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First Revision of Sheet No. 58 Canceling Original Sheet No. 58

#### WASHINGTON EXCHANGE CARRIER ASSOCIATION

ACCESS SERVICE

- 2. <u>General Regulations</u> (Cont'd)
  - 2.4 <u>Payment Arrangements and Credit Allowances</u> (Cont'd)
    - 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
      - (B) (Cont'd)
        - (3) (b) Further, if any portion of the payment is received by the Telephone Company after the payment date as set forth in (a) preceding, or if any portion of the payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be the lesser of:
          - the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or

(D) (T)

(D)(T)

(N)

(N)

- (II) 0.000292 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.
- (c) If a customer incurs more than one notice of disconnection or notice of nonpayment within any twelve month period, the customer will be assessed a charge for each subsequent notice of disconnection or notice of nonpayment until the customer has gone for a minimum period of twelve months without incurring any notices of disconnection or notice of nonpayment from the Telephone Company. The charge for each such subsequent notice shall be \$50.00.

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By: Robert A. Smith

Title: President

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First Revision of Sheet No. 59 Canceling Original Sheet No. 59

### WASHINGTON EXCHANGE CARRIER ASSOCIATION

#### ACCESS SERVICE

2. <u>General Regulations</u> (Cont'd)

### 2.4 <u>Payment Arrangements and Credit Allowances</u> (Cont'd) 2.4.1 <u>Payment of Rates, Charges and Deposits</u> (Cont'd)

#### (B) (Cont'd)

(3) (d) <u>Billing Disputes Resolved in Favor of the</u> Telephone Company

Late payment charges will apply to amounts withheld pending settlement of the dispute. Late payment charges are calculated as set forth in (b) preceding except that when the customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest period shall not begin until 10 days following the payment date.

#### (e) <u>Billing Disputes Resolved in Favor of the</u> <u>Customer</u>

If the customer pays the total billed amount and disputes all or part of the amount, the Telephone Company will refund the overpayment. In addition, the Telephone Company will pay penalty interest to the customer if the dispute is not resolved within 10 days following the payment date. The penalty interest period shall begin 10 days following the payment date or on the date the disputed amount was actually paid, whichever is later. The penalty interest period shall end on the date that the Telephone Company actually refunds the overpayment to the customer. The penalty interest rate shall be the lesser of:

 the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or

(continued)

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First Revision of Sheet No. 60 Canceling Original Sheet No. 60

## WASHINGTON EXCHANGE CARRIER ASSOCIATION

#### ACCESS SERVICE

## 2. <u>General Regulations</u> (Cont'd)

- 2.4 <u>Payment Arrangements and Credit Allowances</u> (Cont'd)
  - 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
    - (B) (Cont'd)
      - (3) (d) (Cont'd)
        - (II) 0.000292 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.
    - (C) Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30-day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.
    - (D) When a rate as set forth in this tariff is shown to be more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

(continued)

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