

Customer Bill Message (EMBARQ version)
To run July 18 - August 18

We are excited to announce that CenturyTel and EMBARQ have merged to create one of the leading communications companies in the United States, and will soon begin operating as CenturyLink. We're sending you this notice so you understand what this news means for you.

Combining CenturyTel and EMBARQ creates a stronger, more efficient and competitive company called CenturyLink, with operations in 33 states and approximately 7.5 million access lines and more than 2 million broadband customers. It will also enable us to maintain the high quality of service you have come to expect and provide the new services you will want in the future.

In the coming months, you will begin seeing the CenturyLink name and logo where you see the CenturyTel and EMBARQ names and logos today, including on your bill. There will be no charges to you for any changes to your carrier's operating name as a result of this merger. However, as a customer, you have a right to select your own service provider. Unless you desire to select a new provider of your communications service, you do not need to take any action.

Keep in mind, if you change carriers, a transfer charge may apply and you may lose bundled discounts or other benefits you currently enjoy. If you previously requested a freeze on your account to block changes to your preferred local and/or long distance carrier, Federal Communications Commission (FCC) rules require us to lift the freeze at the time you elect to change carriers. If you want the freeze reinstated or if you have other questions, please contact your customer service representative at 1-800-366-8201 for residential customers and 1-877-436-2277 for business customers.

At this time, there are no planned changes, outside of already approved regulatory plans, to your current plan, rates, features, terms and conditions of your service as a result of the merger or this change in operating name. Your rates are listed on this bill. Your terms and conditions can be found at www.centurytel.com or at www.embarq.com.

CenturyLink looks forward to the opportunity to continue to serve your communications needs, and we will continue to inform you of developments as they occur.