



Tariff 94, Item 175, #3, b, ii applies to this customer not Tariff 100. Item 240, 4 yd, note1 applies as this is a 4 yd, non-compacted, company owned container.

2. What was the cause of the missed collection on October 6?

Customer called 10/13/2021 informing BDI that container was not dumped on 10/06/2021. There are no indications the container was not dumped, however once BDI was informed of the concern a work order for pick up was initiated and completed.

Response due by 5 p.m. on 2/1/2022.

Sincerely,

**Andy Sellards (he/him/his)**

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