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3 **BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION**
4 **COMMISSION**

5
6 IN RE: PETITION OF THE
7 WASHINGTON EXCHANGE CARRIER
8 ASSOCIATION FOR ORDER FOR
9 WEBTEL WIRELESS, INC. TO REGISTER
10 OR CEASE AND DESIST
11
12

DOCKET NO. _____

DECLARATION OF BILL COWLES

13 I, Bill Cowles, declare under penalty of perjury under the laws of the state of
14 Washington, that the following statements are true and correct to the best of my
15 knowledge:

- 16 1. I am an employee of YCOM Networks, Inc. I first learned of WebTel Wireless,
17 Inc., d/b/a WebTel's service when a customer complained about the quality of
18 service they had in accessing WebTel. When I investigated the service, it appeared
19 to me that WebTel's service was a two call, bypass service. It appeared to me that
20 the sound quality problems being experienced by the customer were due to
21 WebTel's use of Internet facilities for transport since the problem was an echo or
22 delay issue.
- 23 2. At the direction of counsel, I subscribed to WebTel's service. After being accepted
24 as a customer, I placed three test calls. All three calls were routed to a WebTel

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26 DECLARATION OF BILL COWLES - 1

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1 local access number in Tacoma. The routing occurred over EAS trunks. When I
2 entered the destination number, the call was completed. I made three separate calls.
3 Each was to a destination number that is long distance from Yelm. All three calls
4 were completed successfully.

5 DATED this ____ day of July, 2004
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9

BILL COWLES

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26 DECLARATION OF BILL COWLES - 2

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