom capability may incur usage charges. (T)
(T)
(T)
- Tie Channel to Intermediary Customer Services: "B" Channels may be specified as dedicated to services of an Interexchange Carrier or other service provider. The Interexchange Carrier or other service provider will require a dedicated DS1/1.544 Mbps digital facility to the customers ISDN-PRI serving central office ordered from the appropriate tariff depending on the jurisdiction. The customer will be required to order a PRI Access B for the termination of this facility at the central office.

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

B. Conditions (Continued)

OPTIONAL FEATURES (Continued)

PRI Station Detail Billing:

Provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the Frontier Communications Northwest Inc. website via the Internet.

PRI Station Detail billing is only available with message/measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number (CPN) and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Customized Multi-line Telephone Service Dialing Plan numbers defined in the screening tables. (T) Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

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WN U-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 7
1st Revised Sheet 63
Canceling
Original Sheet 63

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

D. Rates (Continued)

<u>Monthly Rates</u> (Continued)	<u>Monthly Rates</u>
"B" CHANNEL CONFIGURATION (Per Channel)	
Circuit Switched Data	1
DID Service	
Network Access	\$22.75
Telephone Numbers, each	0.40
Optional 100 Block of Numbers	
One Year Term Commitment	25.00
Three Year Term Commitment	15.00
DOD Service	
Network Access	22.75
Tie Channel to Customer Premises or Central Office to Central Office ²	
Month-To-Month	10.00
One Year Term Commitment	10.00
Three Year Term Commitment	10.00
Five Year Term Commitment	10.00
Seven Year Term Commitment	10.00
Per PRI (14 or more "B" Channels Activated)	
One Year Term Commitment	100.00
Three Year Term Commitment	100.00
Five Year Term Commitment	100.00

¹ See applicable rate under "Switched Data Service", Switched Data Channel Access, and Central Office Channelization. Also, (T) include Network Measured Usage Rates listed under Network Access Rates.

² ISDN PRI Customized Multi-line Telephone Service Access or ISDN PRI Voice over Internet Protocol (VOIP) Customized (T) Multi-line Telephone Service Access NRCs from Section 11.D.6 is required. Tie Channels are in addition to the other (T) channel rates.

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Section 7
1st Revised Sheet 64
Canceling
Original Sheet 64

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY RATE INTERFACE (PRI)

D. Rates (Continued)

Monthly Rates (Continued)

Monthly Rates

"B" CHANNEL CONFIGURATION (Continued)
(Per Channel)

Tie Channel to Intermediary Customer Services ¹

Month-to-Month	\$10.00
One Year Term Commitment	10.00
Three Year Term Commitment	10.00
Five Year Term Commitment	10.00
Seven Year Term Commitment	10.00

Per PRI (10 or more "B" Channels Activated)

One Year Term Commitment	\$100.00
Three Year Term Commitment	100.00
Five Year Term Commitment	100.00

¹ ISDN Intermediary Customer Services channel configuration rates and charges apply only to ISDN-PRI facilities, which terminate on PRI Access B. In order to send calls to ISDN Intermediary Customer Services, the ISDN customer must have some form of local access to the ISDN serving central office (e.g., DID trunk, DOD trunk, or Two-Way/Universal or Call-by-Call Trunks). ISDN PRI Customized Multi-line Telephone Service Access or ISDN PRI Voice over Internet Protocol (VOIP) (T) Customized Multi-line Telephone Service Access NRCs from Customized Multi-line Telephone Service Section 11.D.6 is (T) required. Tie Channels are in addition to the other channel rates.

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Section 7
1st Revised Sheet 80
Canceling
Original Sheet 80

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

B. Conditions (Continued)

14. Digital (ISDN) Single Line Service (Continued)

c. Individual Line Loop Extension

Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the Company's engineering practice of maximum loss for the Digital Customized Multi-line Telephone Service (ISDN) loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line. (T) (T)

The customer's network access line is pre-engineered to determine when the U-Repeater/power module are required. If it is determined that they are required, the Company will provide, install and maintain such equipment.

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Section 7
1st Revised Sheet 82
Canceling
Original Sheet 82

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

C. Features

1. Definitions of the Custom Calling Service Feature Packages and CLASS Features are provided in Section 6 of this (T) tariff.
2. Circuit Switched Data 1000 Package
Data Call Forward, Data Multi-Line Hunt Group, Data Speed Dialing-Short List, and Data Toll Restriction.
3. Circuit Switched Data 2000 Package
Data 1000 Package plus Data Circular Hunting, and Data Speed Dialing-Long List.

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Section 7
 1st Revised Sheet 83
 Canceling
 Original Sheet 83

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

C. Features (Continued)

6. The following feature matrices indicate the availability of each feature with Digital (ISDN) Single Line Service.

Basic Operating Features ¹	<u>Digital</u>
<u>Feature Name</u>	
Direct Inward Dialing	X
Direct Outward Dialing	X
Automatic Identification of Outward Dial	X
Distinctive Ringing	X
Touch Call	X
Calling Number Identification	X

¹ An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Single Line may subscribe to a Custom Calling Service feature package, not Digital (ISDN) Single Line Multibutton Key Set (MBKS) feature packages. A MBKS feature package may be supplemented with Custom Calling Service feature packages by adding those packages to the Digital (ISDN) Single Line rate. Applicable charges will apply as stated elsewhere in this tariff. (T)

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

C. Features (Continued)

6. Feature Matrices (Continued)

Voice Packages Features ¹	MBKS <u>BASIC</u>
<u>Feature Name</u>	
Analog Shared Directory Number	X
Call Alternation	X
Call Forwarding	X
Conference Calling	X
Drop	X
Feature Function Buttons	X
Feature Inspect	X
Hold	X
Key System Coverage for Analog Lines	X
Multiple Directory Number Buttons	X
Shared Call Appearance of Directory Numbers	X
Speed Dialing	X
Time and Date Display	X

¹ Custom Calling Service Packages can be used with Digital (ISDN) Single Line Service.

(T)

Section 7
1st Revised Sheet 102
Canceling
Original Sheet 102

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

FLEXGROW TRUNK SERVICE

A. General

1. Description of Service

FlexGrow Trunking is an intraexchange multifunctional digital service, which provides network access between a customer's premises and the local serving office on a channelized basis (DS0) within a single high-capacity (DS1) digital facility.

FlexGrow Trunking is provided in capacity increments of 24 DS0 Channels within a single DS1 facility.

