

WN U-3
 UNITED TELEPHONE COMPANY OF THE NORTHWEST
 d/b/a **CenturyLink**

Schedule AD (C)
 1st Revised Sheet 20
 Cancels Original Sheet 20

RULES AND REGULATIONS

CHANGES IN TELEPHONE NUMBER

The Company retains all proprietary rights to telephone numbers and reserves the right to change any telephone number at any time to meet service requirements. However, no change will be made until the customer has received reasonable notice of such proposed change.

A Telephone Number change initiated by the subscriber will be subject to a nonrecurring charge. (See Schedule AE-12).

CREDIT ALLOWANCE FOR INTERRUPTION OF SERVICE

The Company shall not be liable for interruption of service beyond the extent of waiving the charge for that portion of each interruption in excess of the first twenty-four hours; provided, that notice of the interruption is given within forty-eight hours of its occurrence, and the Company has, when possible, made verification thereof.

In no case will the credit allowance for any period exceed the total bill for exchange service for that period.

Except as noted above, the customer indemnifies the Company against and holds the Company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability, in law or in equity, of every kind and nature whatsoever (including without limiting the generality of the foregoing losses, claims, demands, causes of action, damages, costs or liability for libel, slander, fraudulent or misleading advertising, invasion of the right of privacy, or infringement of copyright) arising directly or indirectly from the material transmitted over Company facilities or from failure of specialized equipment to operate as designed.

Unauthorized Access and Hacking - Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

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DIRECTORY LISTINGS

Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying customers as an aide to the use of telephone service. Telephone directories are furnished to customers to facilitate the use of the service, and remain the property of the Utility and may be collected upon issuance of new directories.

Directory listings are subject to the copyright laws of the United States and all rights are reserved by the telephone company. Any reproduction, reprints, copies or other duplications are prohibited unless performed with the written consent of the telephone company.