

March 2, 2009

Customer Name
Address
Portland, OR xxxxx

Re: Suncadia Resort Telephone Services
Subject: Termination of Services

Dear XXXXX:

Intelligent Community Services, Inc (ICS) unfortunately is forced to terminate voice, video and data services to the Suncadia Resort. The Resort has simply not produced the promised subscriber base to support our business activities. Plus, our efforts over the past four months to negotiate a solution with Suncadia have been unsuccessful.

As required by Washington Statute, ICS hereby gives you notice that on April 2, 2009, ICS will cease providing telephone service to Suncadia customers, and any and all services provided by ICS to the Suncadia Resort will be terminated.

ICS has also contacted the appropriate authorities including but not limited to the Washington Utility & Transportation Commission, Kittitas 911 Services, Suncadia Resort and Inland Telephone Company, the Incumbent Local Exchange Carrier.

Affected customers should arrange to obtain services from an alternate provider prior to April 2, 2009. ICS contacted over a dozen service providers regarding the purchase of ICS' Suncadia business. Two potential purchasers have put forth tentative offers..

Based on those tentative offers, we have recommended that we transfer our services to Inland Telephone Company (the Incumbent Local Exchange Carrier) and their affiliate R & R Cable Company. They are local, qualified providers and are strategically positioned and willing to make a timely and seamless transfer of phone, internet and TV services.

If Inland Telephone and R&R Cable becomes the service provider, they will connect by reusing all of the electronics located at each home site or replace as needed at no cost to you, the home owner. There should be no cost impact to you or Suncadia Resort if Inland takes over providing services.

However, Suncadia must first approve of this change in service providers and as of this date, ICS has not received a response from Suncadia as to their acceptance or rejection of this change in providers.

If Suncadia rejects Inland and R&R as the service providers, your immediate alternative for phone services is to contact a local cellular provider. For video and internet, ICS recommends that you contact a satellite service provider.

If you take no action, services will continue to be provided through the termination date. You will not receive a bill for services after April 2 except to the extent that you have a remaining outstanding balance on your account.

For customers who change providers and disconnect services from ICS before April 2, the charges for those services will be pro-rated through the date of disconnect. You will receive a bill or refund based on your individual account status at that time. Any refund due to you will be paid by check to your last known billing address no more than 60 days from the date of disconnect.

We apologize for any inconvenience this may cause you and regret that ICS will no longer be providing you services.

If you have any questions, you may contact us at the following address or telephone number:

Intelligent Community Services, Inc.
2850 SW Cedar Hills Blvd, Suite 50
Beaverton, OR 97005

Customer Services: 1/866-279-5348

We thank you for your business and wish you the best going forward.

Sincerely,

Harold Grover
President/CEO