

WN U-4
 UNITED TELEPHONE COMPANY OF THE NORTHWEST
 d/b/a CenturyLink

Schedule AE-24
 First Revised Sheet 1
 Cancels Original Sheet 1

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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⁽¹⁾ Effective August 1, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.

⁽²⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.**

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Schedule AE-24
First Revised Sheet 10
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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)

Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.

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1. General

- a. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is an intraLATA group of offerings supported by the ISDN architecture.
- b. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service will initially provide connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. Options are available for plus or minus 23 B-Channels.

These channels may be used to connect the customer's CPE to the Public Network (i.e., outward, inward, and two-way trunks, and WATS/800/888 Service access lines).
- c. ISDN-PRI Service provides network communication paths providing the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
- d. Unless specified, the regulations for ISDN-PRI Service apply.
- e. ISDN-PRI Service and its optional features are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determined availability. Line Extension Service Connection Charges may apply as specified in Schedule AE-10 of this tariff.

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(M) Material previously found on this sheet now appears on Original Sheet 10.1.

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 Original Sheet 10.1

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾

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2. Regulations

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- a. Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Service is the responsibility of the customer for provisioning.
- b. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- c. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- d. Service Order Charges specified in Schedule AE-12 of this tariff apply unless specific Service Connection Charges are otherwise stated in B.7.g. of this Schedule.
- e. The minimum service period for ISDN-PRI Service is six months.
- f. Verification and Emergency Interrupt service is not available for ISDN-PRI Service.
- g. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service Subscriber. Resale of this call identification information is prohibited by this tariff.
- h. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D-Channel (NB+D). This feature can be ordered where switch capabilities exist as determined by the Company. When NFAS is selected, the customer will order one ISDN-PRI Service arrangement with 23 B-Channels and 1 D-Channel. Additional ISDN-PRI Services arrangements are ordered with 24 B-Channels at rates and charges provided in Schedule AE-24.B.7. The D-Channel activated on the initial arrangement serves the additional ISDN-PRI arrangements.

After the first 23B + D PRI is purchased, a customer can purchase additional B-Channels in increments of 12. Additional Primary Rate Access Lines may be ordered in a 24B configuration. However, the Company recommends that the quantity of Primary Rate Access Lines supported by one (1) D-Channel not exceed four (4). The Company recommends the use of a backup D-Channel for the support of signaling beyond four (4) facilities.

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(M) Material now appearing on this sheet was previously found on Original Sheets 10 and 11.

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 First Revised Sheet 11
 Cancels Original Sheet 11

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

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2. Regulations (Cont'd)

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- i. This service is available only from central offices, which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Company will provide ISDN-PRI Service from an alternative serving central office. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a unique NXX.

When a unique NXX is required, mileage charges for intraLATA 1.544 Mbps channels, as defined in WN U-10 Access Service Tariff, will apply in addition to the rates and charges **specified in Schedule AE-6**. Due to the nature of the 'hubbing' architecture and the use of a unique NXX, the local calling area (e.g., Extended Area Service) may change.

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Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from the emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

- j. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electrically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated or extension service is provisioned.

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(M) Material previously located on this sheet now appears on Original Sheet 10.1 and First Revised Sheet 12.

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Schedule AE-24
 First Revised Sheet 12
 Cancels Original Sheet 12

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

2. Regulations (Cont'd)

- k. In order to maintain the quality of ISDN-PRI Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below: (M)
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Scheduled Maintenance

Scheduled maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.

Demand Maintenance

Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

- l. The customer is responsible for payment of a Trouble Isolation Charge, as defined in Schedule AI of this Tariff, for visits by the Company to the customer premises when a service difficulty resulting in a trouble report is caused by the use of equipment or facilities provided by the customer.
- m. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in **Schedule AE-3** of this tariff. (T)

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(M) Material now appearing on this sheet was previously found on Original Sheet 11.

(M1) Material previously found on this sheet now appears on Original Sheet 12.1.

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Schedule AE-24
Original Sheet 12.1

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd)

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3. Definitions

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B-Channel – A bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

D-Channel – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

4. Features

a. Standard Features

Dynamic Allocation of Bandwidth

Allows the voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID)

Provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX. Caller ID Blocking is available as stipulated in Schedule AE-4 of this tariff.

Clear Channel Capability

The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

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(M) Material now appearing on this sheet was previously found on Original Sheet 12.