The following types of network services, as specified in other tariffs, are available on a channelized basis via FlexGrow Trunking:

- Analog Voice Service (exchange lines, trunks, Customized Multi-line Telephone Service, Custom Line Telephone Service, foreign exchange, off premises extensions, voice private lines, tie lines) (T)
- Dedicated Access (56, 64, 128, 256, 384, 512 and 768 Kbps) (T)
- Digital Data Service (2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps)
- Multi-Jurisdictional (Multi-J) Access (Multi-J IntraOffice or InterOffice Channel Access, per DS0)

Multi-Jurisdictional Service Activation permits the provisioning of interconnected services on an intrastate or interstate basis. For definitions of intrastate or interstate jurisdiction see Facilities for Intrastate Access Tariff, WN U-16, Section 5.

FlexGrow Trunking is available on a digital basis at the network interface at the customer's premises. Analog Voice Services, Digital Data Services and Dedicated Access Services are provided to the customer's premises by the Company, encoded as a DS1 bit stream. Each digital channel provided will have the identity only as a time-slot within a DS1 signaling stream. In case the customer does not order the Customer Site Channelization Service Option, as described below, as part of the FlexGrow Trunk Service, then compatible conversion equipment must be provided by the customer, including any Channel Service Units (CSU's).

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

FLEXGROW TRUNK SERVICE

D. Rates and Charges

Option 1 - Central Office Based Channelization:

<u>FlexGrow Trunk Capacity</u>	<u>Monthly Rate 12 Months</u>	<u>Monthly Rate 24 Months</u>	<u>Monthly Rate 36 Months</u>
DS1 Capacity, per DS1	\$200.00	\$180.00	\$170.00
DID 25 Number Blocks	10.00		7.50
DID 100 Number Blocks	25.00		15.00

<u>FlexGrow Trunk Service Activation</u>	<u>Monthly Rate</u>	
Analog Line/Trunk Customized Multi-line Telephone Service		(T)
B1	\$9.75	
PBX (DID, DOD, DIOD)	12.75	
Customized Multi-line Telephone Service	8.75	(T)
Custom Line Telephone Service Package ¹	6.00	(T)
Dedicated Access:		
56 or 64 Kbps	3.00	
128 Kbps	10.00	
256 Kbps	10.00	
384 Kbps	10.00	
512 Kbps	10.00	
768 Kbps	10.00	
Digital Data Service:		
2.4, 4.8, 9.6, 19.2, 56 & 64Kbps	3.00	
Multi-J Access:		
Multi-J IntraOffice Channel Access, per DS0 ²	3.00	
Multi-J Interoffice Channel Access, per DS0 ²	7.00	

¹ The Service Activation monthly rate for Custom Line Telephone Service Package is in addition to the Service Activation rate (T) for Analog Line B1 or Customized Multi-line Telephone Service. Custom Line Telephone Service Package Package is not (T) available on trunks.

² The Multi-J Access Service Activation rate is applied in addition to each FlexGrow Trunk Service Activation rate when the customer selects a Multi-J option.

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Section 7
1st Revised Sheet 110
Canceling
Original Sheet 110

GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL SERVICES

FLEXGROW TRUNK SERVICE

D. Rates and Charges (Continued)

Option 2 - Customer Premises Based Channelization:

<u>FlexGrow Trunk Capacity</u>	<u>Monthly Rate 12 Months</u>	<u>Monthly Rate 24 Months</u>	<u>Monthly Rate 36 Months</u>	
DS1 Capacity, per DS1	\$275.00	\$240.00	\$225.00	
DID 25 Number Blocks	10.00		7.50	
DID 100 Number Blocks	25.00		15.00	
 <u>FlexGrow Trunk Service Activation</u>			<u>Monthly Rate</u>	
Analog Line/Trunk/ Customized Multi-line Telephone Service ¹				(T)
B1			\$15.50	
PBX (DID,DOD,DIOD)			18.50	
Customized Multi-line Telephone Service			14.50	(T)
Custom Line Telephone Service Package ²			6.00	(T)
 Dedicated Access:				
56 or 64 Kbps			3.00	
128 Kbps			15.00	
256 Kbps			15.00	
384 Kbps			15.00	
512 Kbps			15.00	
768 Kbps			15.00	
 Digital Data Service:				
(2.4, 4.8, 9.6, 19.2, 56 & 64 Kbps)			3.00	
 Multi-J Access:				
Multi-J IntraOffice Channel Access, per DS0 ³			3.00	
Multi-J Interoffice Channel Access, per DS0 ³			7.00	

¹ End User Charges as specified in the End User FIA section of Frontier's Tariff FCC No. 5 will apply to Digital Channel Service.

² The Service Activation monthly rate for Custom Line Telephone Service Package is in addition to the Service Activation (T) rate for Analog Line B1 or Customized Multi-line Telephone Service. Custom Line Telephone Service Package is not (T) available on trunks.

³ The Multi-J Access Service Activation rate is applied in addition to each FlexGrow Trunk Service Activation rate when the customer selects a Multi-J option.

WN U-17
 FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 8
 Table of Contents 1st Revised Sheet 1
 Canceling
 Table of Contents Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

Table of Contents

	<u>Sheet</u>	
<u>CUSTOM LINE TELEPHONE SERVICE</u>		(T)
A. General	1	
B. Service Options	2	
Basic Standard Services	2	
Selectable Standard Services.....	3	
Optional Services	4	
C. Conditions	4	
D. Feature Descriptions	8	
E. Rates	18	
<u>LOCAL PACKAGES</u>		
A. General.....	22	
B. Services	22	
C. Conditions	23	
D. Rates	23	

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

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Section 8
1st Revised Sheet 1
Canceling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

A. General

Custom Line Telephone Service is a non-engineered Customized Multi-line Telephone Service -based service, which upon repositioning of the switch, does not require operations to provision at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls. Custom Line Telephone Service is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately. Custom Line Telephone Service is a customized package for small business with a minimum of 2 lines, and may not exceed a maximum of 30 lines.¹ If the Custom Line Telephone Service system falls below two lines it will no longer be considered a Custom Line Telephone Service system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply. Custom Line Telephone Service provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

(T)

(T)

(T)

Custom Line Telephone Service is available only under the Premium Calling Service option.

(T)

Custom Line Telephone Service is furnished from compatible digital type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Customized Multi-line Telephone Service lines within the customer's system.

Custom Line Telephone Service includes local exchange service (no dial "9" required), direct inward-dialing to Customized Multi-line Telephone Service lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone calling service, and intercept to the main listed number.

(T)

(T)

No other Customized Multi-line Telephone Service or classes of service can be mixed with Custom Line Telephone Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meet the communications needs of the business as well as choosing features from within the offered Custom Line Telephone Service package for each line or hunt group.

(T)

(T)

Custom Line Telephone Service is available only where technically feasible.

(T)

¹ Custom Line Telephone Service is limited to a maximum of six (6) lines in the DMS 10 Central Office.

