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**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

REQUEST FOR TEMPORARY WAIVER OF  
WAC 480-120-161(5)(b)

Docket No.

QWEST CORPORATION'S PETITION FOR  
TEMPORARY WAIVER

Qwest Corporation ("Qwest") hereby petitions the Washington Utilities and Transportation Commission ("Commission") for a temporary waiver of adopted rule WAC 480-120-161(5)(b). WAC 480-120-161 was developed through proceedings in Docket No. UT-990146<sup>1</sup> and becomes effective on July 1, 2003.

**THE RULE**

On December 12, 2002, the Commission filed with the Code Reviser, General Order No. R-507, which included newly adopted rule WAC 480-120-161. As adopted subsection (5) reads as follows:

**(5) Descriptions of billed charges.**

(b) The bill must identify and set out separately, as a component of the charges for the specific service, any access or other charges imposed by order of or at the direction of the Federal Communications Commission (FCC).

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<sup>1</sup> *In the Matter of Amending, Adopting and Repealing Chapter 480-120 WAC Relating to Telephone Companies*, Docket UT-990146, General Order No. R-507, Order Amending, Adopting and Repealing Rules Permanently, filed with the Code Reviser's Office December 16, 2002.

1 **DISCUSSION**

2 Qwest is seeking a temporary waiver of adopted rule WAC 480-120-161(5)(b) pertaining  
3 to the requirement that access or other charges imposed by the FCC be separately delineated on  
4 the Qwest customer bill statement and listed as a component of the charges for the specific  
5 service. Specifically, Qwest is requesting a temporary waiver of the rule from the effective date of  
6 July 1, 2003 until September 30, 2003. This will allow for the re-placement of the Interstate  
7 Subscriber Line Charge, Federal Universal Service Fund, and Federal Number Portability Charge  
8 from the current location on the bill under the category "Taxes, Fees, and Surcharges Summary"  
9 to a location separately listed as a component of exchange service charges.

10 Qwest requests this temporary waiver in order to achieve the efficiency of making multiple  
11 bill format changes at one time. Qwest intends to make other bill formatting changes to the  
12 Washington statements during September 2003. Coordination of bill formatting efforts will save  
13 Qwest expense by altering the bill statement only once, instead of twice in a short period of time.  
14 In addition, it will reduce customer confusion and concern, and the potential for additional calls to  
15 Qwest's business offices. Qwest seeks a temporary waiver until September 30, 2003, when  
16 Washington specific bill formatting changes are expected to be complete.

17 **CONCLUSION**

18 Qwest seeks a temporary waiver of newly adopted rule WAC 480-120-161(5)(b) to  
19 implement all planned formatting and design changes, including re-placement of all federal  
20 charges on the Qwest Washington customer bill, at the same time. Allowing for such changes to  
21 occur at one time will minimize the overall expense associated with these formatting changes,  
22 limit customer confusion, and reduce the potential for additional calls to Qwest business offices  
23 regarding the changes. Qwest requests this temporary waiver for WAC 480-120-161(5)(b) from  
24 its effective date of July 1, 2003 to September 30, 2003.

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RESPECTFULLY SUBMITTED this 6<sup>th</sup> day of June, 2003.

QWEST CORPORATION

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