WN U-4
McDANIEL TELEPHONE COMPANY
Washington

First Revised Sheet 30 Cancels Original Sheet 30

# **RULES AND REGULATIONS**

# **INDEX**

| <u>NUMBER</u> |  | SHEET<br><u>NUMBER</u> |     |
|---------------|--|------------------------|-----|
| 1.            | General  | 31                     |     |
| 2.            | Application for Service                        | 31                     |     |
| 3.            | Service Connection                             | 31                     |     |
| 4.            | Use of Service                                 | 32                     |     |
| 5.            | Responsibility for Maintenance of Service      | 32                     |     |
| 6.            | Bills  | 33                     |     |
| 7.a.          | Subscriber Billing                             | 34                     |     |
| 7.b.          | Checks Returned By Bank (Charge)               | 34                     |     |
| 7.c.          | Late Payment Charges                           | 34                     | (N) |
| 8.            | Bill For Undercharge and Refund For Overcharge | 35                     |     |
| 9.            | Minimum Contract Period                        | 35                     |     |
| 10.           | Abuse or Fraudulent Use of Service             | 35                     |     |
| 11.           | Credit, Deposits and Discontinuance of Service | 36                     |     |
| 12.           | Complaints and Disputes                        | 36                     |     |
| 13.           | Access to Premises                             | 36                     |     |
| 14.           | Interruptions to Service                       | 36                     |     |
| 15.           | Telephone Numbers                              | 37                     |     |
| 16.           | Directories                                    | 37                     |     |
| 17.           | Obligation of the Utility                      | 38                     |     |
| 18.           | Special Installations                          | 39                     |     |
| 19.           | Special Construction                           | 39                     |     |
| 20.           | Normal Installations and Construction          | 40                     |     |
| 21.           | Recorded Public Announcements                  | 42                     |     |
| 22.           | Utility Liability                              | 43                     |     |
| 23.           | Washington Utilities and Transportation        | 43                     |     |
|               | Commission Rules                               |                        |     |

ISSUED: September 4, 2009 EFFECTIVE: October 7, 2009

BY: Joel Pommeier

TITLE: Vice-President

**WN U-4** 

Second Revised Sheet 34
Cancels First Revised Sheet 34

#### McDANIEL TELEPHONE COMPANY

Washington

## **RULES AND REGULATIONS (CONTINUED)**

### 6. Bills (continued)

Upon showing of good cause, a subscriber may request to be allowed to pay by a certain date which is not normally designated his payment date. Good cause shall include, but not limited to, adjustment of the payment schedule to parallel receipt of income. A utility may be exempt from this adjustment requirement by the Commission.

### 7.a. Subscriber Billing

The subscriber is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the subscriber's telephone.

Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided governmental agencies.

Bills are due when rendered unless otherwise specified on the bill and may be paid to the utility or at any agency authorized to receive such payment.

For billing purposes, each month is presumed to have thirty days.

## 7.b. Checks Returned by Bank

A service charge of \$10.00 will be made and collected by the utility for each time a check is returned by a bank to the utility for the reason of non-sufficient funds.

#### 7.c. Late Payment Charges

- 1) A Late Payment charge of 1% per month applies to all past due balances.
- 2) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- 3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

ISSUED: September 4, 2009 EFFECTIVE: October 7, 2009

BY: \_\_\_\_\_\_\_Joel ponmeier

TITLE: Vice-President

(N)

(N)