(T)

Section 8
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

B. Service Options

Basic Standard Services ¹

Services included with a Custom Line Telephone Service line.

(T)

- Assume Dial "9"
- Call Hold
- Call Transfer (All Calls)
- Consultation Hold
- Distinctive Ringing (Inside/Outside) ²
- Speed Dialing – Thirty Number (Intercom Dialing Functionality)
- Three-Way Calling

¹ The Custom Line Telephone Service is available only under the Premium Calling Service option. The service line includes a network access line with Touch Tone Direct Inward/Outward Dialing capability. An additional network access line from Section 4, Network Access Services is not required.

² This feature is specific to Custom Line Telephone Service. See Section D, Feature Descriptions.

Section 8
 1st Revised Sheet 3
 Canceling
 Original Sheet 3

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

B. Service Options (Continued)

Selectable Standard Services¹

Services listed in this section are available for each Custom Line Telephone Service line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual Custom Line Telephone Service line:

(T)

- Automatic Callback (within system only)
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding
- Call Pick-Up Directed
- Call Pick-Up Group
- Call Restrictions:²
 - Call Restriction One
 - Call Restriction Two
 - Call Restriction Five
 - Call Restriction Six
 - Call Restriction Seven
- Call Waiting/Cancel Call Waiting
- Speed Dialing - Eight Number
- Dial Call Waiting-Originating
- Hunting - Series
- Hunting - Multi-Line

¹ Available only where technically feasible.

² No call restrictions are required with Custom Line Telephone Service. The above Call Restrictions are specific to Custom Line Telephone Service. See Section D, Feature Descriptions.

(T)

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Section 8
 1st Revised Sheet 4
 Canceling
 Original Sheet 4

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

B. Service Options (Continued)

Optional Services¹

Services listed in this section are also available for each Custom Line Telephone Service line at an additional monthly (T) recurring charge per feature:

- Busy Redial
- *69
- Call Block (*60)
- Call Park
- Call Park Directed
- Call Trace²
- Caller ID – Number Only
- Caller ID
- Enhanced Call Forwarding - Existing Number¹
- Enhanced Call Forwarding - Existing w/Call Manager¹
- Executive Busy Override
- Last Number Redial³
- Priority Call
- Select Call Forwarding

C. Conditions

Custom Line Telephone Service System

(T)

Custom Line Telephone Service lines sharing a common intercom arrangement and a primary directory listing will be considered a Custom Line Telephone Service. A system must have a minimum of two lines and may not exceed a maximum of thirty Custom Line Telephone Service lines. Custom Line Telephone Service is classified as a business (T) service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

¹ Available only where technically feasible.

² For description, see Section 6, Custom Calling Services, Calling Services.

³ This feature is specific to Custom Line Telephone Service. See Section D, Feature Descriptions.

(T)

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

C. Conditions (Continued)

Term Options

Custom Line Telephone Service customers may select either a month-to-month or a 24-month term option. The term (T) agreement becomes effective upon the installation date of the service.

Custom Line Telephone Service payment options may be selected by billing account number within a customer's system. (T)

Adding Lines Under Term Option

Additional Custom Line Telephone Service lines may be added to an existing system, up to a maximum of 30, during the (T) term period. For customers subscribing to the 24-month term option plan, the term obligation, with respect to any additional lines, will be coterminous with the 24-month term option.

Termination Liability

There is no termination liability for customers who have elected the Custom Line Telephone Service month-to-month (T) payment.

When a Custom Line Telephone Service customer chooses the 24-month term option and disconnects or terminates (T) Custom Line Telephone Service service after 30 days following installation, the nonrecurring Minor Software Change (T) Charge and applicable time sensitive installation charges will not be refunded.

The termination liability charges, as set forth in Section 2, D, Termination Liability, are applicable for 24-month term option customers.

Section 8
1st Revised Sheet 6
Canceling
Original Sheet 6

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

C. Conditions (Continued)

Transfer of Term Option

With the written permission of the Company, the obligation to pay the Custom Line Telephone Service charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. (T)

Subscriber Line Charge

An applicable interstate Subscriber Line Charge will be applied to all Custom Line Telephone Service lines. See Frontier's Tariff FCC No. 5 for rates. (T)

Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Custom Line Telephone Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Custom Line Telephone Service System. (T)

Off-Premises Lines

Custom Line Telephone Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same Custom Line Telephone Service system that are located at different premises but situated within the same wire center serving area. (T)

Optional Custom Line Telephone Service

(T)

Optional services may be available where Company facilities permit at the rates specified in Section E. The feature descriptions and regulations for these services are specified in Section D of this tariff. Only the Customized Multi-line Telephone Services specified in this section will be available under Custom Line Telephone Service. Custom Calling and CLASS services not specified in this tariff are not offered. (T)

Feature Restriction

Call Transfer, Three-Way Calling, Call Forwarding-Busy Line, Call Forwarding-Don't Answer, and Call Forwarding may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer. (T)

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Section 8
1st Revised Sheet 7
Cancelling
Original Sheet 7

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

C. Conditions (Continued)

Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the 24-month term option of Custom Line Telephone Service, they must request the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Custom Line Telephone Service may have their previous Company service reinstalled, at no cost, in accordance with the following terms and conditions.

Customers who had no previous service and subsequently elect to have their Custom Line Telephone Service disconnected will be converted by the Company to Frontier business lines or trunks at no additional nonrecurring charge. However, the lines cannot exceed the total number of lines in the Custom Line Telephone Service that the customer is disconnecting, without incurring nonrecurring charges. Customers will not be permitted to convert back to a service, which has been grandfathered.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any customer premises equipment (CPE) used in conjunction with this service, nor does it apply to outside facility connection charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

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Section 8
1st Revised Sheet 8
Cancelling
Original Sheet 8

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions

Custom Line Telephone Service Basic Standard Features

(T)

The following features are automatically included on every Custom Line Telephone Service line, and are the backbone of the Custom Line Telephone Service offering: (T)
(T)

Assume Dial "9"

Allows the customer to place calls outside the group without having to dial the access code "9".

Call Hold

The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call per line can be put on hold at a time.

Call Transfer (All Calls)

The ability for a Custom Line Telephone Service line to transfer an established incoming call to another line. The "transfer-to-line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer. (T)
(T)

Consultation Hold

A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Direct Inward Dial (DID)

The ability of each member of the Custom Line Telephone Service group to receive calls from outside the group directly to their station. (T)

Direct Outward Dial (DOD)

The ability of each member of the Custom Line Telephone Service group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant. (T)

Section 8
1st Revised Sheet 9
Canceling
Original Sheet 9

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Basic Standard Features (Continued)

(T)

Distinctive Ringing (Inside/Outside)

This feature allows the user to distinguish between calls originating from within the Custom Line Telephone Service group and calls originating from outside the Custom Line Telephone Service group. Calls originating from inside the group will receive one ring, and calls originating from outside the group will receive a double ring. This feature is specific Custom Line Telephone Service.

