

WN U-3  
UNITED TELEPHONE COMPANY OF THE NORTHWEST  
d/b/a Embarq

Schedule AE-1  
1st Revised Sheet 12.6  
Cancels Original Sheet 12.6

**EXCHANGE SERVICE RATES**

**COMPETITIVE RESPONSE**

B. BUSINESS CUSTOMER INCENTIVE PROGRAM (Cont'd)

1. GENERAL (Cont'd)

n. Complex Customer Offer (LOC)

New and existing business customers who are contacted by the Company or contact the Company and request this program may be eligible for a one-time bill credit when they subscribe to ISDN-PRI. To be eligible, customers must order the qualifying service under a new two year or greater term commitment with a resulting monthly spend of \$300 or more. Charges for the qualifying service (excluding taxes, surcharges and other fees) contribute towards the monthly spend. All nonrecurring installation and service charges normally applicable will also be waived under this program (excluding inside wire, construction, or CPE installation).

The credits will range from \$300 to \$2,000, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill in the next full month's billing cycle.

There is no limit to the number of times that a customer can subscribe to this program.

The first full month's service for which credit will be issued will count as the first month of service under the term commitment period. If a customer discontinues service for which credit was issued prior to the end of required service period, credits issued under this program will not be rescinded; however, customers who discontinue service prior to the end of the term commitment period are responsible for the termination liability charges for the service(s) that are prematurely disconnected.

o. **eBill**

**Business customers who receive their monthly invoices in paper format may be eligible for a one-time \$10 credit. To be eligible, customers who are contacted by the Company or who contact the Company and request this program must agree to begin receiving their monthly invoices electronically. The \$10 credit is limited to one credit per customer account, and will be reflected on the customer's invoice for the next full month's billing cycle.**

**Customers who agree to convert to electronic billing under this program will no longer receive copies of their invoices in paper format. This credit will not be rescinded for customers who subsequently request to convert from electronic to paper invoices.**

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(M) Material previously appearing on this sheet is now found on Original Sheet 12.7.

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UNITED TELEPHONE COMPANY OF THE NORTHWEST  
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Schedule AE-1

Original Sheet 12.7

**EXCHANGE SERVICE RATES**

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B. BUSINESS CUSTOMER INCENTIVE PROGRAM (Cont'd)

2. LIMITATIONS

1. These programs are not available to customers for whom installation of the Company's tariffed services required special construction or special configurations.
2. There is no limit to the number of times a customer can receive these incentives provided that the customer meets the required commitment level with each subsequent order.
3. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company.
4. The Company reserves the right to discontinue this offer.

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(M) Material now appearing on this sheet was previously found on Original Sheet 12.6.