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First Revised Sheet 13
Cancels Original Sheet 13

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

(T)

4. Features (Cont'd)

a. Standard Features (Cont'd)

D-Channel Control of Multiple ISDN Lines

Provides capability for a single D-Channel to provide signaling and control for one or more ISDN-PRI connections. The 24th channel on one or more ISDN-PRI lines is then made available for customer use.

Digital Voice Transmission

All voice calls are transmitted using digital signaling.

Direct Inward Dialing Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE, which can further process the calls as desired.

PBX Station ID Capability

Allows the station users number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

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(M) Material previously found on this sheet now appears on Original Sheet 13.1.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

4. Features (Cont'd)

b. Optional Features (M)

D-Channel Backup

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

Network Ring Again

This optional feature enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

Call-by-Call/Integrated Service Access Feature Capability

Allows the customer to dynamically allocate the use of channels for ISDN-PRI Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels and dynamically change the services in use.

Incoming Call Identification (Caller ID with Name)

This optional feature provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. Caller ID Blocking is available as stipulated in Schedule AE-4 of this tariff. (M)

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(M) Material now appearing on this sheet was previously found on Original Sheet 13.

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 First Revised Sheet 14
 Cancels Original Sheet 14

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd)

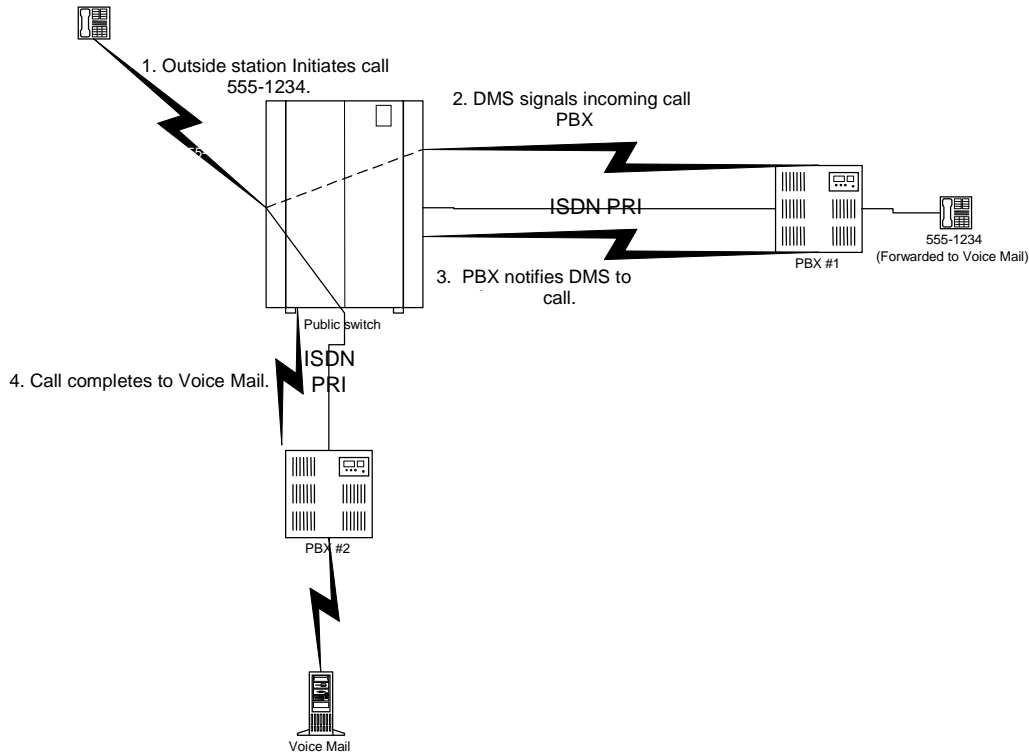
(T)

4. Features (Cont'd)

b. Optional Features (Cont'd)

2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient use of the network. A common use of 2 B-Channel Transfer is illustrated below.



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Cancels Original Sheet 15

INTEGRATED SERVICES DIGITAL NETWORK

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

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4. Features (Cont'd)

b. Optional Features (Cont'd)

Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Automatic Location Identification (PSALI) Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

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(M) Material previously found on this sheet now appears on Original Sheet 15.1.