(T)

Speed Dialing – Thirty Number (Intercom Dialing Functionality)

Provides the customer with the ability to communicate between lines within your own Custom Line Telephone Service group by dialing a two-digit code instead of having to dial the full 7- or 10-digit telephone number.

(T)

Three-Way Calling

Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

(T)

Touch Tone

Provides push button tone signaling for dialing calls, and accessing features. Rotary dial telephones are not compatible with Custom Line Telephone Service.

(T)

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Section 8
1st Revised Sheet 10
Cancelling
Original Sheet 10

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE (T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Selectable Features (T)

The following features may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customer's choosing.

Automatic Call Back (within system only)

When a Custom Line Telephone Service user reaches a busy line within the Custom Line Telephone Service group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the Custom Line Telephone Service group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated earlier by the originator, by dialing a code (#52). (T)

Call Forwarding-Busy Line

A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is busy. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges billed to the Custom Line Telephone Service customer. (T)

Call Forwarding-Don't Answer

A fixed feature, provisioned by the Company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges billed to the Custom Line Telephone Service customer. (T)

Call Forwarding

Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded-to number, and may change the forwarded-to number as often as desired. The user also has the ability to turn the feature off and on as needed to better serve the user's needs. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges billed to the Custom Line Telephone Service customer. (T)

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Section 8
1st Revised Sheet 11
Cancelling
Original Sheet 11

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE (T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Selectable Features (Continued) (T)

Call Pick-Up Directed

This feature enables a user to answer (pick-up) calls directed to any other line within the Custom Line Telephone Service group by dialing a code (*18) and the number of the ringing line, even if the user and the ringing line are not in the same call pick-up group. If more than one user tries to pick-up the call, only the first user will receive the call, and the others will receive a busy tone to identify the call was answered. (T)

Call Pick-Up Group

This feature allows the user to answer (pick-up) any call directed to any other line within the user's Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Call Restrictions

The customer has the option of choosing the type of call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code and call blocking features. This feature is specific to Custom Line Telephone Service. Types of Call restrictions are: (T)

No Call Restrictions

This option allows the user to make and receive calls without restrictions of any kind.

Call Restriction One

This option blocks all outgoing chargeable toll calls including all operator calls. It allows outgoing local calls (outside the group), 8XX calls, local DIRECTORY ASSISTANCE calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

Call Restriction Two

This option blocks all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (third number, collect, or credit card only), local calls (outside the group), 8XX calling, local DIRECTORY ASSISTANCE calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

Advice No. 3315

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Selectable Features (Continued)

(T)

Call Restrictions (Continued)

Types of Call restrictions are: (Continued)

Call Restriction Five

This option blocks all 900, 700, 976 calls. This option may be added to the No Call Restriction class of service as required.

Call Restriction Six

This option blocks all casual dialing (101XXXX) type calls. This option may be added to the No Call Restriction class of service as required.

Call Restriction Seven

This option blocks all international type calls. This option may be added to the No Call Restriction class of service as required.

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Section 8
1st Revised Sheet 13
Canceling
Original Sheet 13

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Selectable Features (Continued)

(T)

Call Waiting/Cancel Call Waiting

When a busy Custom Line Telephone Service line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing the present call on hold and answering the incoming call, or disregarding the call. The calling party will receive a ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code (*70). Canceling the Call Waiting feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone. (T)

Speed Dialing - Eight Number

This feature allows the user to make calls to frequently-dialed numbers by using an abbreviated code for each number. The short list consists of eight (8) numbers where Custom Line Telephone Service is available, except the 5ESS Central Office, which will only provide six (6) numbers. This is a customer programmable feature, and each user will have his own list. (T)

Dial Call Waiting-Originating

When a user calls another member of the Custom Line Telephone Service group, and reaches a busy signal, the user can dial a code (*54) to send a call waiting tone to the called line. The called party, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone. This feature can be activated or deactivated by the user. (T)

Hunting (Series and/or Multi-Line)

Hunting allows the customer to eliminate busy signals and increase accessibility by expanding call coverage. Hunting begins with a call to a lead number or pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for Custom Line Telephone Service customers will be provided in a Series or Multi-Line arrangement only, and must be programmed by the Company from data provided by the customer. (T)

Note: Circular or other type of hunting sequence not listed above is not available to Custom Line Telephone Service customers. (T)

Advice No. 3315

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Section 8
1st Revised Sheet 14
Canceling
Original Sheet 14

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Optional Features

(T)

These features may be selected by the customer and may be added to any line or hunt group of the customer's choosing; however, there will be additional charges for these features.

Busy Redial

This feature allows the user attempting to call to a busy line, within the local calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30-minute queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

*69

This feature allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

Advice No. 3315

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Section 8
1st Revised Sheet 15
Canceling
Original Sheet 15

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Optional Features (Cont'd)

(T)

*69 (Cont'd)

General Disclaimer/Conditions

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. Note: The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Sharp Service, Frontier Calling Services.

Rates & Charges

Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

Call Block (*60)

This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the user's line. The numbers the user chooses to block must be from the user's local calling area. Calls from outside the user's local calling area and operator calls cannot be blocked. Once activated, calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park

This feature allows the user to "park" a call against his own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Advice No. 3315

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Section 8
1st Revised Sheet 16
Canceling
Original Sheet 16

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Optional Features (Continued)

(T)

Call Park Directed

This feature is an enhanced call park feature and enables the user to "park" a call on any number within the Custom Line Telephone Service group, except his own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time. This feature is not available in the GTD5 Central Office. (T)

Call Trace

Allows the user to trace the number of the last call received, and have the number automatically reported to the Company. See Section 6, Custom Calling Services, for other details and rates.

Caller ID – Number Only

This feature allows the user (with compatible CPE) to view the telephone number of the incoming call.

Caller ID

This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

Enhanced Call Forwarding – Existing Number & Existing Number with Call Manager

This is an Advanced Intelligent Network-based service. Using a toll-free 800 number, subscribers can forward calls from anywhere in the country to another number of their choice (pager, cellular phone, work phone, or home phone). Enhanced Call Forwarding (ECF) is installed with a default destination number requested by the end user, and provides the added flexibility for subscribers to override the default number at will by using prompts on the Administrative Interactive Voice Response Unit number. See Section 6, Custom Calling Services, for other details and rates.

