

*BC Water Co LLC
22307 S Cottonwood Dr
Kennewick, Washington 99338*

IMPORTANT NOTICE TO OUR CUSTOMERS

October 1, 2009

BC Water Co LLC (BC Water) has filed to become regulated by the Washington Utilities and Transportation Commission (commission). If approved, BC Water will be registered with and regulated by the commission effective October 5, 2009.

Becoming regulated should not change the rates or significantly change the way BC Water does business. The attached sheet outlines BC Water's current rates and charges filed with the commission. All previous practices and policies will be contained in BC Water's tariff. A tariff is a document that contains a regulated company's rates, and the terms and conditions under which it will provide service. The company will make a copy of its tariff available for customers to review.

As a regulated company, BC Water is required to provide service in compliance with Chapter 480-110 of the Washington Administrative Code. The company must make a copy of these regulations available for customers to review.

If you have any questions about the proposed filing and how it will affect you, please call BC Water at 509-627-7164.

The commission protects consumers by ensuring utility and transportation services are fairly priced, available, reliable and safe. Regulated companies must obtain the commission's approval before any rates or services are changed. The commission also has a Consumer Protection section, which helps consumers with disputes concerning rates and services.

If you would like additional information about the commission please use the contact information below.

Washington Utilities and Transportation Commission
Post Office Box 47250, Olympia, WA 98504-7250
E-mail: consumer@utc.wa.gov
Web site: [http:// utc.wa.gov](http://utc.wa.gov)
Telephone: 1-888-333-WUTC (9882)

As always you may contact BC Water about your water service.

Sincerely,

BC Water Co LLC