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Original Sheet 15.1

INTEGRATED SERVICES DIGITAL NETWORK

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

(T)

5. Service Components

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a. The components for ISDN-PRI Service will be as follows:

- Primary Rate Access Line
- Primary Rate Interface
- Primary Rate Channels

(1) Primary Rate Access Line - Will provide a four-wire access loop from the customer premises to the serving central office. The transmission of this loop supports Clear Channel Capability.

(2) Primary Rate Interface - Provides the multiplexing to support up to twenty-three (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps.

(M)

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(M) Material now appearing on this sheet was previously found on Original Sheet 15.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

(T)

5. Service Components (Cont'd)

a. (Cont'd)

(3) Primary Rate Channels - Will provide an unlimited usage of rated channel that will allow either voice or data transmission up to 64 Kbps.

(a) Voice calls may be completed to both ISDN and non-ISDN lines.

(b) Data Transmission on the B-Channels will be at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

(c) The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

b. With the first ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and an initial D-Channel.

After the initial 23B + D configuration, the customer may choose channels in increments of 12 up to twenty-three B + D or twenty-four B with NFAS, per ISDN-PRI Primary Rate Access Line (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/888 Service) selected. The customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

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(M) Material previously found on this sheet now appears on Original Sheet 16.1.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

(T)

6. Application of Rates

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- a. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer designated premises will be charged at rates per each Primary Rate Access Line.
- b. Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing intraexchange High Capacity Service to an ISDN-PRI Service.
- c. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.
- d. If the customer chooses to purchase additional channels after purchasing the original 23B + D configuration, the customer must purchase another Primary Rate Access Line and another Primary Rate Interface as well as the additional channels. Additional channels can be purchased in increments of 12.
- e. Rates and charges for optional features and functions are applied to each Primary Rate Interface for which the option is ordered.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd)

(T)

7. Rates and Charges

a. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line Service Termination is furnished between a serving central office and the customer's designated premises. Service Termination charges apply per point of termination.

(1) Primary Rate Access Line (Intraexchange)

	<u>Monthly Rate</u>	<u>NRC First</u>	<u>NRC Add'l</u> ⁽²⁾	
1.544 Mbps				(T)
Month to month ⁽³⁾	\$290.00	\$415.00	\$110.00	(T)
12-23 months	276.00	315.00	110.00	
24-35 months	258.00	215.00	110.00	
36-59 months	235.00	N/A	N/A	
60-84 months	204.00	N/A	N/A	

(2) Primary Rate Access Line (Interexchange)

For interexchange Primary Rate Access Lines, the Company concurs in the rates, charges and regulations governing intraLATA 1.544 Mbps channels as defined in WN U-10 Access Service Tariff.

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(N)

(N)

⁽²⁾ Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

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⁽³⁾ Minimum Service Period for ISDN-PRI is six months.

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(M) Material previously found on this sheet now appears on Original Sheet 17.1.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd)

(T)

7. Rates and Charges (Cont'd)

b. Primary Rate Interface

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	<u>Monthly Rate</u>	<u>NRC</u>
(1) Primary Rate Interface One Way Per ISDN-PRI Primary Rate Access Line (Data only or Voice and Data)		
Month to month	\$107.00	\$290.00
12-23 months	102.00	190.00
24-35 months	95.00	90.00
36-59 months	87.00	N/A
60-84 months	75.00	N/A

(M)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

b. Primary Rate Interface (Cont'd)

	<u>Monthly Rate</u>	<u>NRC</u>
(2) Primary Rate Interface Two-Way Per ISDN-PRI Primary Rate Access Line		
Month to month	\$217.00	\$290.00
12-23 months	\$207.00	\$190.00
24-35 months	\$194.00	\$ 90.00
36-59 months	\$176.00	N/A
60-84 months	\$153.00	N/A

(M)

(M)

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

(M) Material previously found on this sheet now appears on Original Sheet 18.1.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

c. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel. (M)

	<u>Monthly Rate</u>	<u>NRC</u>
(1) B-Channel Charge, each channel		
Month to month	\$ 18.50	\$ 5.00
12-23 months	\$ 17.50	\$ 5.00
24-35 months	\$ 16.50	\$ 5.00
36-59 months	\$ 15.00	N/A
60-84 months	\$ 13.00	N/A