Advice No. 3315

Issued: February 23, 2011
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Section 8
1st Revised Sheet 17
Canceling
Original Sheet 17

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

D. Feature Descriptions (Continued)

Custom Line Telephone Service Optional Features (Continued)

(T)

Executive Busy Override

This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a three-way call. The called number must be in the Custom Line Telephone Service group, and will receive a warning tone prior to the establishment of the three-way conference call. (T)

Last Number Redial

This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS Central Office. This feature is specific to Custom Line Telephone Service. (T)
(T)

Select Call Forwarding

This feature allows the user the ability to program up to twelve numbers of his choosing that he wants call forwarded. When one of the numbers on the user list calls, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

VIP Alert

This feature provides the user the ability to identify up to twelve numbers he wants to receive a special notification when a call is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on the special list. This feature will not work on a hunt group pilot number.

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WN U-17

FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 8
 1st Revised Sheet 18
 Canceling
 Original Sheet 18

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

E. Rates

Custom Line Telephone Service Basic Service,

(T)

Includes: ¹

- Assume Dial "9"
- Call Hold
- Call Transfer (All Calls)
- Consultation Hold
- Distinctive Ringing (Inside/Outside)²
- Speed Dialing – Thirty Number (Intercom Dialing Functionality)
- Three-Way Calling

	<u>Monthly Rate</u>	<u>24 Month Term Commitment</u>
Basic Service each line (57860)	\$38.00	\$35.00

¹ The Custom Line Telephone Service is available only under the Premium Calling Service option. The service line includes a network access line with Direct Inward/Outward Dialing capability. An additional network access line from Section 4, Network Access Services is not required. (T)

² This feature is specific to Custom Line Telephone Service. See Section D, Feature Descriptions. (T)

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Section 8
 1st Revised Sheet 19
 Canceling
 Original Sheet 19

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

E. Rates

Custom Line Telephone Service Selectable Features

(T)

(See Section D, Feature Descriptions)

Monthly Rate

Automatic Callback (within system only)	--
Call Forwarding-Busy Line	--
Call Forwarding-Don't Answer	--
Call Forwarding	--
Call Pick-Up Directed	--
Call Pick-Up Group	--
Call Restrictions: ¹	--
Call Restriction One	--
Call Restriction Two	--
Call Restriction Five	--
Call Restriction Six	--
Call Restriction Seven	--
Call Waiting/Cancel Call Waiting	--
Speed Dialing - Eight Number	--
Dial Call Waiting-Originating	--
Hunting - Series	--
Hunting - Multi- Line	--

¹ No call restrictions are required with Custom Line Telephone Service. The above Call Restrictions are specific to Custom Line Telephone Service e. See Section D, Feature Description. (T)

Advice No. 3315

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Section 8
 1st Revised Sheet 20
 Canceling
 Original Sheet 20

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

E. Rates

Custom Line Telephone Service Optional Features

(T)

(See Section D, Feature Descriptions)

	<u>Additional MRC Per Month</u>
Busy Redial	\$4.00
*69	4.00
Call Block *60	3.00
Call Park	3.00
Call Park Directed	4.00
Call Trace ¹	--
Caller ID – Number Only	10.00
Caller ID	10.95
Enhanced Call Forwarding - Existing Number ¹	--
Enhanced Call Forwarding - Existing Number w/Call Manager ¹	--
Executive Busy Override	4.00
Last Number Redial ²	4.00
Priority Call	4.00
Select Call Forwarding	6.00

FOREIGN CENTRAL OFFICE SERVICE CHARGES

When the Custom Line Telephone Service station line is located in a different central office area of the serving exchange (T)
 at the customer's request, the Service Connection Charge applies as specified in Section 10, Foreign Exchange Service in
 addition to the line rate for Custom Line Telephone Service Basic Service. (T)

¹ For description and rate, see Section 6, Custom Calling Services, Calling Services. (T)

² This feature is specific to Custom Line Telephone Service. See Section D, Feature Descriptions.

Section 8
1st Revised Sheet 21
Canceling
Original Sheet 21

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

CUSTOM LINE TELEPHONE SERVICE

(T)

E. Rates

Service Charges

Initial Service, Subsequent Service, and Line Connection Service Order Charges (as specified in Section 5, Service Charges) will not apply to the installation of Custom Line Telephone Service lines when installed under a term commitment. The Minor Software Change charges (as specified in Section 11, Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service) are applicable. (T)

If a customer elects to change from a business line or another Customized Multi-line Telephone Service to the Custom Line Telephone Service or from the Custom Line Telephone Service to another Customized Multi-line Telephone Service, a Subsequent Service Charge applies, rather than a Line Connection charge. (T)

No service charges will apply for Custom Line Telephone Service Custom Calling and CLASS Services, if installed initially with the Custom Line Telephone Service. When features are added or rearranged on an existing line subsequent to the installation of the Custom Line Telephone Service System, the appropriate Subsequent Order Charge as specified in Section 5, Service Charges, and the Minor Software Change charges as specified in Section 11, Customized Multi-line Telephone Service /Digital (ISDN) Customized Multi-line Telephone Service are applicable. (T)

Foreign Exchange Service

Foreign Exchange Service must be applied to the entire Custom Line Telephone Service business group. No service can be extended. Rates and charges are applied as specified in Section 10, General Services, Foreign Exchange Service. (T)

Calling Plans

Custom Line Telephone Service customers are also eligible for toll Discount Calling Plans. See the Washington Catalog for Competitively Classified Intrastate Services for descriptions and rates. (T)

Advice No. 3315

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Section 8
1st Revised Sheet 22
Cancelling
Original Sheet 22

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

LOCAL PACKAGES

A. General

Feature Packages One, Two and Three are available to business customers.

B. Services

Feature Packages One, Two and Three for Business

Feature Packages One, Two and Three are available only to Business customers with Premium Calling Service Network Access Line for Business (B1), Customized Multi-line Telephone Service or Custom Line Telephone Service. The feature packages do not include the Customer's Network Access Line (B1), Customized Multi-line Telephone Service or Custom Line Telephone Service, which must be purchased separately from the Company under this tariff. (T)
|
(T)

Feature Package One

Feature Package One is available to business customers who subscribe to a Premium Calling Service Network Access Line for Business (B1). Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or Three Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features.

Feature Package Two

Feature Package Two is available to business customers who subscribe to a Premium Calling Service Network Access Line for Business (B1), Customized Multi-line Telephone Service, or Custom Line Telephone Service. Feature Package Two includes Caller ID with Name and Voice Messaging¹. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at no additional charge. (T)

Feature Package Three

Feature Package Three is available to business customers who subscribe to a Premium Calling Service Network Access Line for Business (B1), Customized Multi-line Telephone Service, or Custom Line Telephone Service. Feature Package Three includes Caller ID with Name and One Point Voice Messaging². The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at no additional charge. (T)

¹ Voice Messaging is a non-regulated service and included for informational purposes.

