

CWA, Inc
dba Airporter Shuttle
1416 Whitehorn Street
Ferndale, WA 98248

June 19, 2009

Mr. David W. Danner
Washington Utilities and Transportation Commission
1300 S Evergreen Park DR SW
PO Box 47259
Olympia, WA 98504-7250

RE: additional scheduled service
dba Airporter Shuttle. Certificate C-1073

Dear Mr. Danner:

In the past 6 weeks we have seen the passenger counts on our scheduled service between Yakima and Seatac/Seattle start to drop. Our plan to address this decline is to become more convenient to the market, rather than cut service. The plan has three components; we would like to add a fifth seasonal run to our existing four roundtrips, change the departure of our first run to 5AM from 6AM and add a will call stop in North Bend on all of our runs.

The seasonal run would depart Yakima at 2PM and return from Seatac at 8PM. We believe that this evening run fills the current gap between our existing 5PM and 11PM eastbound departures. The run would be in effect through the 15th of January 2010.

Seatac airport ran a special report for us that outlined the number of seats that were inbound and outbound from Seatac, by hour. We found that almost 8000 seats depart Seatac before our first shuttle arrives! We think that arriving 1 hour earlier will make our shuttle more attractive to those early morning flights.

90% of our customers make reservations through our phone center or our internet site and we have heard from them on numerous occasions that a North Bend service would be well received. While we don't expect to see a substantial passenger increase to Seatac we believe the addition may increase our intercity passenger counts as shoppers look at us as good transportation between their homes and the North Bend outlet malls.

Our new time and rate schedule also includes name change updates to our existing stops. The locations are the same but because of business sales or franchise changes the location names have changed.

We would like these changes to come into effect on July 1, 2009

Thank you for your consideration.

Sincerely

Richard Johnson
President