

WN U-3
 UNITED TELEPHONE COMPANY OF THE NORTHWEST
 d/b/a Embarq

Schedule AA
 3rd Revised Sheet 5
 Cancels 2nd Revised Sheet 5

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SPECIAL EXCHANGE SERVICES

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SPECIAL EXCHANGE SERVICES

C. Toll Restriction Package ⁽¹⁾

(C)

Toll restriction prevents direct access to the toll network, including access to 900-type toll services, with the exception of "950" and "1+950". Toll Restriction for "950" and "1+950" is the responsibility of the IXC to block calls by use of a Personal Identification Number (PIN). Local directory assistance calls are not allowed. Collect, credit card, and third-party billing of toll calls are permitted through 0+ dialing. Toll billing to the originating number, however, is not permitted. Provision of toll restriction does not abrogate a customer's responsibility for completed toll calls through 0+ dialing.

This service is not offered in central offices where 1+ must be dialed to reach 9-1-1 emergency service.

When Toll Restriction is furnished, the customer will be cautioned about its limitations and will be requested to execute an agreement which holds the Company harmless from any damages which might arise and which absolves the Company from any responsibility for the failure of the customer to place calls because of the Toll Restriction Service.

	<u>Code</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Toll Restriction Package	FCE1TLL	\$25.00 ⁽²⁾	\$2.00

(T)

Lifeline Telephone Assistance Program subscribers may receive the Toll Restriction Package without paying a monthly or non-recurring charge.

D. Toll and Casual Dialing Restriction Package

Where central office facilities permit, Toll and Casual Dialing Restriction prevents the completion of certain types of calls. Toll and Casual Dialing Restriction may be provided with individual line residence and business exchange services in exchanges equipped to program Toll and Casual Dialing Restriction without alteration of the central office equipment.

Toll and Casual Dialing Restriction Packages 1 and 2 restrict access to 1+, 0+ 0-, and 00-, and restrict access to 01/011+ numbers outside of the North American Numbering Plan. Access to 900, 976, 500 and 700 numbers is also restricted in addition to Directory Assistance and the casual dialing of toll calls (by preceding the telephone number with 101XXXX+). Package 1 additionally restricts access to Toll Free Code numbers.

Restriction of access to operator services prevents the customer from dialing an operator for all purposes, including emergencies, assistance and the placing of toll calls. Operator Services will not be accessible from a line with Toll and Casual Dialing Restriction Package 1 or 2. The customer indemnifies and saves harmless the Company from any and all claims, losses, or damages caused by restriction of access to operator services.

⁽¹⁾ **Toll Restriction Package is grandfathered and limited to existing lines at existing locations as of July 1, 2009. Toll Restriction Package is available to Pay Telephone Access Line Service as specified in Schedule AE-13.**

(N)
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 (N)

⁽²⁾ The nonrecurring charge is not applicable when the Toll Restriction Package is ordered on an initial installation order; only when added to existing service.

(T)

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TELEPHONE ASSISTANCE PROGRAM

A. Lifeline Assistance

1. Lifeline Assistance (Lifeline) is designated to provide for reduced rates for eligible telecommunications carrier's residential service for low-income customers who meet eligibility requirements.
2. Lifeline is a federally funded reduction of the subscriber line charge (SLC) and a reduction of local service. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge. Effective August 1, 2003, eligible applicants living on federally recognized Native American reservations will receive an additional discount of up to \$25 sufficient to reduce this monthly rate to \$1.00 inclusive of the FCC's End User Access charge.
3. Federally recognized Native American reservations are included in the counties of Clallam, Cowlitz, Douglas, Ferry, Grant, Grays Harbor, Jefferson, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Pacific, Pend Oreille, Pierce, Okanogan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Whatcom and Yakima and the cities of Asotin, Clarkston, Ellensburg, Hoquiam and Wenatchee.
4. Federal Universal Service Fund End User Charge will not be billed to Lifeline customers.
5. Local service for Lifeline subscribers may not be disconnected for non-payment of toll charges.
 - a. **A toll restriction package** will be provided to Lifeline subscribers at no charge. (T)
 - b. Lifeline subscribers are not required to accept **a toll restriction package** as a condition to avoid disconnection of local service for non-payment of toll. (T)
 - c. Lifeline subscribers are not required to pay a service deposit in order to initiate service if the subscriber voluntarily elects to receive **a toll restriction package**. (T)
6. Partial payments from Lifeline subscribers will be applied first to local service charges and then to toll charges.
7. Lifeline subscribers will not be denied re-establishment of service on the basis that the subscriber was previously disconnected for non-payment of toll charges.
8. Lifeline will not be furnished on a Foreign Exchange.

B. Link Up America

1. Link Up America (Link Up) is a federally sponsored connection assistance program designed to make telephone service accessible to low-income residential households who are currently not on the public switched network.

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PAY TELEPHONE ACCESS LINE SERVICE

E. Violation of Regulations

1. Violations of this tariff, Washington Utility and Transportation Commission rules pertaining to customer-provided pay telephone service, or other requirements contained in Commission rules, including interexchange carrier access requirements, will subject the customer-provided pay telephone to disconnection of service if the deficiency is not corrected within five (5) days from the date of written notification to the customer. Field visits shall be charged to the subscriber in accordance with WN U-3, Schedule 22, Trouble Identification Visit Charge (TIC).

F. Rates

	<u>Code</u>	<u>Monthly Basic Rate</u>	<u>Nonrecurring Charges</u>	
1. Pay Telephone Access Line				
Rate Group 1	1FPT	\$17.85 ⁽¹⁾	See Schedule AE-16	
Rate Group 2	1FPT	18.80 ⁽¹⁾	See Schedule AE-16	
2. Features				
a. Coin Control Service	CFCCONT	4.00		
b. Screening Service	FCS1FLC	2.00		
c. Toll Restriction Package	FCE1TLL	See Schedule AE-4		(T)
d. Answer Supervision	FAN1FLC	1.45		

⁽¹⁾ Federal Subscriber Line Charge will apply in addition to these rates. EAS additives will also be added where applicable.