² One Point Voice Messaging is a non-regulated service and included for informational purposes.

Section 8
 1st Revised Sheet 23
 Canceling
 Original Sheet 23

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

LOCAL PACKAGES

C. Conditions

Frontier's Feature Packages One, Two and Three for Business are only available to business customers who subscribe to 25 or fewer Company lines (voice grade or voice grade equivalent) at the time of subscription to the Feature Packages for Business. Business customers may subscribe to Feature Packages One, Two or Three for up to ten (10) lines. These Feature Packages are not available with FlexGrow Service, Enhanced FlexGrow Service, PBX trunks, ground start lines or trunks, ISDN Single Line Service (BRI), ISDN Primary Rate Interface Service (PRI), Remote Call Forwarding Service, Foreign Exchange Service, Foreign Central Office Service, Coin Service or Public Access Line Service.

D. Rates

The monthly rate for Feature Package One, Two or Three for Business applies in addition to and does not include a customer's Premium Calling Service Network Access Line for Business (B1), Customized Multi-line Telephone Service (T) and/or Custom Line Telephone Service line. (T)

Nonrecurring Service Order Charges in Section 5 of this tariff do not apply to existing customers who choose to add Feature Package One, Two or Three for Business to their line(s). Nonrecurring Service Order Charges will be waived in the event a class of service change is required in order to subscribe to Feature Package One, Two or Three for Business.

Monthly Rate

Feature Package One, Two or Three for Business

Feature Package One	\$ 7.00
Feature Package Two	\$13.00
Feature Package Three	\$16.00

Advice No. 3315

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Section 9
1st Revised Sheet 5
Canceling
Original Sheet 5

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

CALL REFERRAL SERVICE

C. Conditions

The Company reserves the right to refuse any customer's requested message that it deems to be in violation of the Rules and Regulations section of this tariff. Messages must also be in compliance with all administrative rules, state statutes, and public policy considerations.

Personalized recorded message services such as Extended Basic Call Referral, Internet Call Messenger Service, or New Number Call Routing will not be provided to customers who have been disconnected for nonpayment. (T)
(T)

All applicable charges for Call Referral Services will be billed in advance as a one-time charge. Customers will be billed for the total requested Call Referral Service time period on their next billing statement.

Basic Call Referral and Extended Basic Call Referral are available to Customized Multi-line Telephone Service or Custom Line Telephone Service customers. (T)
(T)

Call Referral Service in this Section is not applicable for Direct Inward Dialing (DID) customers. Extended Basic Referral service for DID customers is set forth in Section 10, General Services of this tariff.

One month is equivalent to 30 days of service for Call Referral Service offerings.

D. Application of Rates

The monthly nonrecurring rate applies to each full or partial subsequent month that service is provided.

In addition to the monthly nonrecurring charge for Internet Call Messenger Service or New Number Call Routing, a Customized Recording Set-up Fee will apply. (T)
(T)

The Customized Recording Set-up Fee applies to all initial and subsequent orders for Internet Call Messenger Service or New Number Call Routing. (T)
(T)

The rates and charges following are in addition to any other applicable rates and charges.

Advice No. 3315

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GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

LOCAL DIRECTORY ASSISTANCE SERVICE

B. Conditions (Continued)

3. The Company shall establish practices and procedures to administer exceptions to the charge for local directory assistance, verify disabilities, and prevent abuse thereof.
4. For Terms, Conditions and Rates and Charges, see Local Directory Assistance Service in the Washington Catalog for Competitively Classified Intrastate Services, Section 7. (T)
(T)
5. Local Directory Assistance includes Dedicated Directory Services Request at no additional charge. If the customer asks for two listings, the second number will be automatically connected unless the customer asks the operator to be connected to the first number.

C. Rates and Charges

See Washington Catalog for Competitively Classified Intrastate Services, Section 7, Rates and Charges for the Local Directory Assistance charge. (T)

Advice No. 3315

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Section 9
1st Revised Sheet 9
Canceling
Original Sheet 9

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DEDICATED DIRECTORY SERVICES REQUEST

A. General

1. Dedicated Directory Services Request provides an incoming Directory Assistance customer requesting an intraLATA number, a mechanized announcement offering call completion to the listed number requested. This service is included with the Local Directory Assistance Service charge.
2. For additional Terms, Conditions and Rates and Charges, see the Washington Catalog for Competitively Classified Intrastate Services, Section 5, Directory Assistance Services. (T)
(T)

B. Conditions

1. Call completion is available at no additional charge on a Local Access and Transport Area (LATA) basis. Calls outside the customer's local calling scope are completed on a sent-paid basis, paid for by the calling customer. However, where applicable, intraLATA long distance and/or local usage charges will apply if the call is answered.

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Section 9
1st Revised Sheet 10
Canceling
Original Sheet 10

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

A. General

National Directory Assistance (NDA) provides customers with directory listings from the Company's directory assistance database. This database makes all Company listings available to any Company operator along with national listings from other directory assistance provider database(s). NDA provides listings for residential, business, government, Frontier 1-800, and Company local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

B. Conditions

1. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings. The customer should advise the operator at the beginning of the call if two (2) listings will be requested.
2. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed on an exchange access line which the Company has determined is used on a continuing basis by a person incapable of using the Company's directory. This condition is administered the same as it is for Directory Assistance.
3. For Terms, Conditions and Rates and Charges, see Local Directory Assistance Service in the Washington Catalog for Competitively Classified Intrastate Service, Section 5. (T)
(T)

Advice No. 3315

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By Kenneth Mason, Vice President of Government and Regulatory Affairs

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Section 9
1st Revised Sheet 11
Cancelling
Original Sheet 11

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

A. General

1. The Primary Listing, which will include the name, address and telephone number of the customer, will be furnished at no charge in the alphabetical section of the directory. Each business customer will also receive one listing per telephone number at no charge in the classified section of the directory under a classification of the customer's choice.

B. Conditions

1. The listing consists of one line. When use of abbreviations impairs clarity and identification, a second line may be used without additional charge.
2. Listings will be limited to such information as is necessary for proper identification. The Company may refuse to insert any listing, which, in its judgment, does not facilitate the use of the directory.
3. An Additional Listing must include the same address and telephone number as the Primary Listing except that a different address may be shown for off-premises PBX or Customized Multi-line Telephone Service stations located on (T) other premises occupied by the customer.
4. Additional Listings may be furnished with Residence Service for others who are members of the customer's domestic establishment and who occupy the same premises.
5. Foreign Exchange Listings are listings in any Frontier directory for which the customer does not have local service. The Foreign Exchange Listing rate will apply.
6. A customer subscribing to Residence Service may request a dual name Primary or Additional Listing which contains, in addition to the customer's surname, the given names or initials (or combination thereof) of the customer and:
 - a. one other person with the same surname who resides at the same address; or
 - b. a second name, other than surname, by which the customer is also known, including the married name of a woman whose husband is deceased.
7. Business additional listings may be the names of officers, partners, or employees of the customer, departments or branches of the customer's business, or bonafide names of firms or corporations, which the customer owns or controls or is duly authorized to represent.

