

Thank you for being a **Qwest customer**

Help Us Go Green!

See page 2 for details!

BILLING NAME 1 BILLING NAME 2 BILLING NAME 3

Account Number: NPA NXX-LLLL CUSR

Bill Date: January 7, 2008

Customer Service: 1 800-244-1111 Or go online at: qwest.com

Repair: 1 800-573-1311

INCLUDED IN YOUR STATEMENT











YOU MAY WANT TO CONSIDER



Example Example

Call or visit gwest.com to learn more!

You have Qwest Bundle service and are receiving \$XX in bundle savings and promotion discounts!

Previous Balance \$XXX.XX

- Payment(s) Mmm. DD \$XXX.XX

- Adjustment(s) \$XX.XX

> = Past Due **Balance** \$X.XX

(Disregard if Paid)

+ Total New Charges \$XXX.XX

Due by Mmm. DD YYYY = Total Amount Due \$XXX.XX

Thank you!

Marketing Message in this space Marketing Message in this space Marketing Message in this space

Please fold, tear here and return this portion with your payment.



Bill Name

Billing Address

City, ST Zip code

To change your billing address, call us at 1 800-244-1111

NPA NXX-LLLL CUSR Account: Payment Due Date: Month DD, YYYY **Total Amount Due:** \$XXX.XX

Amount Enclosed:

See reverse of this page to enroll in automatic payment and/or paperless billing!

Qwest PO BOX 173384 Denver, CO 80217-3384

Box 2: 'Past Due Balance (Disregard if Paid)' will display when the dollar amount is greater than zero. 'Balance' will display when the dollar amount is zero or a credit. Existing rules apply.

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CUSTOMER SERVICE 1 800-244-1111 REPAIR 1 800-573-1311 ACCOUNT NUMBER BILL DATE Page 2 of X
NPA NXX-LLLL CUSR Mmm D, YYYY

Bill Name

gwest.com



If you would like to join Qwest in conserving natural resources, please select "Paperless Billing" on the stub below to opt out of receiving a paper bill. Should you ever need full details of your current bill, call Customer Service at the number above and they will be happy to provide a paper copy to you at no cost. Or log on to qwest.com/myaccount to view your bill details online. A charge will be assessed for a request of a paper copy of your bill older than six months or an online bill older than twelve months.

Your Long-Distance Provider Has Changed At your request, Qwest Long Distance has recently been made your provider for longdistance calls outside your local toll calling area

At your request, Qwest Long Distance has recently been made your provider for long-distance calls inside your local toll calling area.

If you did not authorize this, please call 1 800-922-1879.

This is a summary billing statement of your current bill. You may always get your current bill with detailed charges at qwest.com/myaccount or by calling Qwest. A charge will be assessed for requests for an online bill older than twelve months.

Information About Your Account

At Qwest, our top priority is providing you with quality customer service. As part of that commitment, we have prepared the following information to help you understand your account. If you need additional assistance, please call Customer Service at the number listed on this statement. Customers using Teletype (TTY) devices can direct their inquiries to Qwest at 1 800-223-3131, a TTY equipped number.

Charges for your monthly service are billed one month in advance. Qwest should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. Your basic telephone service will not be disconnected for non-payment of charges for services that are identified by an asterisk [*]. Qwest packages of features and the amounts shown on the summary page may include both basic and charges that are not basic.

Late Charge Reminder: Any amount left unpaid 30 days after bill date is subject to a 1.2% late payment charge.

To make additional payments: Make a check payable to Qwest. Write your account on your check and mail to:

Qwest Payment Center Denver, CO 80244-0001

Or, pay online at <u>qwest.com</u> and/ or to view your bill, change your billing address, order new products and services, check your Qwest Wireless minutes.

recurring statement for customers who have elected to opt into the

Summary Billing Statement.

This is a

E-mail Address

Signature

Date

Check the appropriate box below and return with your check for this month's payment.

Account Number NPA NXX-LLLL CUSR

Automatic
Payment
Payment
Automatic
Payment
Payment
By checking this box and signing above, you are authorizing and instructing your financial institution to debit the monthly amount due on your Qwest bill from your account associated with your enclosed payment, and remit directly to Qwest. Or, you may sign up for Automatic Payment at qwest.com/billpay. (To discontinue Automatic Payment you must call Qwest.)

Paperless
Billing
Qwest to enroll you in Paperless Billing. You will need to create an online account at qwest.com/billpay in order to view your bill.

State specific mandated language currently in production will be used in this

Language change here for the Summary Billing Statement.



CUSTOMER SERVICE 1 800-244-1111 **REPAIR** 1 800-573-1311

ACCOUNT NUMBER NPA NXX-LLLL CUSR

Bill Name

BILL DATE

Page 3 of X

Mmm D, YYYY

qwest.com



Your savings this month

Thank you for being a valued Qwest customer with Bundle Savings from:

• Qwest Choice DSL with MSN® • Qwest Wireless Cross Country

· Qualifying LD Plan · DIRECTV® Bundle Savings based on the 4 products you currently have is \$37.00 per month. This bill includes a Bundle Savings of \$37.00. Promotional and saving statements will appear as what is in production today.

Bundle Savings Qwest Digital Voice	Discount \$5.00
Qwest Connect SLVR w MSFT	12.00
Cross Country Plus	15.00
DIRECTV w/Minimum Programming	5.00
Total Bundle Savings	\$37.00
Promotional Discounts	Discount
Promotional Discounts Qwest Broadband Promotion	Discount \$XX.XX

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Summary of New Charges

	SERVICE	PRICE	DISCOUNTS & SAVINGS	TOTAL WITH SAVINGS			
	Phone Service	¢20.00		¢20.00	_		
	Local Service Monthly Charges Long Distance Monthly Charges *	\$29.99 20.00	- 5.00	\$29.99 15.00	—		
_	Related Monthly Charges	9.50		9.50			
	Taxes, Fees & Surcharges	9.60		9.60			
	Usage Charges	2.05		2.05			
	Your basic telephone service (dial tone) will not be disconnected for non-payment of other services included in this section. For a						

detailed breakdown of your services, go to: qwest.com/my account or call Qwest.

	3	
/	_	/

This statement was added for FCC TIB

requirement

Internet Service * Qwest Broadband with MSFT Monthly Charges 44.99 - 12.00 32.99 Related Monthly Charges 4.99 4.99 Taxes, Fees & Surcharges - .36 - .36

Total Internet Service \$XX.XX **Qwest Leased Equipment *** Total Qwest Leased Equipment \$XX.XX

4.99



Wireless Phone Service *

Monthly Charges 44.99 - 15.00 29.99 Related Monthly Charges 1.75 1.75 Taxes, Fees & Surcharges 4.47 4.47



Total Wireless Phone Service \$XX.XX TV Service * DIRECTV Monthly Charges 44.99 - 5.00 39.99



Related Monthly Charges Other Companies *

AT&T - contact 8XX NXX-LLLL

Late Payment Charge on \$XXX.XX

Total AT&T Charges \$XX.XX

4.99 Total TV Service \$XX.XX

Total Phone Service \$XX.XX

Total Late Payment Charge \$XX.XX Total New Charges \$XXX.XX

Local Service and Long Distance are shown separately on the Summary Billing Statement.

^{*} For additional information, see Information About Your Account, on page 2.