

July 16, 2003

Advice No. 3412T

Carole Washburn, Executive Secretary
Washington Utilities and
Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

Dear Ms. Washburn:

Qwest Corporation (Qwest) is forwarding for filing the sheet listed on Attachment A.

Qwest requests that this filing become effective in less than statutory notice on July 26, 2003.

During a promotional period from July 26, 2003 through September 26, 2003, customers subscribing to flat-rated ISDN Single Line Service under a one, two, three or five-year rate stability agreement will receive one month free service and nonrecurring charges will be waived. Existing customers on a month-to-month basis can take advantage of the one month free service by migrating to a one, two, three or five-year contract.

In addition, if the service does not meet the customer's expectations within the first 60 days following installation, service may be terminated without contract Termination Liability charges. The customer will be released from their contract and will be billed only for the time they had the actual service. Customers experiencing multiple trouble reports within 60 days of installation will, upon request, be released from the term agreement without contract Termination Liability charges and/or the one month minimum billing requirements when applicable. This Service Assurance guarantee applies only to the ISDN Single Line transport product and not to other services that may work in conjunction with ISDN Single Line Service.

This promotion is only available where it is technically feasible to provide services and where facilities are available. Contracts must be signed by September 26, 2003 and the customer requested installation date may be no later than November 25, 2003.

Support documentation for this filing is considered confidential by Qwest, is stamped as such, and should be protected under provisions of WAC 480-09-015.

If you have questions concerning this filing, please contact Holly Dean on (360) 754-3241.

Yours very truly,

By _____
President

Attachment

EXCHANGE AND NETWORK SERVICES
WN U-40

<u>SECTION</u>	<u>SHEET</u>	<u>REVISION</u>
16	14	Original