Advice No. 3315

Issued: February 23, 2011
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 10
Table of Contents 1st Revised Sheet 1
Canceling
Table of Contents Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Table of Contents

	<u>Sheet</u>	
Outgoing Call Restrict Service		
A. General	1	(T)
B. Conditions	1	
C. Description	4	
D. Rates	5	
PAL Call Restriction Service		
A. General	7	
B. Conditions	7	
C. Description	9	
D. Rates	10	
Billed Number Screening Service (BNS)		
A. General	11	
B. Conditions	11	
C. Rates and Charges.....	12	
Direct Inward Dialing Service (formerly GTE)		
A. General	13	
B. Conditions	14	
C. Rates	16	
Direct Inward Dialing Service (formerly Contel)		
A. General	17	
B. Conditions	17	
C. Rates	19	
Extended Basic Referral		
A. General	20	
B. Conditions	20	
C. Rates	20	
Direct Inward - Outward Dialing Service (DIOD)	21	
A. General	21	
B. Conditions	21	
C. Rates	23	

Advice No. 3315

Issued: February 23, 2011
 Issued by Frontier Communications Northwest Inc.
 By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: February 26, 2011

Section 10
1st Revised Sheet 1
Canceling
Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

OUTGOING CALL RESTRICT SERVICE

(T)

A. General

Outgoing Call Restrict Service (CRS) provides the capability to block outgoing dialed calls to selected numbers or prefixes. (T)
The service is provided in the central office and is available in four packages of predetermined numbers. Subscriber dialed calls to restricted numbers are blocked in the Company's central office and diverted to an intercept announcement.

B. Conditions

Outgoing Call Restrict Service is available on local exchange One-party residence and business network access lines where (T)
central office and operating conditions permit.

The provisions of each Outgoing Call Restrict Service are as stated previously in this tariff. No substitutions of any features (T)
are permitted.

The customer retains the capability of accepting Third Number Billed and Collect calls on any Outgoing Call Restrict Service. (T)
The customer is responsible for these calls, and Calling Card calls, billed to his account.

0- access is not permitted under the provisions of this tariff. Therefore, where 911 Emergency service is not available in a
serving area, it is the responsibility of the customer to notify station users that Operator access is not available.

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Section 10
1st Revised Sheet 2
Canceling
Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

OUTGOING CALL RESTRICT SERVICE

(T)

B. Conditions (Continued)

The Company shall not be liable to any person for damages of any nature arising out of, resulting from, or in connection with the provision of Outgoing Call Restrict Service offered herein, including without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing options listed previously. (T)

Service Charges in Section 5 are waived when Call Restrict Service is: (T)

1. Ordered and installed at the same time as the Local Exchange Service.
2. Ordered and installed at the same time as another change on the Local Exchange Service line in which Service Charges found elsewhere in this tariff apply.
3. Ordered during promotional campaigns and area specific introductory promotions conducted when these services are first made available in a central office. These activities shall not exceed a period of 60 days per occurrence and shall be approved by the Commission prior to the promotion. This condition applies to single line nonhunting service only.

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Section 10
1st Revised Sheet 3
Canceling
Original Sheet 3

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

OUTGOING CALL RESTRICT SERVICE

(T)

B. Conditions (Continued)

Nonrecurring charges for the installation of CRS 1 (Limited Restriction) and CRS 4 (976 Call Restriction) shall be waived upon initial request for single line nonhunting service. If the customer subsequently removes CRS 1 or CRS 4 blocking and then orders it reinstated on the same line, appropriate Nonrecurring charges will apply.

Call Restrict Service shall be removed upon written request from the customer.

(T)

Split 1+DDD Blocking

This blocking service is offered to aggregators upon request, on a per line or trunk basis. An aggregator is any individual, partnership, association, joint-stock company, trust or corporation that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

OUTGOING CALL RESTRICT SERVICE

(T)

C. Description

CRS packages permit calls to the following nonchargeable numbers/prefixes:

- 911
- 1+800/877/888
- Local Calls
- Listed toll free numbers for Telephone Company (Repair, Billing, etc.)

1. CRS 1 - Limited Restriction

Blocks calls to 1+(900)XXX-XXXX and 0+(900)XXX-XXXX.
Blocks intrastate calls to 1+976-XXXX.

2. CRS 2 - Maximum Restriction

Blocks calls to: Same numbers as CRS 1 plus
Points accessed by 0-, 0+, 01+, 011+, and 1+ dialing
with the exception of 1+800/877/888.

3. CRS 3 - Split I+DDD Restriction

Blocks calls to 10XXX+1+ and 10XXX+011+.

4. CRS 4 - 976 Call Restriction

Blocks intrastate calls to 1+976-XXXX.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

OUTGOING CALL RESTRICT SERVICE

(T)

D. Rates Per Line	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. CRS 1 - Limited Restriction		
Initial Installation		
Individual Network Access Lines	\$0.00	\$0.00
Trunk Network Access Lines	0.00	10.00
Additional lines, same order	0.00	4.00
Subsequent Installation		
Individual Network Access Lines	0.00	10.00
Trunk Network Access Lines	0.00	10.00
Additional lines, same order	0.00	4.00
2. CRS 2 - Maximum Restriction	3.40	10.00
3. CRS 3 - Split 1+DDD Restriction	5.00	26.00

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Section 10
 1st Revised Sheet 6
 Canceling
 Original Sheet 6

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

OUTGOING CALL RESTRICT SERVICE

(T)

D. Rates Per Line	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
4. CRS 4 - 976 Call Restriction		
Initial Installation		
Individual Network Access Lines	\$0.00	\$0.00
Trunk Network Access Lines	0.00	10.00
Additional lines, same order	0.00	4.00
Subsequent Installation		
Individual Network Access Lines	0.00	10.00
Trunk Network Access Lines	0.00	10.00
Additional lines, same order	0.00	4.00

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Section 10
 1st Revised Sheet 10
 Canceling
 Original Sheet 10

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CALL RESTRICTION SERVICES

PAL CALL RESTRICTION SERVICE

D. Rates			
	<u>Public Access Line Service Options</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1.	Nonrestrictive	--	--
2.	Local Call (7 Digits) Restrictions	\$.50	\$30.00
3.	Operator Call Screening (0+) and Long Distance (1+) Blocking (Selective Class of Call Screening)	1.32	--
4.	Operator Call Screening Only (0+) (Selective Class of Call Screening)	1.32	--
5.	Outward Only PAL Service	.50	--
6.	Split 1+DDD Restriction	(See Outgoing Call Restrict Service in this section)	(T) (T)
7.	Block incoming collect and/or third number billed calls (Billed Number Screening)	--	5.00
8.	International Blocking Service	--	19.95

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Section 10
1st Revised Sheet 22
Canceling
Original Sheet 22

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECT INWARD - OUTWARD DIALING SERVICE (DIOD)

B. Conditions (Continued)

If a customer's normal serving Central Office is not equipped to provide DIOD service or the customer so requests, the service may be provided where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service in Section 10.