(2) Initial D-Channel

Month to month	\$ 18.50	\$ 5.00
12-23 months	\$ 17.50	\$ 5.00
24-35 months	\$ 16.50	\$ 5.00
36-59 months	\$ 15.00	N/A
60-84 months	\$ 13.00	N/A

d. Optional Features

	<u>Monthly Rate</u>	<u>NRC</u>
(1) D-Channel Backup ⁽²⁾		
each channel	\$ 50.00	\$ 20.00

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

⁽²⁾ Available only to customers subscribing to more than one Primary Rate Interface. (T)

(M) Material now appearing on this sheet was previously found on Original Sheet 18.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

d. Optional Features (Cont'd)

	<u>Monthly Rate</u>	<u>NRC</u>	
(2) Network Ring Again Per Primary Rate Interface ⁽²⁾ (Available with Two-Way Primary Rate Interface only)	\$160.00	N/A	(T)
(3) Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	\$35.00	
(4) Incoming Call Identification (Caller ID with Name) Per Primary Rate Interface	100.00	N/A	
(5) 2 B-Channel Transfer ⁽²⁾ Per Primary Rate Interface	75.00	100.00	(T)
(6) Circular Hunt ⁽²⁾ Per Primary Rate Interface	25.00	100.00	(T)
(7) National ISDN-2 Protocol ⁽²⁾ Per Primary Rate Interface	0.00	0.00	(T)
(8) E911 Call Screening ⁽²⁾ Per Primary Rate Interface (up to 100 station numbers)	125.00	150.00	(T)

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

⁽²⁾ Certain equipment restrictions apply. (T)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

e. Optional Feature Packages

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(1) Premium Package ⁽²⁾ Includes: National ISDN-2 Protocol ⁽³⁾ ; E911 Call Screening ⁽³⁾ , Incoming Call Identification (Caller ID with Name), Call-by- Call/Integrated Service Access Feature Capability and 2 B-Channel Transfer ⁽³⁾			(T)
			(T)
			(T)
Per Primary Rate Interface	\$195.00	\$285.00	(M)

(1) **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

(2) Only available for customers subscribing to ISDN Primary Rate Interface Two-Way under a Term Discount Plan. (T)

(3) Certain equipment restrictions apply. (T)

(M) Material previously found on this sheet now appears on Original Sheet 20.1.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

f. Move Charge (M)

A move charge, per ISDN-PRI Primary Rate Access line, applies for each Primary Rate Access line moved to a new location in the same building. This move charge is equal to the sum of the Primary Rate Access line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in Schedule AE-24.B.7.g.4.

g. Service Connection Charges

(1) Service Establishment Charges are applicable for each ISDN-PRI Primary Rate access line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The non-recurring charges associated with service establishment are found in Schedule AE-24.B.7.a,b,c1 and c2.

(2) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access line. A Service Change Charge is applicable for each Primary Rate Access line associated with the customer request (in lieu of a Service Establishment Charge).

(3) Premises Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time. (M)

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

(M) Material now appearing on this sheet was previously found on Original Sheet 20.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI)⁽¹⁾ (Cont'd)

(T)

7. Rates and Charges (Cont'd)

g. Service Connection Charges (Cont'd)

(4) Charges

	<u>Non-Recurring Charges</u>
(a) Service Change Charge per Primary Rate Access Line	
(i) For termination change at the same premises, physical, per PRI interface	\$165.00
(ii) For termination change at the same premises, programming, per PRI interface	\$ 35.00
(b) Premises Visit Charge per Primary Rate Access Line or for an inside move	\$125.00

(M)

(M)

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.**

(N)

(N)

(M) Material previously found on this sheet now appears on Original Sheet 21.1.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

h. Termination Liability Charges (M)

(1) If a customer under a Term Discount Plan (TDP) disconnects all or a portion of ISDN PRI Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the **TDP**. If Special Arrangements were applied to the service being terminated, any termination charges associated with Special Arrangements will also apply ⁽²⁾. (T)

(2) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire ISDN PRI Service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the company within 30 days after the effective date of the rate increase ⁽²⁾. (T)

(3) TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected. (M)

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

⁽²⁾ Customers under contract prior to April 24, 2003, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

(M) Material now appearing on this sheet was previously found on Original Sheet 21.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

B. PRIMARY RATE INTERFACE (PRI) ⁽¹⁾ (Cont'd) (T)

7. Rates and Charges (Cont'd)

h. Termination Liability Charges (Cont'd)

- (4) At the end of the **Term Discount Plan (TDP)** service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI services installed under the expired TDP. Additional ISDN-PRI services installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing month to month rates unless the customer selects a TDP for those services. (T)
- (5) Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions:
 - (a) The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and
 - (b) The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and
 - (c) The service orders to install the new service and disconnect the old service are for the same customer at the same location.
- (6) The Company will determine whether the replacement service qualifies as a next generation service offering.
- (7) Nonrecurring charges and Service Connection Charges for the new service will apply according to the requirements of the new service.