When DIOD service becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial non-recurring charges and service charges as appropriate.

A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the customer, resulting from such conversion or upgrade of Central Office Equipment.

The combining of flat rate and measured rate trunks and lines is prohibited.

DIOD service requires the purchase of a DIOD trunk as specified under DIOD Service, Section 10.C, as well as blocks of (T) DID Numbers as specified under DID Service, Section 10.C, Sheet 15.1 or Sheet 15.4. Applicable Service Charges as specified in Section 5 also apply.

Direct Inward - Outward Dialing Service (DIOD) is available only under the Premium Calling Service option.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

FOREIGN EXCHANGE SERVICE (formerly GTE)

C. Rates (Continued)

Monthly
Rate

CONTIGUOUS EXCHANGES (Continued)

The charges below apply. (Continued)

2. This is the air line mileage between the termination of the customer's foreign Network Access Line to the nearest point on the common boundary of the local and foreign exchanges, per month:

Trunk, Business and Residence One-party Network Access Services, per 1/2 mile or fraction thereof	\$5.86
Residence Two-party service, per 1/4 mile or fraction thereof	1.46 ¹
Residence Four-party Service, per 1/4 mile or fraction thereof	1.17 ¹
Residence Four-party Suburban, and Residence Multi-party, per 1/4 mile or fraction thereof	.59 ¹

Note: If not a former GTE Exchange, rates and conditions of serving company apply.

(T)

¹ No new service offered after April 10, 1981. This service is not offered on a supersedure basis.

Section 10
1st Revised Sheet 64
Cancelling
Original Sheet 64

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

LINE HUNT AND STOP HUNT SERVICES

A. General

This Section includes Line Hunt and Stop Hunt Services.

B. Conditions

1. Line Hunt

The method used to provide this service may vary from central office to central office due to the facilities available.

Service is available for business and residential customers. Business Trunk, Key, PBX and Customized Multi-line Telephone Service customers are exempt from this charge. (T)
(T)

Line Hunt is used by a customer with more than one line in order to route an incoming call to an available (non-busy) line. If a line is busy, this service will hunt for an idle line in order to complete the call. Line Hunt must be on each line arranged in a hunt group.

2. Stop Hunt Arrangement

This service is available with trunk hunting Local Exchange Service and trunk lines from serving central offices, which are equipped to provide the service.

Stop Hunt arrangement is used where the customer cannot answer all lines, such as at night. The arrangement permits automatic trunk hunting to be stopped at a prearranged line and give a busy indication.

Should a Control Channel be required to operate with a switching key to activate the Stop Hunt feature, the channel will be provided in accordance with the appropriate Private Line Service tariff. Channels, which are in service on or before March 5, 1984 will continue to be provided at no charge.

The rate contemplates controlling Local Exchange Service or trunk lines of the central office area in which the customer is located. The rate is applied to each hunt group.

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Section 10
1st Revised Sheet 65
Cancelling
Original Sheet 65

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

LINE HUNT AND STOP HUNT SERVICES (Continued)

C. Rates	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Line Hunt, per line arranged	\$1.50 ¹	--
2. Stop Hunt Arrangement, per hunt group	11.03	\$42.75

¹ Business Trunk, Key, PBX and Customized Multi-line Telephone Service customers are exempt.

(T)

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SUMMARY BILLING SERVICE

A. General

Summary Billing Service (SBS) provides a customer who receives more than one monthly bill from the Company within the state of Washington to receive one combined monthly statement.

B. Conditions

SBS is available on all grades, types and classes of service where operating conditions permit. SBS provided on Customized Multi-line Telephone Service is included in the rates for that service found elsewhere in this tariff. (T)

All accounts rendered under one Summary Bill must have the same bill name. When a bill name is changed to meet the conditions for SBS, the Subsequent Service Ordering Charge from Service Charges (Section 5) will apply.

The monthly Summary Bill will include the following:

1. The individual bills for all numbers designated by the customer to appear in the Summary Group.
2. One summary that states the balance due on all bills, by telephone number, included in the statement.
3. One payment document for rendering payment on the entire summary billed account.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINE NON-DIGITAL SERVICE

1. IntraLATA/Intraexchange (Local)

See the Company's Facilities for Intrastate Access Tariff WN U-16, Section 5 for all Service Charges and Monthly Rates. (1)

2. IntraLATA/Interexchange

See the Company's Facilities for Intrastate Access Tariff WN U-16, Section 5 for all Service Charges and Monthly Rates. (1)

If the private (special access) line is wholly by the Company, the Company will bill the service from end-to-end. If the private line is provisioned with a connecting company then each LEC will bill its portion of the service to the meet point.

(1) The Subsequent Service Ordering Charge in Section 5, Facilities for Intrastate Access Tariff, WN U-16, apply.

(T)

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Section 10
 1st Revised Sheet 103
 Canceling
 Original Sheet 103

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

A. General

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access line or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

B. Description

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate Service Establishment Charge will apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Individual Access Line	DCS trunk group	
Multiline Hunt Group	Features plan - Business group	
PBX trunk group	Customized Multi-line Telephone Service System group	(T)
DID trunk group	Remote Call Forwarding	
DOD trunk group	Customized Multi-line Telephone Service single line station	(T)
ISDN BRI	Customized Multi-line Telephone Service multiline hunt group	
ISDN PRI trunk group	Customized Multi-line Telephone Service Attendant	
Network Access Registers (NARs)/ business group	Customized Multi-line Telephone Service -- RCF/ACD or other trunk group	(T)

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

Section 10
1st Revised Sheet 104
Canceling
Original Sheet 104

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

C. Conditions

Business Traffic Study Service is available only to business customers.

Calls must be carried by the Company and billed by, or on behalf of, the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per-call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges in E. following.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Customized Multi-line Telephone Service should include reports on both the (T) Network Access Registers (NARs) and on the hunt group, in order to make sure that blockage is not occurring at either end.

D. Application of Rates

For the setup of each additional Business Traffic Study Report, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

The Subsequent Service Order Charge in Section 5 of this Tariff will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to traffic study reports in a calendar year.

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