⁽¹⁾ **Effective February 4, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service in Section C of this Schedule at any time without incurring any Nonrecurring Charges or Service Connection Charges. Term Discount Plan (TDP) customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.** (N)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
BUSINESS SERVICE

1. General

- a. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service") is a local exchange offering supported by the ISDN architecture.
- b. ISDN-PRI Business Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. After purchasing the original 23 B-Channel plus one D-Channel configuration, the customer may purchase additional ISDN-PRI Business service arrangements in 24-B Channel or 23-B + D Channel increments.

These channels may be used to connect the customer's CPE to the Public Network (i.e., outward, inward, and two-way trunks, and WATS/ 800/866/877/888 Service access lines).

- c. ISDN-PRI Business Service provides network communication paths providing the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).
- d. Unless specified, the regulations for ISDN-PRI Business Service apply in addition to the General Regulations set forth in Schedule AE-4 of this tariff.
- e. ISDN-PRI Business Service and its optional features and functions are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Construction charges may apply as specified in Schedule AD of this tariff.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
BUSINESS SERVICE (Cont'd)

2. Regulations

- a. The customer is responsible for providing Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Business Service.
- b. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Business Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- c. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- d. Suspension of service at the customer's request, as defined in Section AE-12 of this tariff, is not available for ISDN-PRI Business Service.
- e. Service Connection Charges specified in Schedule AE-12 of this tariff apply to any charges not specified in this schedule.
- f. The minimum service period for ISDN-PRI Business Service is six months. Term Discount Plan commitment periods of one year, two years or three years are available.
- g. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Business Service subscriber. Resale of this call identification information is prohibited by this tariff.
- h. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Company. When NFAS is selected, the customer must order one ISDN-PRI Business Service Arrangement that includes 23 B-Channels and 1 D-Channel. After the first 23-B + D arrangement is purchased, a customer may purchase additional arrangements in increments of 24-B-Channels. The D-Channel activated on the initial arrangement serves the additional arrangements. The Company recommends that the quantity of B-channels supported by a single D-Channel not exceed 95.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

2. Regulations (Cont'd)

- i. This service is available only from central offices which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is served by a non-ISDN capable central office, the Company may provide ISDN-PRI Business Service from an alternative serving central office, as designated by the Company. The subscriber may be required to accept a foreign NXX. When a foreign NXX is required, the rates for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement, as specified in C.5.a. of this Section, will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement. The local calling area may not be the same as the local calling area of the exchange in which the customer is located.

When ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Business Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Business Service from the alternative serving central office, the additional charges applicable for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will continue to apply.

Similarly, if a subscriber requests ISDN-PRI Business Service from an alternative serving central office other than that designated by the Company, the rates applicable for the interoffice facilities of an interexchange ISDN-PRI Business Service arrangement will apply in addition to the rates normally applicable for an ISDN-PRI Business Service arrangement.

Emergency 911 calls placed over ISDN-PRI Business Service provisioned via a foreign central office serving this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN capable central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-PRI Business Service provisioned via an alternative serving central office.

- j. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electronically compatible facilities available, or where existing facilities can be made compatible.
- k. Rotary hunt functionality, at no additional charge, is available with ISDN-PRI Business Service. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel. The functionality is exclusively within the B-channels of a single ISDN-PRI Business Service arrangement or between multiple ISDN-PRI Business Service arrangements and is not allowed between ISDN-PRI Business Service arrangements and other services, including but not limited to, Business Individual Line Service. The total number of Primary Rate Interfaces in a single, standard hunting configuration may not exceed 50.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

2. Regulations (Cont'd)

- I. ISDN-PRI Business Service is not offered in conjunction with Local Measured Service. No additional charges apply for calls to Local Calling Area and Extended Area Service (EAS) exchanges.
- m. In order to maintain the quality of ISDN-PRI Business Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:

Scheduled Maintenance - used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.

Demand Maintenance - may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

- n. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Schedule AE-3 of this tariff.
- o. Relocation of an ISDN-PRI Business Service arrangement to a new location with the same building or to a different location within the same central office serving area is considered a "move" and a Move Change Charge will apply for each ISDN-PRI Business Service arrangement that is relocated. Customer requested moves to a location in a different central office serving area are treated as disconnections at the existing location, and service establishment charges will apply for each ISDN-PRI Business Service arrangement established at the new location.

3. Definitions

- a. B-Channel - A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
- b. D-Channel - A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.
- c. Primary Rate Access Line – The facility between the serving central office and the customer's premises. Provides transport for up to twenty-four (24) 64 Kbps.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

3. Definitions (Cont'd)

- d. Primary Rate Interface – The central office switching elements that are dedicated to a customer's ISDN-PRI service.
- e. Primary Rate Channels – B-Channels or D-Channels, as defined above.
- f. Rotary Hunt Functionality - A service arrangement which allows calls made to a busy number to be completed to another idle line in that rotary number group.

4. Features

a. Standard Features

Clear Channel Capability - The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

Digital Voice Transmission - All voice calls are transmitted using digital signaling.

Direct Inward Dialing (DID) Signaling - Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. The central office will output digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Schedule AE-4 of this tariff.

Dynamic Allocation of Bandwidth - Allows the voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID) - When provided by the originating carrier's facilities, incoming call identification transmits the telephone number of the calling party to the subscriber via the D-Channel subject to availability. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

PBX Station ID Capability - Allows the station user's number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

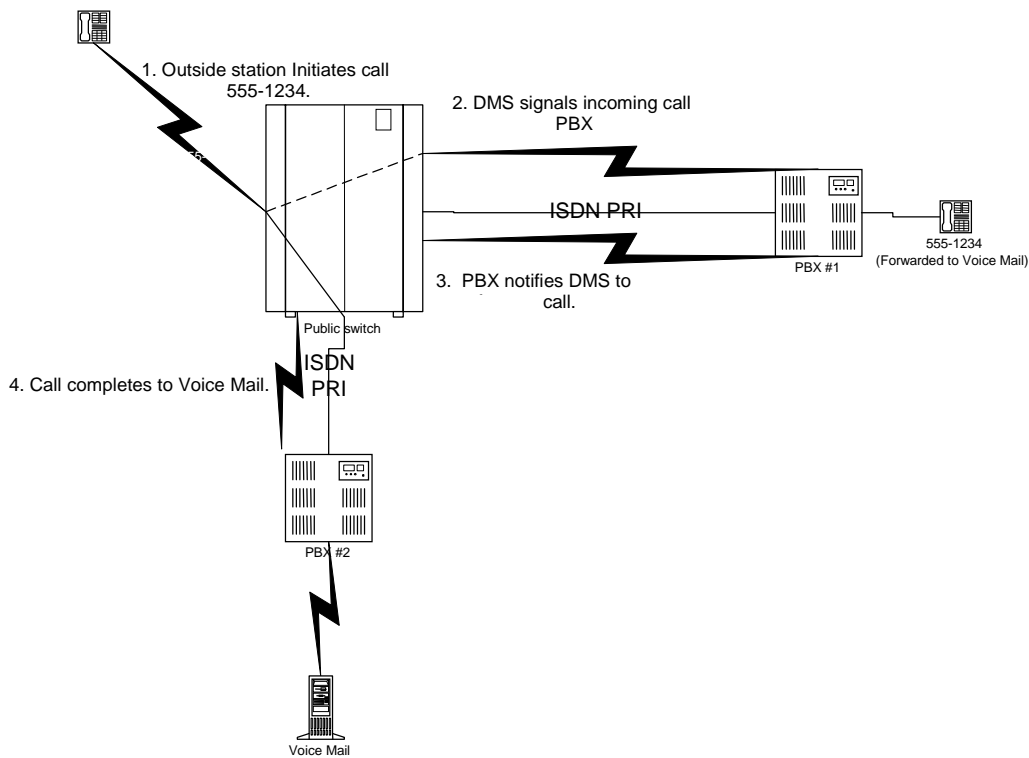
INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

4. Features (Cont'd)

b. Optional Features

2 B-Channel Transfer - If a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient use of the network. A common use of 2 B-Channel Transfer is illustrated below.



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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

4. Features (Cont'd)

b. Optional Features (Cont'd)

Call-by-Call/Integrated Service Access Feature Capability - Allows the customer to dynamically allocate the use of channels for ISDN-PRI Business Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call.

Circular Hunt - Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

D-Channel Backup – Provides backup for the D-Channel for a customer with multiple ISDN PRI Business Service arrangements by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

E911 Call Screening - E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Database Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

Incoming Call Identification (Caller ID Name and Number) - Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. The Customer's equipment must be compatible with this service. Caller ID Blocking is available as stipulated in Schedule AE-4 of this tariff.

National ISDN-2 Protocol - National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

Network Ring Again - Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
BUSINESS SERVICE (Cont'd)

5. Service Components

- a. Each ISDN-PRI Business Service arrangement consists of the following functional components:

- Primary Rate Access Line
- Primary Rate Interface
- Primary Rate Channels

(1) Primary Rate Access Line - Provides a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability. One Primary Rate Access Line is provided for every 24 channels.

(2) Primary Rate Interface - Provides the multiplexing to support up to twenty-three (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps. Primary Rate Interfaces may be provisioned as one-way or two-way.

(3) Primary Rate Channels - The initial ISDN-PRI Business Service arrangement consists of 24 channels (23-B + D) with unlimited usage that will allow either voice or data transmission up to 64 Kbps. Additional arrangements may be ordered in 24-B Channel or 23-B + D Channel increments.

(a) Voice calls may be completed to both ISDN and non-ISDN lines.

(b) Data Transmission on the B-Channels will be at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

(c) The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be WATS and 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Business Service.

- b. Each Primary Rate Access Line may be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/866/877/888 Service) selected. The customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/866/877/888 Service) to access for each call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
BUSINESS SERVICE (Cont'd)

6. Application of Rates

- a. Nonrecurring charges will not be applicable for ISDN-PRI Business Service arrangements that are updated from an existing 1.544 Mbps service to ISDN-PRI Business Service.
- b. The initial ISDN PRI Service arrangement at any location must include a 23-B + D configuration, after which additional arrangements may be ordered with 23-B + D Channels or 24-B Channels.
- c. Rates and charges for optional features and functions are applied to each ISDN-PRI Business Service arrangement for which a separate Primary Rate Interface is required. For example, when a customer has the initial 23-B+D configuration and an additional 24-B Channel arrangement, two Primary Rate Interfaces are provided. The feature charge applies for each Primary Rate Interface over which the optional feature is activated.

7. Rates and Charges

a. ISDN-PRI Business Service Arrangement

An ISDN-PRI Business Service Arrangement is furnished between a serving central office and the customer's designated premises. The customer must initially subscribe to a 23-B + D configuration per location, after which additional arrangements may be either 23-B + D or 24-B Channel configurations.

The rates, charges and regulations for a 1.544 Mbps service interoffice channel, as specified in WN U-10 Access Service Tariff, apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business service arrangement.

ISDN-PRI Business Service Arrangement is available at month-to-month rates (subject to minimum service period of six months) or under a Term Discount Plan (TDP) with a one, two, three or five year commitment period.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

7. Rates and Charges (Cont'd)

a. ISDN-PRI Business Service Arrangement (Cont'd)

(1) ISDN-PRI Business Service Arrangement with One-Way Primary Rate Interface
 (23-B + D and 24-B)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge (Initial)</u>	<u>Nonrecurring Charge (Add'l*)</u>
Month-to-month (6 mo. Min.)	\$841.00	\$650.00	\$0.00
One Year	798.00	450.00	0.00
Two Years	749.00	250.00	0.00
Three Years	682.00	0.00	0.00
Five Years	591.00	0.00	0.00

(2) ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface
 (23-B + D and 24-B)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge (Initial)</u>	<u>Nonrecurring Charge (Add'l*)</u>
Month-to-month (6 mo. Min.)	\$ 951.00	\$ 650.00	\$ 0.00
One Year	903.00	450.00	0.00
Two Years	848.00	250.00	0.00
Three Years	771.00	0.00	0.00
Five Years	669.00	0.00	0.00

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

7. Rates and Charges (Cont'd)

b. Optional Features

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) D-Channel Backup* each channel	\$ 50.00	\$20.00
(2) Network Ring Again Per Primary Rate Interface** (Available with Two-Way Primary Rate Interface only)	160.00	0.00
(3) Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	35.00
(4) Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	100.00	0.00
(5) 2 B-Channel Transfer** Per Primary Rate Interface	75.00	100.00
(6) Circular Hunt** Per Primary Rate Interface	25.00	100.00
(7) National ISDN-2 Protocol** Per Primary Rate Interface	0.00	0.00
(8) E911 Call Screening** Per Primary Rate Interface (up to 100 station numbers)	125.00	150.00

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.

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 Issued By United Telephone Company of the Northwest
 By Darlene N. Terry, Manager – Tariffs

Effective: February 4, 2011

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

7. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
c. Optional Feature Packages		
(1) Premium Package*		
Includes National ISDN-2 Protocol**, E911 Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability, and 2 B-Channel Transfer**		
Per Primary Rate Interface	\$195.00	\$285.00

d. Move Charge

A Move Charge, per ISDN-PRI Business Service arrangement, applies for each arrangement moved to a new location in the same building or to a different location within the same central office serving area. This Move Charge is equal to the sum of the Service Change Charges plus the Premises Visit Charge.

e. Service Connection Charges

- (1) Service Establishment Charges are applicable for each ISDN-PRI Business Service arrangement, based on the quantity of Primary Rate Access Lines required, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The nonrecurring charges associated with service establishment are found in B.7.a.(1) and (2), preceding.
- (2) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing ISDN-PRI Business Service. A Service Change Charge is applicable for each ISDN-PRI Business Service associated with the customer request (in lieu of a Service Establishment Charge).
- (3) Premises Visit Charges are applicable per ISDN-PRI Business Service arrangement, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

* Only available for customers whose ISDN-PRI Service arrangements include a Two-Way Primary Rate Interface under a Term Discount Plan.

** Certain equipment restrictions apply.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

7. Rates and Charges (Cont'd)

e. Service Connection Charges (Cont'd)

4. Nonrecurring Charges

a. Service Change Charge

- | | | |
|----|---|----------|
| 1. | For termination change at the same premises,
Physical, per ISDN-PRI Business Service
arrangement | \$165.00 |
| 2. | For termination change at the same premises,
Programming, per ISDN-PRI Business Service
arrangement | 35.00 |

- | | | |
|----|--|--------|
| b. | Premises Visit Charge per ISDN-PRI Business
Service arrangement | 125.00 |
|----|--|--------|

f. Termination Liability Charges

1. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of the ISDN-PRI Business Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If Construction Charges were applied to the service being terminated, any termination charges associated with Construction Charges will also apply.
2. If a customer relocates an existing ISDN-PRI Business Service arrangement to a new location with the same building or to a different location within the same central office serving area prior to the expiration of the TDP, a Termination Liability Charge will not apply, and the number of months accrued at the prior location will carry over to the new location. Move Charges will apply for each arrangement relocated.

If a TDP customer requests relocation of an existing ISDN-PRI Business Service arrangement to a location in a different central office serving area, termination charges will not apply if the customer converts to a new TDP commitment period that is equal to or greater than the original TDP commitment period. The number of months accrued at the prior location under the original TDP will not carry over to the new location. Service Establishment Charges will apply for the ISDN-PRI Business Service arrangement(s) installed at the new location.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

C. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE ISDN-(PRI)
 BUSINESS SERVICE (Cont'd)

7. Rates and Charges (Cont'd)

f. Termination Liability Charges (Cont'd)

3. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the **Term Discount Plan (TDP)**. If Company initiated rate increases causes the charges for the ISDN-PRI Business Service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase. (T)
4. The customer can extend TDP commitment periods at any time during the term of the plan. The number of months accrued in the current plan will apply toward the new plan selected.
5. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the then prevailing tariffed rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI Business Service arrangements installed under the expired TDP. Additional ISDN-PRI Business Service arrangements installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing Month-to-month rates unless the customer selects a TDP for those services.
6. Termination Liability Charges will not apply when a service or rate element under a (TDP) arrangement is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering under the following conditions:
- The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and
- The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service the disconnection of the existing service, and
- The service orders to install the new service and disconnect the old service are for the same customer at the same location.
- The Telephone Company will determine whether replacement service qualifies as a next generation service offering.
- Nonrecurring charges and Service Connection Charges for the new service will apply according to the requirements of the new service.